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**2019 Webinars**

- **January 2019** - Family Systems Approach to Spiritual Care within Clinical Settings ~ by Kevin Stephenson, MDiv, MA, LPC-S, BCC (2 CEH) [NACC competencies: ITP2, PPS9]
- **February 7, 2019** - Certification as Associate Chaplain by the NACC ~ by NACC Certification Commissioners [NACC competencies: PIC1, PIC8, OL3] FREE WEBINAR
- **February 14, 2019** - Demystifying Happiness: Acceptance and Commitment Therapy ~ by Gillian L. McLean MTS, BN, SCP, RP [NACC competencies: ITP1, ITP2, ITP3, ITP6, PPS2, OL2.1]
- **March 2019** - Spirituality in the Context of Secondary Trauma ~ by Rev. Dr. Beth L. Muehlhausen, PhD, MDiv, BCC [NACC competencies: ITP3, ITP5, PPS2, PPS4, PPS5, OL1, OL2, OL3]
- **April 2019** - Outpatient Chaplaincy – From Vision to Practice During Our First Year ~ by David W. King MMin, NCCA Licensed Clinical Pastoral Counselor, Certified Spiritual Director; Laura P. Parsons BCC; James D. Richter, MA Theology, Bea Broder-Oldach DMin, BCC [NACC competencies: ITP2, PPS1, PPS2, PPS3, PPS9, PPS10, OL1, OL2, OL3, OL4]
- **May 2019** - Racial Disparities at the End of Life and the Catholic Social Tradition ~ by Dr. Sheri B. Browne, PhD, BCC [NACC competencies: ITP2.1, ITP4, PPS3]
- **June 20, 2019** - Certification by the NACC [NACC competencies: PIC1, PIC8, OL3] FREE WEBINAR
- **July 2019** - Supporting the Spiritual and Emotional Needs of Transgender and Gender Variant Patients in Healthcare Settings ~ by Rev. Claire Bohman, MDiv and Emiliano Lemus Hufstedler [NACC competencies: PIC1, PIC2, PIC6, PPS1, PPS2, PPS3, OL2.1, OL2.2, OL4.1, OL5]

August 22, 2019 - Renewal of Certification by the NACC [NACC competencies: PIC1, PIC8, OL3] FREE WEBINAR

September 2019 - Chaplains in Wonderland: Narrative Medicine and the Reframing of Out-Patient Spiritual Care~ by Anne M. Windholz, MDiv, PhD, BCC [NACC competencies: PPS7, PPS10, OL3]

October 10, 2019 - Creating a Community of Inquiry: A Beginner’s Guide to Research Competency (Part 3) ~ by Dr. LaVera M. Crawley, MD, MPH ACPE Certified Educator [NACC competencies: ITP6; OL2.1]

October 31, 2019 - Integrating Spirituality in Team Practice: Lessons from Palliative Care ~ by Denise Hess, MDiv, BCC - HPCC and Woody English, MD, MMM [NACC competencies: PPS1, PPS2, PPS6, PPS7]

November 2019 - Certification by the NACC [NACC competencies: PIC1, PIC8, OL3] FREE WEBINAR

December 2019 - Storying: The Gift that Keeps On Giving ~ by Rod Accardi, DMin, BCC and Karen Pugliese MA, BCC-PCHAC [NACC competencies: PIC6; PPS1; OL1, OL3]

2018 Webinars

January 2018 - Addiction and Spirituality - A Pastoral Care Approach ~ by Kevin Stephenson, MDiv, MA, LPC-S, BCC (2 CEH) [NACC competencies: ITP2]


March 2018 - The Hebrew Bible for Pastoral Professionals ~ by Elizabeth Berne DeGear, PhD, BCC (2 CEH) [NACC competencies: ITP2.1, ITP5, PIC3.1, PIC5.1, PPS2, PPS3, PPS5, PPS8, OL1]

April 2018 - How Do We Hold the Tension Between Chaplain Beliefs and Patient Choices? ~ by Dr. Vicki J. Farley, DMin, BCC (2 CEH) [NACC competencies: PIC3, PIC7, OL4]

May 2018 - Responding to Research: Matching Expressed Learning Needs With What Chaplains Do Best ~ by Robert Mundle, MDiv, ThM, STM, RP (2 CEH) [NACC competencies: ITP6, PPS, OL2, OL5]

June 28, 2018 - Spiritual Care for Palliative Patients ~ by Matthew Jacobson, MDiv BCC (2 CEH) [NACC competencies: PIC6, PPS1, PPS2, PPS5, OL1, OL2]

August 23, 2018 - Ministry on the Streets - Chaplains on the Way ~ by Rev. Rebecca Sheble-Hall and Rev. Tina Walker-Morin (2 CEH) [NACC competencies: ITP2, PIC2, PIC4, PIC5, PPS1, PPS7, PPS8]

