Vision

We envision a future when chaplaincy is formed, informed, and transformed by evidence-based practice

Mission

The mission of Transforming Chaplaincy is to promote evidence-based spiritual care and integrate research into professional practice and education by fostering a culture of inquiry
# Transforming Chaplaincy Annual Report FY21

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The vision statement for Transforming Chaplaincy begins with these words: “We envision a future...” A vision, like hope, is powerful because of its impact and influence upon the present, the here-and-now. The work of Transforming Chaplaincy certainly points to a compelling future and as the pages of this annual report demonstrate, the tremendous impact and influence Transforming Chaplaincy is having upon the present moment and upon these times for chaplaincy and healthcare.

Within the realities of the ongoing challenges of the pandemic, disruptions and changes within healthcare, larger social movements and more, Transforming Chaplaincy continues to advance its mission—cultivating rich partnerships through an atmosphere of mutuality and authentic collaboration.

Ascension knows firsthand the significant benefits of Transforming Chaplaincy’s strategic partnership: the maturation of spiritual care research capabilities, advancing evidence-based practice, increasing organizational visibility into the contributions of chaplaincy and spiritual care leadership, innovations in the delivery of chaplain services and entrance into value-based and direct to consumer products, and more.

Ascension bears witness to the future Transforming Chaplaincy seeks to fully realize, because we see it manifesting now through these achievements.

Transforming Chaplaincy’s annual report is a bold invitation to this future for all of us who value the vocation, profession and work of chaplaincy and the significant role research, evidence-based practice and a culture of inquiry hold. The tremendous work and accomplishments described in the pages to follow are a hope and vision being realized.

Executive Vice President and Chief Mission Integration Officer, Ascension
Chair, Transforming Chaplaincy Advisory Committee
Introduction

The past twelve months have been an incredible time, especially so for people working in healthcare and related fields. In the midst of the crises and challenges associated with the double pandemic, spiritual care providers responded with courage, creativity, and compassion. During the year, Transforming Chaplaincy and our colleagues undertook several projects to describe their important work.

We also continued our efforts to strengthen spiritual care in healthcare through research. In this report we describe the highlights of the year’s work. The report includes descriptions of our research activities, educational activities, and the ways in which we are expanding our partnerships.

Partnerships are essential to the work of Transforming Chaplaincy and are indispensable for the two dozen research activities in which we were involved in the past year. Our two major studies of spiritual care in the Covid-19 pandemic were conducted in partnership with Ascension, Transforming Chaplaincy’s lead partner.

A partnership with Advocate Aurora Health is providing essential support for a new study of experiences of racism in the training and professional practice of African American/Black healthcare chaplains. Research literacy is a core competency for professional spiritual care providers and partnerships are important for our research literacy educational activities. Many of the almost 150 participants in our online research literacy classes, RL 101 and RL 102, were Ascension chaplains. Almost one-third of the participants in RL 101 were staff chaplains from the Memorial Hermann Health System in Texas. We were pleased to partner with colleagues at Memorial Hermann to offer this education to their team.

More details about these research and educational activities are in the following pages. In this report you will also find information about our plans to increase our partnerships in the coming year. By doing so we hope to double the resources available to support new research about spiritual care, describing what chaplains do and how our work improves the lives of the patients, families, and staff whom we serve.

As we describe the activities of the past year, I also want to thank all the people who contributed to those activities. These include our Research Network Conveners, our research collaborators, and the instructors for our online RL courses and other education activities. You will find their names in the report. The good work that we accomplished this year would not have been possible without the help of all our partners and collaborators and I am deeply grateful for their contributions.

I want to express special appreciation for the members of our Advisory Committee. They provide essential oversight and support and I am very grateful for their commitment to transforming chaplaincy and to Transforming Chaplaincy. Among other things they accomplished this year was giving us the wonderful Transforming Chaplaincy Mission and Vision statement that guides our work.

Finally, I express my deep gratitude to Andrew Andresco, the Transforming Chaplaincy Project Coordinator. He manages all the details for our work with thoroughness and grace.

George Fitchett, Director
Research

Describing Spiritual Care in The Double Pandemic

In the past twelve months key elements of Transforming Chaplaincy’s research focused on both aspects of the double pandemic. In the first months of the Covid-19 pandemic we invited 21 chaplains around the country to keep journals about their work. Five of those chaplains read selections from their journals in a moving plenary session at the APC conference in June.

Key themes from the journals included being present, virtually, in the face of illness and death, staff care, and self-care. In a companion project we interviewed spiritual care managers in 20 hospitals across the country to learn how they and their teams responded to the pandemic. Both these projects were conducted in partnership with Ascension colleagues led by Beth Muehlhausen, Researcher for Spiritual Care & Mission Integration.

Paul Galchutt, chaplain at M Health Fairview/University of Minnesota Medical Center and the Convener of Transforming Chaplaincy’s Hospice and Palliative Spiritual Care Research Network also led a team that interviewed palliative care chaplains about the impact of the pandemic on their work. Papers about each of these projects are in preparation or under review.

Transforming Chaplaincy colleagues also contributed to the analysis and reports of the international survey of spiritual care in the pandemic sponsored by our colleagues at the European Research Institute for Chaplaincy Research (ERICH; see Publications).

During the year we also examined the impact of systemic racism on spiritual care. This included chaplains’ journal entries about the murder of George Floyd and the protests that followed. We conducted a second round of interviews with the chaplain managers to learn about the impact of these events on their departments and institutions.

Finally, with a grant from Advocate Aurora Health, Marilyn Barnes, Chair of the Department of Patient Counseling, Virginia Commonwealth University, and colleagues, initiated interviews with 20 African American/Black chaplains to learn about their experiences of racism in their training and professional practice.

Publications and Projects Completed in FY 21

In the past 12 months there were 17 peer-reviewed publications from Transforming Chaplaincy-related projects (see Publications for details). These included 4 publications from 3 Transforming Chaplaincy-related projects that were completed in the past 12 months.

Patients’ and Loved Ones’ Expectations of Chaplain Services
Beth Muehlhausen, Ascension and colleagues
This was a study of 452 patients and family members in one of 16 Ascension hospitals in Indiana. The investigators found that 93% of the patients and families wanted at least one chaplain visit while they were in the hospital. Among those with no religious preference, 83% still said they wanted at least one chaplain visit. Of the 230 (59%) participants who had already received a chaplain visit, 88% reported that the visit was either very or somewhat important to them.

**Spiritual Care in Healthcare: Identifying Decision-Makers’ Perspectives**

We collaborated with Wendy Cadge and colleagues at the Chaplaincy Innovation Lab, Trace Haythorn, ACPE, and others on this study of 25 healthcare executives and spiritual care managers. It explored how healthcare executives understand chaplaincy and spiritual care and make resource decisions related to their work.

The executives tended to see the value of chaplains in terms of their quality of care, reliability and responsivity to emergent patient and staff needs, and clinical training and experience working within a complex environment. The executives saw themselves continuing to direct economic resources to chaplaincy departments even in the midst of challenging economic realities. The study was funded by the Carpenter Foundation and others.