September 2018 - Spirituality and Addictions ~ by J. Randle Adair, DO, PhD (2 CEH) [NACC competencies: ITP2, ITP3]

October 2018 - The Catholic Moral Tradition and Ethical Issues at the Beginning of Life ~ by Rev. Thomas A. Nairn, OFM, PhD (2 CEH) [NACC competencies: ITP2, ITP3, ITP4]

November 15, 2018 - Witnessing the Dying of a Child: The Role of the Pediatric Chaplain ~ by Jim Manzardo, STB, BCC and Glenda Spearman, MDiv, BCC (2 CEH) [NACC competencies: PPS1, PPS2, PPS5, PPS6, PPS8, PPS9]

December 2018 - Pastoral/Spiritual Care for Abuse Victims and Their Families ~ by Allison K. Kerr, MDiv (eq), MA (2 CEH) [NACC competencies: PIC2, PIC4, PIC6, PPS3, PPS5, PPS8, PPS9]

2017 Webinars

January 2017 - Social Justice and Chaplaincy in Settings Other Than Healthcare ~ by Barbara Sheehan, SP (2 CEH) [NACC competencies: ITP2.1, PIC5.1, PIC6, PPS10]

February 2017 - Acceptance and Commitment Therapy (ACT): Opportunities for Chaplains ~ by Jason Nieuwsma, PhD (2 CEH) [NACC competencies: ITP2, ITP6, PPS2, OL2]

March 2017 - Evidence-Based Practice ~ by LaVera Crawley, MD, MPH (2 CEH) [NACC competencies: ITP6, PPS6, PPS10]

May 2017 - Promoting Inner Healing From Addiction ~ by Rev. Victoria M. Kumorowski, JD, LLM, MJS, DMin (2 CEH) [NACC competencies: ITP2, PIC2, PPS1, PPS2]

June 2017 - Self-care/compassion fatigue ~ by Jim Manzardo, STB, BCC, Kristi Thime, RN, CNML, and Courtney Piha, RN (2 CEH) [NACC competencies: ITP2, PIC3, PIC6, PPS2, PPS9, OL1]
July 2017 - ACE's In Places - Adverse Childhood Experiences and their impact on Spiritual Care ~ by Deacon Jack Conrad, BCC (2 CEH) [NACC competencies: ITP2, ITP6, PIC4, PPS2, PPS9]

August 2017 - Dementia and Growing Older ~ by Sr. M. Peter Lillian Di Maria, O.Carm., BA, LNHA (2 CEH) [NACC competencies: ITP2, ITP3, ITP6, PIC4, PIC6, PPS1, PPS2, PPS3, PPS6]

September 2017 - Dignity in Dying: Catholic Approaches to End-of-Life Intervention ~ by Gerard Magill, PhD (2 CEH) [NACC competencies: ITP4.1, PPS2, PPS5, OL2.1, OL4.1]

October 2017 - Ministry in a World of Violence ~ by Lori Kaufmann, BCC and Rev. Richard James, BCC (2 CEH) [NACC competencies: PIC1, PIC2, PIC4, PPS1, PPS2, PPS3, PPS4, OL1, OL2]

November 2017 - Moral distress ~ by Dr. Rodger F. Accardi BCC and Karen Pugliese, MA, BCC (2 CEH) [NACC competencies: ITP2, ITP3, PIC6, PPS2, PPS5, PPS9, OL2.1]

December 2017 - Developing & Competent Chaplains ~ by Tom O'Connor, PhD (2 CEH) [NACC competencies: ITP2, ITP6, PIC1, PIC2, PIC3.2, OL2.1]

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2017

• January 2017: Social Justice and Chaplaincy in Settings Other Than Healthcare
  Presented by Barbara Sheehan, SP
  This webinar explores the intersectionality of social justice and chaplaincy. It identifies the dynamics of those whose primary crisis is social and reflects on the areas of spiritual assessment and effective responses by a chaplain/caring practitioner.

  Program Objectives
  1. To increase participants’ awareness of chaplaincy beyond institutional healthcare facilities.
  2. To provide helpful assessment tools in caring with those challenged with social crises.
  3. To enhance the participants’ practice of care of the whole person.
  4. To deepen participants’ connection of actions and faith in the healing ministry of care for today’s needs.

About the Presenter
Barbara Sheehan is a Sister of Providence of St. Mary-of-the-Woods, Indiana. Since August 1995 she is the ACPE Supervisor and Executive Director at Urban CPE Consortium, Inc. in Chicago, IL. She was fully certified as an ACPE Supervisor in 1986, and has spent 14 years as a Hospital/Medical Center Chaplain with foci on hospice, behavioral health (in-patient and aftercare), infant loss and general medical surgery. Sister Barbara earned a Masters in Theology from Xavier University, Cincinnati, and is the author of a book entitled Partners In Covenant: The Art of Spiritual Companionship, published by Pilgrim Press.