**Board Certification of Professional Chaplains: A Qualitative Study of Stakeholder Perspectives**

Kelsey White, School of Public Health and Information Sciences, University of Louisville and colleagues

Chaplaincy Board Certification is an important way that professional chaplaincy organizations identify and recognize core competencies for healthcare chaplains. This study reported results from interviews with 50 certification candidates, certification committee members, and chaplaincy managers in the United States. Participants shared divergent perspectives about certification, but a majority spoke about the value of certification for the profession internally and with colleagues in other disciplines. The project was funded by the Association of Professional Chaplains and the National Association of Catholic Chaplains.

**New and On-Going Research**

**Describing Spiritual Care Service Activities at 20 US News & World Report Honor Roll Hospitals**

Alexander (Lex) Tartaglia, Virginia Commonwealth University (retired) and colleagues

We recently conducted in-depth interviews with the managers of the spiritual care programs at the 20 best hospitals in the U.S. Analysis will focus on similarities and differences in the range of spiritual care services they provide as well as staffing metrics.

The project includes an in-depth exploration of how the 20 programs provide spiritual care for healthcare colleagues. The project is funded by a grant from the Department of Religion, Health & Human Values, Rush University Medical Center.
Factors Associated with Healthcare Staff Stress and Resilience: A Scoping Review
Richard Stratton, Sarah Knapp, Benjamin Schaefer, Gabrielle Schwartzman, Timothy Usset, George Fitchett

The aim of this project is to inform chaplain spiritual care for staff colleagues by describing what existing research reports regarding factors associated with healthcare professionals stress and resilience. Using a scoping review method, the team summarized results from 42 articles.

Findings from the project were presented in a workshop at APC and manuscripts are in preparation. The project is one of the important collaborations between Ascension and Transforming Chaplaincy.

OnDemand Spiritual Care in Oncology
Beth Muehlhausen, Richard Stratton, Christa Chappelle, George Fitchett

Chaplains in 6 Ascension markets provided care for 27 cancer outpatients. Information collected in the project included measures of religious/spiritual struggle, chaplains’ assessments of spiritual concerns, and chaplains’ spiritual care activities using the Advocate Taxonomy. The project is one of the important collaborations between Ascension and Transforming Chaplaincy.

PC 7 Spiritual Assessment: Testing Validity & Reliability
Dirk Labuschagne and George Fitchett, Rush University Medical Center, Kathy Ulrich, Essentia Health, Sara Paasche-Orlow, Hebrew SeniorLife, Abraham Labrada-Santiago, Mayo Clinic, Jeanne Wirpsa, Northwestern Memorial Hospital, Steve Drennan, OSF HealthCare

Palliative care chaplains and their colleagues from five organizations are collaborating on a project to test the validity and reliability of the PC 7 model for spiritual assessment in palliative care.

The original PC 7 article was rated as one of the most read articles in 2020 in the Journal of Palliative Medicine. Funded by the Department of Religion, Health & Human Values, Rush University Medical Center

PC 7 Spiritual Assessment: Describing Unmet Spiritual Concerns
Dirk Labuschagne and George Fitchett, Rush University Medical Center, Ian Cullen, Vanderbilt University Medical Center, Sarah Byrne-Martelli, Massachusetts General Hospital

Palliative care chaplains from two major medical centers are using the PC 7 to gather data to describe the prevalence of unmet spiritual concerns in patients receiving palliative care.

Screening for Religious/Spiritual Concerns in Cancer Patients
George Fitchett and Dirk Labuschagne

This pilot project will compare several models of screening for religious/spiritual concern with a standardized chaplain spiritual assessment in cancer outpatients. Funded by the Department of Religion, Health and Human Values, Rush University Medical Center.
CPE & Emotional Intelligence
Csaba Szilagyi, Howard County General Hospital, Johns Hopkins Medicine, Kristin Langstraat, Ohio Health, and Paul Galchutt, M Health Fairview, University of Minnesota Medical Center
This project is exploring the hypothesis that participation in CPE improves emotional intelligence. Thirty CPE centers are participating in the project; 160 CPE students, basic unit students and CPE residents, completed the baseline survey in the Fall 2020 and are completing follow-up surveys as they complete their training. Funded by the Foundation for ACPE.

Projects in Development

Mapping the Issues in Faith Group Endorsement for Chaplain and CPE Educator Certification
Nina Redl, Bryan Medical Center and George Fitchett
Using a series of focus groups, the project will provide a preliminary map of the issues associated with current practices in faith group endorsement for professional chaplains and CPE Educators. Funded by the Association of Professional Chaplains and ACPE.

Mapping Spiritual Care in CommonSpirit Critical Access Hospitals
Small and critical access hospitals fill an important need in providing healthcare for people who live in small towns and rural areas of the U.S. Little is known about the spiritual care services provided in small and critical access hospitals in the U.S. This gap makes it difficult to evaluate the quality of spiritual care currently being provided in these hospitals. The aim of this project is to map spiritual care services in CommonSpirit’s small and critical access hospitals. Funded by CommonSpirit Health.

Health and Strength: Randomized Controlled Trial of Spiritually Integrated Treatment for Moral Injury in Health Providers
Irene Harris, VA Bedford Healthcare System, Tim Usset, Physicians Wellness Collaborative and University of Minnesota School of Public Health, George Fitchett and others
We are collaborating with Irene Harris and colleagues on several proposals to test Health and Strength (HAS), a spiritually integrated, group mental health intervention for moral injury and associated mental health challenges in health providers in the COVID-19 pandemic. HAS is derived from Building Spiritual Strength (BSS), a manualized, spiritually integrated, inclusive, group designed to address moral injury and PTSD symptoms in military veterans.

Research Networks
Our Research Networks continue to be an important way in which we launch new studies about chaplaincy and disseminate information about important research in the field. We currently have 7 Networks. This includes a new Network for Spiritual Care Managers, led by Ben Schaefer, Manager of Spiritual Care for Ascension’s Mid/North, and Southwest Michigan Ministries and a graduate of Transforming Chaplaincy’s Certificate for Spiritual Care Management and Leadership.
In the coming months we will launch a new Network for chaplains working in aged care. It will be led by Kathryn Lyndes, Assistant Professor of Social Work and Gerontology at St. Mary’s College and former Transforming Chaplaincy Project Coordinator.

Over 1,000 people participate in our Networks. Further information about the work of each of the Networks is at the end of the report (see Networks). Our Networks sponsored 12 webinars during the year; further information about those webinars is in the report on our education activities. Some highlights from our Networks include:

- The Spiritual Care Managers Network held monthly roundtables that focus on a variety of themes. Ben Schaefer, Ascension’s Mid/North, and Southwest Michigan Ministries, is the Convener of the Spiritual Care Managers Network.

- The Pediatrics Research Network sponsored a chaplain case study project. Fourteen chaplains participated in one of three groups. The chaplains wrote and discussed pediatric-specific chaplaincy case studies. The Network leaders are in conversation with a publisher about publishing a book of pediatric chaplaincy case studies. Cate Michelle Desjardins, Mennonite Healthcare Fellowship, is the Convener of the Pediatrics Research Network.

- The Out-Patient Spiritual Care Research Network supported a discussion group for 16 chaplains who read and discussed articles about outpatient oncology spiritual care. Petra Sprik, Levine Cancer Institute, is the Convener of the Out-Patient Spiritual Care Research Network.

In addition to the Transforming Chaplaincy Networks we helped launch a Religion/Spirituality Special Interest Group (SIG) in the Palliative Care Research Collaborative (PCRC). The SIG is co-led by Alexia Torke, Professor of Medicine and Associate Division Chief of General Internal Medicine and Geriatrics, Indiana University School of Medicine and George Fitchett. Lexy is also a member of the Transforming Chaplaincy Advisory Committee.

During the year Nina Redl, chaplain at Bryan Medical Center, became the Transforming Chaplaincy liaison to the APC Research & Quality Committee, strengthening our communication and collaboration with APC colleagues.
Education

On-line Research Literacy Courses: RL 101, RL 102

In FY21 we had 120 participants in our 5-week introduction to research, RL 101; this includes the 48 staff chaplains from Memorial Hermann who participated in the course. This was a 200% increase in participants from FY20.

In the Fall, 2020 we also produced a video about RL 101 featuring two graduates of the course. ([https://youtu.be/8Zop8p5tDNJ](https://youtu.be/8Zop8p5tDNJ)). Paul Galchutt is the lead instructor for RL 101

FY21 was the first year that we offered the 10-week RL 102 course; we had a total of 29 participants. RL 102 is taught by Kim Palmer, Woodruff Health Sciences Center, Emory University (Retired), Beba Tata, Mayo Clinic, Jacksonville, and Shelley Varner-Perez, IU Health.

Mark LaRocca-Pitts, APC Board Secretary and Nina Redl wrote a column in the APC Forum about their experiences taking (respectively) RL 101 and 102 ([https://www.professionalchaplains.org/content.asp?contentid=1084](https://www.professionalchaplains.org/content.asp?contentid=1084)).

Visit our Website to Explore Our Educational Resources

[https://www.transformchaplaincy.org/](https://www.transformchaplaincy.org/)
Participants gave both courses very positive evaluations. Here are some comments from a few participants about their experience in the courses.

“And thank you again for this course. I really enjoyed the journal club today and have learned so much from this course. I think it’s given me more confidence and skill in accessing research. So many of us chaplains need that support!” RL 101 participant

“I am SO grateful that I went through this workshop and SO happy that I was able to learn so much! I definitely feel comfortable knowing enough from white papers that I can take something away from it, even if I don’t know the deep intricacies. From a chaplain who just completed the Winter RL 101. Sign up now for upcoming sessions!” RL 101 participant

“…I have noticed an improvement in my ability to grasp the tables and the analysis with confidence…I simply feel more equipped to read and evaluate quantitative research and apply what I am reading to my daily work and projects.” RL 102 participant

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<th>RL 101 (5 weeks)</th>
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<tr>
<td>Total</td>
<td>120</td>
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Webinars

In the past 12 months we delivered 24 webinars, 12 were sponsored by our Research Networks and five were part of our Webinar Journal Club series offered through the APC.

There were over 8,000 total participants across all the webinars (see Webinars for details). In addition, our 10 most popular archived webinars had a total of 4,316 views.

“…Our 10 most popular archived webinars had a total of 4,316 views.”
The most popular webinars during the year addressed chaplain documentation and best practices in light of new requirements for ‘open notes;’ two of them had over 500 participants each.

Webinars that addressed issues of staff care and factors associated with moral injury were also popular.
During the year we offered three webinars that addressed issues of equity and inclusion in spiritual care programs as well as research about potential racial differences in spiritual care.

Several of our webinars provided an opportunity to build relationships with leading researchers in palliative care and cancer care.

Certificate in Spiritual Care Management & Leadership
The Certificate is offered by Transforming Chaplaincy in conjunction with colleagues in Rush University’s award-winning Department of Health Systems Management (HSM). Due to the pandemic we did not offer the Certificate in FY21. The 9-month, hybrid Certificate, with an updated curriculum, will be offered beginning in September 2021.

LaVera Crawley, an ACPE certified Educator and Director of Spiritual Care and Clinical Pastoral Education at the California Pacific Medical Center will co-teach the Certificate with Andy Garman, a Professor in Rush’s HSM department.

Chaplain Research Summer Institute (CRSI)
Our week-long Chaplain Research Summer Institute (CRSI; aka Research Summer Camp) has been on hold due to the pandemic. We plan to offer it again in the summer of 2022. The past year saw publications from two former CRSI participants: Liz Hamill Howard and Peggy Thompson (see Publications).
Research Literacy for CPE
During the year we initiated planning for an online research literacy course for use in CPE Residency programs. Csaba Szilagyi, CPE Educator and Director, Spiritual Care & Chaplaincy, Howard County General Hospital, is coordinating the planning of the course which will be available for use in 2022.

Spiritual Care Week, October 24-30, 2021
This year’s theme for Spiritual Care Week is "Advancing Spiritual Care Through Research." To help spiritual care department celebrate Spiritual Care Week, Transforming Chaplaincy is preparing a series of webinars. We are also preparing brief Highlights from Spiritual Care Research that spiritual care programs can share with the colleagues in their institutions.

Development and Communications

Development – New Partnerships
Our multi-year partnership with Ascension provides support for many essential elements of the Transforming Chaplaincy program. However, we need additional resources to advance research that describes the work that chaplains do and how that work improves the lives of the patients, families and staff whom we serve.

In the past year we initiated a campaign to develop new partnerships with medical centers and healthcare systems. Our goal is to double the resources available to support Transforming Chaplaincy’s research efforts.

Communications
The Transforming Chaplaincy newsletter goes to 2,365 people each month. As shown in the table, many people are using our website and we have a growing presence in social media.

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<tr>
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<th>FY20</th>
<th>FY21</th>
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<td>Website pageviews</td>
<td>45,571</td>
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<td>Newsletter subscribers</td>
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<td>Twitter impressions/month</td>
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Gratitude for our Partners and Collaborators

The next few pages name our Partners and the people who have collaborated with us in the past twelve months. We are deeply grateful for all their contributions.

**Transforming Chaplaincy Partners**
- Ascension
- Rush University Medical Center

**Advisory Committee**
- Timm Glover, Advisory Committee Chair
- Ascension
- Wendy Cadge
- CIL, Brandeis University
- LaVera Crawley
- California Pacific Medical Center
- Andrew Garman
- Rush University Medical Center
- Robyn Golden
- Rush University Medical Center
- Trace Haythorn
- ACPE
- Ronald Oliver
- Norton Healthcare
- Clayton Thomason
- Rush University Medical Center
- Alexia Torke
- Indiana University Health, Regenstrief Institute

**Senior Research Fellows**
- John Ehman
- Penn Presbyterian Medical Center
Daniel Grossoehme
Akron Children’s Hospital

Katherine Piderman
Mayo Clinic, Rochester (Retired)

Alexander Tartaglia
Virginia Commonwealth University (Retired)

**Network Conveners**

**Chaplaincy Functions Research Network**
Christina Shu
Cedars-Sinai Medical Center
M. Jeanne Wirpsa
Northwestern Memorial Hospital

**Chronic Illness/Disease Research Network**
Geila Rajaee, PhD Student
School of Public Health University of Michigan

**Hospice-Palliative Spiritual Care Research Network**
Paul Galchutt
M Health Fairview, University of Minnesota Medical Center