• February 2017: Acceptance and Commitment Therapy (ACT): Opportunities for Chaplains
  Presented by Jason Nieuwsma, Ph.D.
  Chaplains have a long history of utilizing principles from psychotherapeutic modalities, as evidenced perhaps most explicitly in the clinical pastoral education (CPE) tradition. For various reasons, however, chaplains have not always fully embraced principles from more current, evidence-based psychotherapies. This presentation will explore opportunities for doing so within Acceptance and Commitment Therapy (ACT) – a contemporary, evidence-based psychotherapy that is highly compatible with the practice of chaplaincy.

  Program Objectives
  By the end of this webinar, participants will be able to:
  1. Enumerate multiple points of resonance between ACT and chaplaincy.
  2. Describe the basic elements of the ACT model, important underlying assumptions, and areas of similarity with and departure from other prominent evidence-based psychotherapies.
  3. Articulate how as an evidence-based therapy, ACT provides distinctive windows of possibility for chaplains to more optimally integrate their services with those of other care professionals.

About the Presenter
Dr. Jason Nieuwsma is a clinical psychologist who is an Associate Professor in the Department of Psychiatry and Behavioral Sciences at Duke University Medical Center and serves as the Associate Director for the VA Mental Health and Chaplaincy Program. His work focuses on increasing the availability and cultural relevance of evidence-based psychosocial approaches across various contexts, with areas of expertise in health psychology, cross-cultural psychology, dissemination and implementation science, and spirituality and health. In recent years, Dr. Nieuwsma has helped to lead multiple national-level projects aimed at more effectively integrating chaplaincy and mental health care services. He has authored dozens of peer-reviewed journal articles and is a co-editor on the book ACT for Clergy and Pastoral Counselors.

• March 2017: Where’s the Evidence? Introduction to Research Literacy ~ Part 2
  Presented by LaVera Crawley, MD, MPH
  Where is the evidence that the pastoral care that you offer as a chaplain is effective? What directs your choice of interventions? Are you guided by tradition, inner wisdom, or your own experience, or is your clinical work more “data-driven” – informed by clinical evidence?

This webinar explores how we can use evidence-based practices that integrate both theology and science to improve the quality and effectiveness of our spiritual caregiving. It is designed to provide chaplain viewers/listeners a solid foundation for identifying evidence-based clinical literature relevant to spiritual care and for assessing the quality and robustness of evidence to guide clinical interventions. A brief review of the basic “hierarchies of evidence” will lay the groundwork for beginning inquirers. This is followed by reviewing online tools for accessing evidence-based literature. Lastly, a practical example will enable participants to apply evidence-based strategies to inform their best practices in chaplaincy and spiritual care.

Program Objectives
By the end of this webinar, participants will be able to:
  1. Identify types of evidence used in research literature to guide practice interventions.
  2. Know where to find the evidence using online databases and other resources.
  3. Apply their understanding of clinical evidence to inform decision-making and best practices in chaplaincy and spiritual care.
Promoting Inner Healing From Addiction
Presented by Rev. Victoria M. Kumorowski, JD, LLM, MJS, DMin

This webinar is based upon the Bio-Psycho-Social-Spiritual (BPSS) Model of Addiction, which takes into consideration the biological, psychological, social, and spiritual dynamics that combine to form substance addictions (Horvath et al. 2016, 1). It primarily focuses upon the underlying spiritual nature and consequences of all addiction. It demonstrates that healing from substance addiction requires much more than just abstaining from the addictive behavior (Rohr 2011, xx). It emphasizes that real healing involves a spiritual transformation of the self that only results from “living into” God’s radical grace (Rohr; May 1988, 125-126). The webinar concludes by discussing ways in which chaplains can help to promote this type of inner healing among patients who are imprisoned by their addictions.

Program Objectives
By the end of this webinar, participants will have:
1. Gained a greater understanding of the nature of addiction.
2. Gained a deeper understanding of the underlying causes of addiction.
3. Gained a greater understanding of the recovery process as a spiritual journey.
4. Gained an understanding of the type of spiritual care that promotes healing from addiction.

About the Presenter
Victoria Kumorowski practiced law for a number of years and served four years as a state trial court judge in Kansas, before changing careers and becoming an ordained minister and board certified chaplain. She received a Masters of Divinity from Phillips Theological seminary in 2000, and a Doctor of Ministry in Formational Counseling from Ashland Theological Seminary in 2012. During the past ten years, she has served as the director of Spiritual Care (and voluntarily as an ethics consultant) for Genesis Health Care System in Zanesville Ohio, which is partially owned by the Franciscan Sisters of Christian Charity. During the past four years, she has also served as an adjunct professor, teaching online courses in Principles of Biomedical Ethics (Phil 305), Global issues and Values (Religion 393), and Legal Issues in Health Care (HLSC 406) for Muskingum University. Most important of all, she is the mother of three adult sons, whom she greatly loves and respects, and has three wonderful grandchildren.