**Outpatient Spiritual Care Research**
Petra Sprik
Levine Cancer Center, Atrium Health

**Pediatric Research**
Cate Michelle Desjardins
Mennonite Healthcare Fellowship

**PTSD, Moral Injury & Spiritual Distress**
Timothy Usset, PhD Student
University of Minnesota School of Public Health and Physicians Wellness Collaborative

**Spiritual Care Management**
Benjamin Schaefer
Spiritual Care for Ascension’s Mid/North, and Southwest Michigan Ministries
Instructors:
Research Literacy 101: An Introduction for Chaplains
Paul Galchutt
M Health Fairview, University of Minnesota Medical Center

Research Literacy 102: A Deeper Exploration for Chaplains
Patricia Palmer
Woodruff Health Sciences Center, Emory University (Retired)
Beba Tata
Mayo Clinic, Jacksonville
Shelley Varner-Perez
Indiana University Health

Certificate in Spiritual Care Management and Leadership
LaVera Crawley
California Pacific Medical Center
Andrew Garman
Rush University Medical Center

Research Literacy for CPE
Csaba Szilagyi
Howard County General Hospital, Johns Hopkins Medicine

APC Webinar Journal Club
Marilyn Barnes
Department of Patient Counseling, Virginia Commonwealth University
Cate Michelle Desjardins
Mennonite Healthcare Fellowship
Shelley Varner-Perez
Indiana University Health

Liaison APC Quality and Research Committee
Nina Redl
Bryan Healthcare

Research Partners
Beth Muehlhausen
Ascension

Research Projects
Spiritual Care in Covid Pandemic: Chaplain Journals
Cate Michelle Desjardins, Mennonite Healthcare Fellowship
Beth Muehlhausen, Ascension
Paul Galchutt, M Health Fairview, University of Minnesota Medical Center
Beba Tata, Mayo Clinic, Jacksonville
Katherine Piderman, Mayo Clinic (retired)
George Fitchett, Rush University Medical Center

**Spiritual Care in Covid Pandemic: Spiritual Care Manager Interviews**
Beth Muehlhausen, Ascension
Cate Michelle Desjardins, Mennonite Healthcare Fellowship
Christa Chappelle, Ascension
Beba Tata, Mayo Clinic, Jacksonville
Gabrielle Schwartzman, George Washington University
George Fitchett, Rush University Medical Center

**Spiritual Care in Covid Pandemic: Palliative Care Chaplain Interviews**
Paul Galchutt, M Health Fairview, University of Minnesota Medical Center
Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative
Dirk Labuschagne, Rush University Medical Center

**Systemic Racism in Chaplaincy: Opportunities to Change the Narrative**
Marilyn Barnes, Department of Patient Counseling, Virginia Commonwealth University
Kelsey White, PhD Student, Department of Health Management and System Sciences, University of Louisville
Danielle Buhuro, Advocate Aurora Health
Beba Tata, Mayo Clinic, Jacksonville
Brian Wilson, Norton Healthcare

**PC 7 Spiritual Assessment: Testing Validity & Reliability**
Dirk Labuschagne, Rush University Medical Center
Kathy Ulrich, Essentia Health
Sara Paasche-Orlow, Hebrew Senior Life
Abraham Labrada-Santiago, Mayo Clinic, Rochester
M. Jeanne Wirpsa, Northwestern Memorial Hospital
Steve Drennan, OSF HealthCare

**PC 7 Spiritual Assessment: Describing Unmet Spiritual Concerns**
Dirk Labuschagne, Rush University Medical Center
Ian Cullen, Vanderbilt University Medical Center
Sarah Byrne-Martelli, Massachusetts General Hospital

**CPE and Emotional Intelligence**
Csaba Szilagyi, Howard County General Hospital, Johns Hopkins Medicine
Kristin Langstraat, Ohio Health
Paul Galchutt, M Health Fairview, University of Minnesota Medical Center

**OnDemand Spiritual Care in Oncology**
Beth Muehlhausen, Ascension
Greg Stratton, Ascension
Christa Chappelle, Ascension
George Fitchett, Rush University Medical Center

**Factors Associated with Healthcare Staff Stress and Resilience: A Scoping Review**
Richard Stratton, Ascension
Sarah Knapp, Ascension
Benjamin Schaefer, Ascension
Gabrielle Schwartzman, George Washington University
Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative
George Fitchett, Rush University Medical Center

**Chaplains and Telechaplaincy: Best Practices, Strengths, Weaknesses – A National Study**
Petra Sprik, Levine Cancer Center, Atrium Health

**Mapping Spiritual and Religious Resources for Residents in Long-Term Care Facilities: A Pilot Study**
Kathryn Lyndes, St. Mary’s College, South Bend
George Fitchett, Rush University Medical Center

**Describing Spiritual Care Service Activities at 20 US News & World Report Honor Roll Hospitals**
Alexander Tartaglia, Virginia Commonwealth University (Retired)
Tyler Corson, Virginia Commonwealth University
Kelsey White, PhD Student, Department of Health Management and System Sciences, University of Louisville
Anne Charlescraft, Virginia Commonwealth University
Beth Jackson-Jordan, Emory University

**Screening for Religious/Spiritual Concerns in Cancer Patients**
George Fitchett, Rush University Medical Center
Dirk Labuschagne, Rush University Medical Center

**Mapping Spiritual Care in CommonSpirit Critical Access Hospitals**
George Fitchett, Rush University Medical Center
Interprofessional Preferences for Inpatient Palliative Chaplain Spiritual Assessment Documentation
Paul Galchutt, M Health Fairview, University of Minnesota Medical Center

Mapping the Issues in Faith Group Endorsement for Chaplain and CPE Educator Certification
Nina Redl, Bryan Health
George Fitchett, Rush University Medical Center

Strength and Health
Irene Harris, Social and Community Reintegration Research Center, VA Bedford Health Care System
Timothy Usset, PhD Student, University of Minnesota School of Public Health and Physicians Wellness Collaborative
George Fitchett, Rush University Medical Center

Promoting Research Literacy for Improved Patient Outcomes
Visit our website: https://www.transformchaplaincy.org/
## Appendices

### FY21 Publications Related to Transforming Chaplaincy

<table>
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<th>Peer-reviewed Publications</th>
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<tr>
<td><strong>Managing Spiritual Care</strong></td>
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<td><strong>Spiritual Care in the Pandemic</strong></td>
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<td>Vandenhoeck, A., Holmes, C., Desjardins, C. M., &amp; Verhoef, J. (2021). “The Most Effective Experience was a Flexible and Creative Attitude”—Reflections on Those Aspects of Spiritual Care that were Lost, Gained, or Deemed Ineffective during the Pandemic. Journal of Pastoral Care &amp; Counseling, 75(1_suppl), 17–23. <a href="https://doi.org/10.1177/1542305020987991">https://doi.org/10.1177/1542305020987991</a></td>
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Presentations at the Association of Professional Chaplains (APC) Annual Meeting, June 2021

Plenary Session
SATURDAY, JUNE 12th 11:15 AM-12:45 PM CT
Cate Michelle Desjardins, Adam Ruiz, Alyssa Foll, Amy Karriker, Nina Redl, Brenda Walls

In Their Own Words: Chaplains’ Stories of Courage, Creativity and Compassion in the Covid-19 Pandemic
As every chaplain knows, providing spiritual care in the midst of the first wave of Covid-19 was a tremendous challenge. Chaplains around the country rose to meet that challenge in creative and compassionate ways. At the request of Transforming Chaplaincy and Ascension Health between March and June 2020, a diverse group of chaplains working in different contexts across the country kept journals about their work. In this plenary session we will share moving and inspiring stories from these chaplains about their care in the first wave of the pandemic.

Professional Development Intensive Workshops
WED., JUNE 9th 8:00 AM-12:00 PM CT
PDW.02 Chaplaincy Creativity & Resiliency: Lessons from the Pandemic Moving the Profession Forward
Beth Muehlhausen, Paul Galchutt, Kelsey White, Cate Michelle Desjardins, Beba Tata, George Fitchett.

Transforming Chaplaincy & Ascension collaborated on two research projects to capture chaplaincy’s response to the pandemic. Chaplains were asked to keep a journal from March - June, 2020 of their experiences providing spiritual care. Secondly, 4 sets of interviews were conducted from April - December, 2020, with spiritual care directors capturing various hospital markets' response from acute to chronic phases of the pandemic. Patterns of creativity & resiliency emerged from both projects. Stories will be shared as presenters describe the various stages of seeing an idea through to a completed research project. Lessons learned from the innovative ways chaplaincy responded to the pandemic have the potential to continue moving the profession forward into an exciting future within the profession.

THURS., JUNE 10th 8:00 AM-12:00 PM CT
PDT.02 All Research Is Local: Creating an Agenda and Finding Support for Your Spiritual Care Research
Paul Galchutt, Shelley Varner-Perez, Cate Michelle Desjardins, Beba Tata, Allison Delaney, Dirk Labuschagne, Beth Muehlhausen, Timothy Usset, Kim Palmer, George Fitchett.

Chaplains are story people. Always have been. Always will be. Through research we seek to tell the story of the knowledge created through it. Through this intensive, chaplains will learn core knowledge about the chaplain researcher role, the collaborative effort it takes to endeavor into research, and will walk away with skills about how to disseminate research as well as to begin to develop ideas into possible research projects.
**90-minute Workshops**  
**THURS., JUNE 10TH**  
**4:15 PM-5:45 PM CT**

**TH1.02 An Emerging Best Practice: the Cross-Language Chaplaincy Introduction Tool**  
Joel Nightingale Berning, Emilee Walker-Cornetta

Chaplains in North America may be systemically providing substandard spiritual care to patients and families with limited English proficiency. With the help of an APC pilot grant, administered through Transforming Chaplaincy, we have been developing and testing written, culturally-tailored introductions to chaplaincy in twenty languages. This overdue resource aims to ease routine introductory visits across language differences and enable recipients to more knowledgably choose whether they would like to receive further chaplaincy via an interpreter. We will provide access this tool to all workshop participants, free of charge.

**THURS., JUNE 10TH**  
**4:15 PM-5:45 PM CT**

**TH1.04 “I can't see silence”: Qualitative interviews about the experiences and insights of inpatient palliative care chaplains during the COVID-19 pandemic**  
Paul Galchutt, Dirk Labuschagne, Timothy Usset

In late April/early May 2020, 60,000 people were confirmed dead from COVID-19. At this time, an original qualitative research investigation was conducted featuring semi-structured interviews with ten inpatient palliative care chaplains around the United States. As they reflected on their context, these chaplains shared their insights about the patient and family experience concerning visitor restrictions, religious struggle, spiritual distress, and decision-making. These palliative care chaplains also shared their perspectives about how their practice had changed, the professional pressures they experienced, and how they bore witness to moral injury, moral distress and dimensions of burnout.

**FRIDAY, JUNE 11TH**  
**11:15 AM-12:45 PM CT**

**FR1.04 This Ship Is Sailing: Transforming Chaplaincy Research Networks Have Launched. What We’re Doing. What’s Changed. What’s Next.**  
Paul Galchutt, Cate Michelle Desjardins, Timothy Usset, Jeanne Wirpsa, Geila Rajaee, Benjamin Schaefer, Christina Shu, Petra Sprik, George Fitchett.

The aim of the Transforming Chaplaincy research networks is to bring together people who can plan and execute research to advance (strengthen) spiritual care in general and in specific clinical contexts. The networks are places for sharing information and ideas about research. George Fitchett, Director of Transforming Chaplaincy, along with the chaplain researchers convening these networks will be a part of a panel presenting on and discussing these networks focused on: palliative care; veterans care, moral injury; pediatrics; chronic conditions; outpatient/oncology; chaplain functions; management. Workshop participants will also be able to join a network.
A team of chaplaincy researchers wondered what healthcare professionals (HCP) really need from chaplains, conducted a scoping review asking the question: What does the existing research tell us about factors associated with HCP stress and HCP resilience? The team found that these factors were indicators that helped answer a secondary question: Which of these factors appear to be targets for chaplain intervention?

This session will report on the qualitative research project conducted by the Center for Health Organization Transformation at the University of Louisville, APC, and NACC. Researchers at UofL interviewed 50 chaplains: 20 who sought certification in the past 2 years (10 certified, 10 not certified), 10 certification committee members, 10 certification committee members, 10 chaplains with 7+ years of experience, and 10 chaplain managers. The results of the qualitative analysis will be reported alongside results of a secondary analysis. The secondary analysis examined perspectives about the value of certification and competence according to gender identity.

Ascension has developed "On Demand Spiritual Care" which uses technologies and methods that connect people across physical distances in order to provide spiritual care in all settings across the continuum of care. This workshop will share findings from a system-wide spiritual care research project (5 states/6 hospitals) designed to learn how chaplain interventions using on demand technologies affected the religious/spiritual well being of patients with some form of cancer.

Findings will be shared regarding the level of religious/spiritual well being identified by the patients at the beginning and end of the study. Common patterns and themes that emerged from interviews with patients will be discussed. Implications for addressing the religious/spiritual needs of outpatient oncology patients will be discussed.
<table>
<thead>
<tr>
<th>Date</th>
<th>Title</th>
<th>Presenters and Hosts</th>
<th>Sponsors</th>
<th>Attendance</th>
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</thead>
<tbody>
<tr>
<td>July 30, 2020</td>
<td>Spiritual Care in Healthcare: Identifying Decision Makers’ Perspectives</td>
<td>Presenters: Wendy Cadge, Aja Antoine Respondents: Laura Kowalcyzk, Kelsey White, Ben Schaefer, George Fitchett</td>
<td>CIL, TC</td>
<td>383</td>
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<tr>
<td>September 3, 2020</td>
<td>Mitigating Poor Bereavement Outcomes and Supporting Staff during COVID-19</td>
<td>Host: George Fitchett Presenters: Lucy Selman, Shelley Varner-Perez</td>
<td>TC, CIL</td>
<td>321</td>
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<tr>
<td>September 9, 2020</td>
<td>Diversity, Equity, and Inclusion in Spiritual Care</td>
<td>Presenters: Tammerie Day, Danielle Buhuro, Marilyn Barnes, Jose Cedillo, Wendy Cadge, Pam Lazor, Kelsey White Moderator: Christina Shu</td>
<td>Cedars-Sinai, CIL, TC</td>
<td>322</td>
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<tr>
<td>September 15, 2020</td>
<td>Adolescents, Anxiety, Behavioral Health, and Mindfulness Meditation: Intersection, Intervention, Possibilities</td>
<td>Hosts: WJC Team (Shelley, Cate, Marilyn) Guest: Harrison Blum</td>
<td>APC, WJC</td>
<td>79</td>
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<tr>
<td>October 6, 2020</td>
<td>This Narrow Space with Elisha Waldman, MD, FAAHPM</td>
<td>Hosts: Paul Galchutt, Michael Doane, Bradley Benson Presenters: Elisha Waldman</td>
<td>TC HPSCRN, M Health Fairview, Univ. of Minnesota</td>
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<tr>
<td>October 19, 2020</td>
<td>Supporting Staff Well-Being in the COVID-19 Era: A Conversation with Deborah Marin, MD</td>
<td>Hosts: Ben Schaefer, George Fitchett Presenters: Deb Marin, Andrew Garman</td>
<td>TC SCMN, CIL, Luce Foundation</td>
<td>370</td>
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<tr>
<td>November 10, 2020</td>
<td>Theodicy and Spiritual Distress: Implications for Chaplaincy Practice</td>
<td>Hosts: WJC Team (Shelley, Cate, Marilyn) Guest: J. Irene Harris &amp; Timothy Usset</td>
<td>APC, WJC</td>
<td>72</td>
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<tr>
<td>November 19, 2020</td>
<td>“Okay, so he has some religious beliefs”: Spiritual Care in Palliative Care Research - Natalie Ernecoff, PhD &amp; Joe Rotella, MD</td>
<td>Host: Paul Galchutt Presenters: Natalie Ernecoff, Joe Rotella</td>
<td>TC HPSCRN, TC</td>
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<tr>
<td>December 1, 2020</td>
<td>Racial Differences in Spiritual Care: Existing Evidence and Future Research</td>
<td>Presenters: George Fitchett, LaVera Crawley, Kelsey White Moderator: Christina Shu</td>
<td>CIL &amp; TC</td>
<td>319</td>
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<tr>
<td>Date</td>
<td>Title</td>
<td>Host/Presenter</td>
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<td>December 15, 2020</td>
<td>Spiritual Care for Patients with Cancer: What We Can Learn from Big Data</td>
<td>Petra Sprik, Elizabeth Palmer Kelly, Hanci Newberry, Timothy Pawlik, Kelsey White</td>
<td>TC Outpatient RN, TC, CIL</td>
<td>266</td>
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<tr>
<td>January 6, 2021</td>
<td>Psychospiritual Developmental Risk Factors for Moral Injury</td>
<td>Irene Harris, PhD &amp; Timothy Usset, MDiv, MPH</td>
<td>TC &amp; PTSD, Moral Injury &amp; Spiritual Distress</td>
<td>Registered: 820, Attended: 461</td>
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<tr>
<td>January 11, 2021</td>
<td>Chaplain Documentation: A Review of Charting Spiritual Care: The Emerging Role of Chaplaincy Records in Global Health Care</td>
<td>Prof. Dr. Simon Peng-Keller and Pascal Mösli, Jeanne Wirpsa, Christina Shu</td>
<td>TC &amp; Chaplaincy Functions Research network</td>
<td>Registered: 960, Attended: 549</td>
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<tr>
<td>February 3, 2021</td>
<td>Opening Up Your Notes to Patients: A Primer for Professional Healthcare Chaplains</td>
<td>Steve O’Neill, LICSW, BCD, JD</td>
<td>TC &amp; Chaplaincy Functions Research network</td>
<td>Registered: 652, Attended: 331</td>
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<td>February 9, 2021</td>
<td>Utilizing a Novel Intervention: The Spiritual Legacy Document (SLD) for Patients with Advanced Diseases</td>
<td>WJC Team (Shelley, Cate, Marilyn), Katherine Piderman</td>
<td>APC, WJC</td>
<td>Registered: 51</td>
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<td>February 16, 2021</td>
<td>Religiousness and Vaccine Hesitancy: Implications for Faith Leaders and Chaplains</td>
<td>Ayokunle Olagoke, Saneta Maiko, Mishca Smith, Jeanne Wirpsa</td>
<td>TC, Chaplaincy Functions Research Network &amp; CIL</td>
<td>Registered: 396, Attended: 203</td>
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<td>Date</td>
<td>Event</td>
<td>Presenters</td>
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<tr>
<td>March 10, 2021</td>
<td>Opening Up Chaplaincy Notes: “Best” Practices &amp; Research Opportunities (Open Notes Part II)</td>
<td>Presenters: Sarah Byrne-Martelli, Paul Galchutt, Benjamin Schaefer, Csaba Szilagyi, Christina Shu, Tim Weidlich, Jeanne Wirpsa</td>
<td>TC &amp; Chaplaincy Functions Research network</td>
<td>1,187</td>
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<td>March 26, 2021</td>
<td>Q&amp;A Only for attendees of Opening Up Chaplaincy Notes: “Best” Practices &amp; Research Opportunities (Open Notes Part III)</td>
<td>Presenters: Jeanne Wirpsa, Christina Shu, Sarah Byrne-Martelli, Paul Galchutt</td>
<td>TC &amp; Chaplaincy Functions Research network</td>
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<tr>
<td>April 12, 2021</td>
<td>What is Your Theory of Chaplaincy?</td>
<td>Presenters: Judith R. Ragsdale, Cate Michelle Desjardins Respondents: Laurie Garrett-Cobbina, Steve Nolan Moderator: Jana Troutman-Miller</td>
<td>TC</td>
<td>423</td>
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<tr>
<td>April 20, 2021</td>
<td>The Chaplain Family Project: Development, Feasibility, and Acceptability of an Intervention to Improve Spiritual Care of Family Surrogates</td>
<td>Hosts: WJC Team (Shelley, Cate, Marilyn)</td>
<td>APC, WJC</td>
<td>70</td>
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<tr>
<td>April 21, 2021</td>
<td>Spiritual Care: Voices for Diversity in our Departments and Organizations</td>
<td>Presenters: Antonina Olszewski and Pam Lazar Host: Benjamin Schaefer</td>
<td>TC &amp; Spiritual Care Managers Network</td>
<td>276</td>
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<tr>
<td>May 6, 2021</td>
<td>Three New Studies on Spirituality and Religion in Palliative Care: The Spirituality and Religion Special Interest Group (SIG) Kickoff Webinar</td>
<td>Presenters: Shelley Varner Perez, Paul Galchutt, Daniel Grossoehme Discussants: Lexy Torke, George Fitchett, Betty Ferrell</td>
<td>PCRC</td>
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<tr>
<td>June 22, 2021</td>
<td>What Characteristics of Physicians Lead to Empathy and Integrating Religion and Spirituality with Patient Care? Learning from a Survey of North American Muslim Physicians</td>
<td>Hosts: WJC Team (Shelley, Cate, Marilyn) Guest: Aasim Padela</td>
<td>APC, WJC</td>
<td>Registered: 65</td>
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Stay informed by visiting the Transforming Chaplaincy news page often.

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**TRANSFORMING CHAPLAINCY**

**NEWS**

**Does Faith Concordance Matter? A Comparison of Clients’ Perceptions in Same Versus Interfaith Spiritual Care Encounters with Chaplains in Hospitals – Christina Shu**

*August 5, 2021 NEWS*

Research into the impact of chaplain and spiritual care services rarely explores the intersection between concordance of the spiritual background or identity of the chaplain, and that of the [...]

*More >*

**Chaplaincy Innovations – George Fitchett**

*July 15, 2021 NEWS*

It seems like every few months there is a new report of a chaplaincy intervention. Several months ago I began keeping a list of them. Currently I have ten interventions on my list. You may [...]

**FROM TWITTER**

2h

5h
Thanks for reading and sharing this article, it’s amazing to think of everyone it’s reached. I hope it’s helped some people create a space for grief in clinical practice. [https://twitter.com/bmj_latest/status/1428673458205016553](https://twitter.com/bmj_latest/status/1428673458205016553)

5h

18 Aug
Timely webinar from our friends @ChaplainLab

17 Aug
New to #opennotes? Here are 12 publications that may help health professionals gain deeper understanding of this new practice... and its effects. [https://www.opennotes.org/news/twelve-wide-benefits-of-open-...](https://www.opennotes.org/news/twelve-wide-benefits-of-open-...)

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Transforming Chaplaincy Research Networks, FY 21 Report

Hospice-Palliative Spiritual Care
Paul Galchutt Convener Hospice and palliative spiritual care research across multiple settings/contexts 608 Members

July-December
- Webinars: "Okay, so he has some religious beliefs": Spiritual Care in Palliative Care Research featuring Natalie Ernecoff, PhD, MPH and Joe Rotella, MD, MBA
- Office Hours: A monthly opportunity for HPSCRN members to spend unscripted time with a palliative spiritual care researcher. George Fitchett kicks off the first session.
- Steering Committee: Continues to meet 3x/year
- Convener Note: Paul is lead presenter among two other research chaplains (Dirk Labuschagne and Tim Usset) offering a poster presentation at the 2021 American Academy of Hospice and Palliative Medicine Annual Assembly in February.

January-June
- Webinar: May 6 - Divine Flatline: Is God Dead in the ICU? Featuring Drs. Phil Choi, MD, MA and Alexia Torke, MD, MS
- Office Hours: A chaplaincy researcher was featured 4 out of 5 months. Conversations were hosted.
  The Office Hours included
  o January – George Fitchett
  o February – Kate Piderman
  o April – Allison Kestenbaum
  o May – Renske Kruizinga
- Steering Committee: Now meeting approximately 2x/year.
- Bereavement Coordinator: Exploring conversation with bereavement coordinators situated in a variety of settings – hospital, hospice, and long-term care.
- Convener Note: Paul was a part of four presentations at the APC annual conference hosted in June.

PTSD, Moral Injury & Spiritual Distress
Exploring the existential aspects of trauma across numerous contexts
Tim Usset Convener
117 Members

July-December

January-June
- Convener Webinar: APC Webinar Journal Club, 01/10/21, Theodicy and Spiritual Distress: Implications for Chaplaincy Practice with J. Irene Harris, PhD
- Convener Members of the network are preparing grant applications to fund a clinical trial to adapt Building Spiritual Strength for use with healthcare professionals

Pediatric Research Network
Fostering Transformative Research in Pediatric Spiritual Care
Cate Desjardins Convener
103 Members

July-December
- Completed Case Study Project, 3 group with 14 total participants writing and discussing Pediatric-specific chaplaincy case studies.
- Proposed new Pediatric Chaplaincy Case Study Book to publisher). Accepted pending finalization of details. Cate Desjardins and Paul Nash to edit.
- Steering Committee to begin secondary analysis of Pediatric Chaplain Covid-19 Journals, collected through a separate TC sponsored project.
- Webinar on Case Study Research in Pediatrics with Elizabeth Bryson, planning for April or May.
- APC-Sponsored Webinar, “Best Recent Papers in Pediatric Chaplaincy” planned for 2021.

January-June
- Recruited and collected 5 further Pediatric chaplains’ journals for longitudinal and thematic analysis with previously collected pediatric journals through another TC funded project. “Distinctiveness of Pediatric Chaplains’ Experiences during Covid-19”.
- Continuing to work on book of Pediatric Case Studies. Paul and Sally Nash, Patrick Jinks, and Cate Desjardins to edit.
- May. APC-Sponsored Webinar, “Best Recent Papers in Pediatric Chaplaincy” planned for 2021.May: APC-Sponsored
- Webinar “Best Recent Papers in Pediatric Chaplaincy” planned for 2021.
Outpatient Spiritual Care Research
Focus on outpatient settings and oncology
Petra Sprik Convener
92 Members

July-December
Connected chaplain participants to resources regarding telechaplaincy in the midst of COVID-19

16 people in outpatient oncology research small group:
- Met monthly since June
- Read articles about outpatient oncology spiritual care and discuss

6 people in outpatient primary care research small group:
- Met monthly since June
- Read articles about spiritual care research and discuss individual projects

Attempted co-led small group for palliative care: only 4 voiced interest and very different contexts
- Decided connecting to larger palliative group was more beneficial

Led Webinar in December with Ohio State Group
- Began fostering relationships with this group

Spiritual Distress Screening Webinar with Stephen King postponed due to COVID-19

Spiritual Care Management
Benjamin Schaefer Convener
33 Members

July-December
New network was started in August 2020. It grew out of the alumni of the Certificate in Spiritual Care Management and Leadership
- Working to get word out about the new network
- Network was added to the TC website
- Announcement in TC newsletter
- Working to network and connect with spiritual care leaders via LinkedIn with positive results
- Holding monthly leadership roundtables focusing on a variety of themes:
- Care of staff
- Self-care
- Open charting
- Covid impact on spiritual care
• Spiritual Care's role and responsibility in promoting diversity and inclusion in the culture of our institutions.
• Held webinar: Supporting Staff Well Being in the COVID 19 Era: A Conversation with Deborah Marin, MD.
• Attended by over 350 people

In the process of developing more webinars: Early spring we plan on having one on Spiritual Care's role and responsibility in promoting diversity and inclusion in the culture of our institutions.

January-June
Held webinar - Spiritual Care: Voices for Diversity in our Departments and Organizations. With Antonina Olszewski and Pamela Lazor

In the process of developing more webinars. One in the planning stages will be looking at the results of an upcoming article on what healthcare professionals need to prevent burnout and promote resilience and the role Spiritual Care leaders can play in promoting organizational change.

• Ben as convenor has also engaged in one on one and small group conversations about Spiritual Care departments and promoting professionalism, continuing education, and research around leadership in spiritual care.
• The TC presentation "The Ship is Sailing" at the Association of Professional Chaplains’ conference went well and Ben had several people reach out for continued conversation about the network and leadership in Spiritual Care

Chronic Illness/Disease Research (CIDRN)
Exploring preventative and supportive chaplaincy research in the area of chronic disease/illness
Geila Rajaee
63 Members

July-December
• Progress has been slow due to demands of doctoral program. Inviting chaplains and looking for non-chaplains

• Convener attending SBM, April 2020, courtesy of UMich (cancelled). Held webinar - Spiritual Care: Voices for Diversity in our Departments and Organizations. With Antonina Olszewski and Pamela Lazor

• In the process of developing more webinars.
• One in the planning stages will be looking at the results of an upcoming article on what healthcare professionals need to prevent burnout and promote resilience and the role Spiritual Care leaders can play in promoting organizational change.
• Ben as convenor has also engaged in one on one and small group conversations about Spiritual Care departments and promoting professionalism, continuing education, and research around leadership in spiritual care.
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January-June
During the last six months, CIDRN has begun clarifying its distinct role in chaplaincy research and building a foundation in which to move forward. According to the CDC, chronic disease is one of the leading causes of death and disability in the US and has significantly increased healthcare utilization.

Public health strategies for preventing disease and related long-term complications generally occur at the primary, secondary, and tertiary levels. At each level (briefly described below), behavioral interventions can help improve physical and mental health and psychosocial well-being.

Presently, chaplains are typically involved at the tertiary level – providing support to individuals and families as they manage and cope with their disease/s and treatment processes.

Levels of Prevention in Public Health

Primary Prevention
How do we keep the population healthy and prevent disease?

Secondary Prevention
How do we screen for and offer early intervention/s to reduce or eliminate disease?

Tertiary Prevention
How do we manage and treat disease after it develops?

CIDRN is still in development as a research network, but I have narrowed our focus to both primary and secondary prevention in these past six months. General primary and specialty care are areas of opportunity and growth for engagement and research for healthcare chaplains. Moving forward, I am
seeking a co-chair to help guide this research network and create a leadership structure to help facilitate the growth of this area of research for chaplaincy care.

**Chaplaincy Functions Research**
Focused on activities & functions of professional chaplaincy (documentation, screening & assessment, staff care, medical decision-making)
Jeanne Wirpsa & Christina Shu Conveners
137 Members

**July-December**
**TOPICS:**
Staff Support: In hopes of submitting application for CIL/Luce Foundation Program Grants for Staff Care, Jeanne and Christina held a series of meetings with chaplains from multiple institutions who were previously identified through the network as having an interest in research in this area.

**Research Questions and Methods:**
Survey, interviews or focus groups with staff receiving chaplaincy care for their perceptions on why they reach out to chaplains vs. other disciplines and the impact of having received care on how perceive role of chaplain. As grant only to support innovative program development, project put on hold. CIL/Luce funded programs will have a research component so our network will suspend focus on this area pending research outcomes of those projects.

**Documentation:**
Bibliography of research on chaplaincy documentation gathered and posted for members.
Identified several research projects at beginning stages as a result of early 2020 webinar and work group facilitated by TC network.

Planning for 2-3 webinars in 2021 to rekindle interest in research on chaplaincy documentation (see previous research groups and questions identified) and to provide evidence-based best practices for impact of Cure Act/Open Notes on chaplaincy practice and documentation.


2/3/21: Introduction to Cures Act and Practice of Open Notes, Steven O’Neill.
March 2021: Open Notes: Identifying Best Practices for Chaplaincy Documentation (members of work group from network).

4 research projects identified by network to resume in 2021; new ideas from international collaboration (Case Study book or series of articles using cases and documentation models) may shift focus?
Open Notes workgroup planning on a poster for APC conference and to identify research projects on impact of open notes on chaplaincy practice and relationship with patients/families.

**Medical Decision Making:**
Identified potential new research partner, Robert Klitzman, psychiatrist/bioethicist at Columbia University. He is currently doing interviews with chaplains, nurses and physicians on role of healthcare chaplains and indicated eagerness to collaborate directly with the network on future projects. He is also a bioethicist; would like to further explore role of chaplains in clinical ethics.

**Spiritual Assessment:**
Posted recent articles on assessment tools, including a review of revisions in National Cancer Institute Distress Guidelines, Spiritual Care section. The article discusses the integration of chaplains into the process of creating the distress guidelines and more recently (2019) in updating evidence-based practice into revised version.

Planning webinar for 2021 to expose chaplains to validated tools (collaborate with Outpatient, Oncology, and Palliative Care networks?).

**Other Network Related Activities, Presentations, Publications:**
Christina Shu, webinar facilitator for webinars, “Diversity, Equity and Inclusion in Spiritual Care,” and “Racial Differences in Spiritual Care: Existing and Future Research,” course facilitator for “Integrating Spiritual Generalist Skills into Healthcare Provision.”

**January-June**

**Staff Support:**
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**Staff Support:**
Support for scoping review of literature on healthcare worker distress, burnout and care needs – goal to identify potential areas for chaplain contribution; project in collaboration with Ascension colleagues.
Continue to provide Tracking Template for Staff Support Activities to members or institutions interested in tracking for future research.

Continue monitoring research re chaplain-provided staff support during COVID

**Documentation:**
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Medical Decision Making: Identified potential new research partner, Robert Klitzman, psychiatrist/bioethicist at Columbia University. He is currently doing interviews with chaplains, nurses and physicians on role of healthcare chaplains and indicated eagerness to collaborate directly with the network on future projects. He is also a bioethicist; would like to further explore role of chaplains in clinical ethics.

**Spiritual Assessment:**
 Posted recent articles on assessment tools, including a review of revisions in National Cancer Institute Distress Guidelines, Spiritual Care section. The article discusses the integration of chaplains into the process of creating the distress guidelines and more recently (2019) in updating evidence-based practice into revised version.

Planning webinar for 2021 to expose chaplains to validated tools (collaborate with Outpatient, Oncology, and Palliative Care networks?).
Other Network Related Activities, Presentations, Publications

Christina Shu, webinar facilitator for webinars, “Diversity, Equity and Inclusion in Spiritual Care,” and “Racial Differences in Spiritual Care: Existing and Future Research,” course facilitator for “Integrating Spiritual Generalist Skills into Healthcare Provision.”


Documentation:
Early half of the year was focused on informing and preparing chaplains about Open Notes, and identifying potential areas for future research, including webinars, and Open Notes Tip Sheet created by Sarah Byrne Martelli.

Webinars
2/3/21 Opening Up Your Notes to Patients: A Primer for Professional Healthcare Chaplains

3/10/21 Open Notes: Best Practices and Research Opportunities

3/26/21 Q&A Open Notes

Following release of Open Notes, many institutions noted that chaplain notes were not released. Subsequent meetings pivoted to gather those interested in documentation research in the following areas: palliative care documentation, hospice documentation, teaching documentation and interdisciplinary team perspectives on chaplaincy documentation. Research questions include finding current practices for content, format, and expectations in each context, and asking IDT members about their experience of chaplain notes.

Identified collaboration with Karen Terry at Mount Sinai’s research survey on chaplain documentation, and created focus group to assist in survey development and feasibility of using survey at other institutions.

Identified European colleagues as partners in creating a series of case studies published as journal articles and/or book. Draft of project and invitation for submission of cases to be circulated end of summer.

Cases will include de-identified documentation by chaplain after each visit segment with reflection process of extraction from visit to note. Solicit non-chaplains to review visit entries and documentation – provide input on comprehension, usefulness to patient/family care, and suggestions for improvement.

Medical Decision Making:
Planned webinar in Fall, 2021 “Chaplain role in advance care planning: Applying research to our practice.”
Chaplain care to LEP patients: Contacted creators of culturally and linguistically sensitive toolkit for introducing spiritual care as f/u to their request for partners in research. Plan: Support them in identifying who is using their resource and moving research project forward.

Spiritual Assessment: Fall 2021 proposal to survey chaplains on current models in use as first step toward research project to develop evidence-based models.

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