Collaboration to Address Compassion Fatigue in Hospital Staff
Presented by Jim Manzardo, STB, BCC, Kristi Thime, RN, CNML, and Courtney Piha, RN

Compassion fatigue encompasses secondary trauma and burnout from constant caring for others in tragic circumstances. Chaplains are uniquely positioned to recognize and address this phenomenon in hospital staff. We describe an ongoing effort to address compassion fatigue in a large pediatric intensive care unit using a collaborative multidisciplinary approach, in which the chaplain has played an integral multifunctional role. Participants in this webinar are encouraged to share ways they engage team members in efforts to build resilience and reduce compassion fatigue.

Program Objectives
By the end of this webinar, participants will be able to:
1. Recognize risk factors for compassion fatigue and how to identify compassion fatigue in hospital staff.
2. Describe one hospital’s interdisciplinary, collaborative process to address staff compassion fatigue.
3. Understand the breadth and importance of the chaplain's role in identifying compassion fatigue and building resilience in staff.

About the Presenters
Jim Manzardo is a chaplain at the Ann and Robert H Lurie Children's Hospital of Chicago where he has worked for the past two years in the pediatric intensive care unit. Previously, he was the primary chaplain for the Hematology-Oncology-Stem Cell Transplant service for nineteen years. He also has been part of the Palliative Care and Ethics teams and is a facilitator of a nursing transitions program for new nurses during their first year of nursing. Jim also has been incorporating mindfulness meditation into the hospital environment.

Kristi Thime is the Pediatric Intensive Care Unit (PICU) Manager of Patient Care Operations at the Ann and Robert H Lurie Children's Hospital of Chicago. Kristi began in the PICU as a staff nurse after graduation in 1994. She currently oversees a staff of 120 nurses and 10 nursing assistants. In her role, she advises several nursing committees including the nursing bereavement
committee, which is how she became involved in the R3 project. She feels privileged to work with a highly-trained, compassionate staff that strives each day to make every patient experience exceptional.

Courtney Piha has been a PICU nurse for 7 years. Prior to coming to Lurie Children’s hospital in April, 2012, she worked in Lutheran General’s PICU from August 2009-April 2012. Currently she is the co-chair of the PICU bereavement committee as well as a member of the hospital ethics committee. With the help of a pediatric intensivist, nurse manager and chaplain, she created the R3 debriefing tool for the PICU. The R3 has been well received and is now available house wide. She recently presented the R3 debriefing tool at the Society of Critical Care Medicine in Hawaii and plans to present the tool at the Nursing Ethics Conference in March.

- July 13, 2017: ACE’s In Places - Adverse Childhood Experiences and their impact on Spiritual Care

Presented by Deacon Jack Conrad, BCC

Adverse Childhood Experiences (ACES) are hidden stories in lives that manifest themselves in behavior, beliefs, diseases and early death. Early studies done by Feletti and Alda (1995) show that adverse experiences when you were a child have significant impact on your health and relationships. As Chaplains, our awareness of these stories can aid us in effectively ministering to those who may have high ACE scores. Creating awareness of ACE scores amongst ourselves and interdisciplinary staff will help all to more effectively provide care in our institutions. The Webinar will present:

a) Current knowledge of Adverse Childhood Experiences and their impact on those with higher scores.

b) Specific Cases related to interaction with families and patience with high ACE Scores.

c) Discussion on the impact of dealing with and ministering to patients and families with high ACE Scores as Chaplains.

Program Objectives

By the end of this webinar, participants will be able to:

1) Gain insight on the current literature concerning Adverse Childhood Experiences.

2) Hear and discuss cases related to ministering to patients and families with high ACE scores.

3) Come away with ideas as to how to deal with and minister to families and patients with high ACE scores.

About the Presenter

Jack Conrad has been a Deacon for 24 years and currently serves in the Diocese of Memphis TN. He serves as Director of Spiritual Care for LeBonheur Children’s Hospital. Jack has been a chaplain for the Methodist Healthcare System for 11 years serving in Hospice, Adult Cancer Care, and Pediatrics. Jack is a Board Certified Chaplain (2009) and has a Bachelor's Degree in Mathematics and Economics, a Master’s in Business Administration, and a Masters in Religion. Jack and his wife Linda have 5 children – four of which were adopted, three of which had ACE Scores of 10. Jack is currently working on several research projects associated with the impact of ACE Scores on adverse outcomes in Surgery, Compliance in visitation, and methods to impact people who have had Adverse Childhood Experiences.

- August 3, 2017: Dementia and Growing Older

Presented by Sr. M. Peter Lillian Di Maria, O.Carm., BA, LNHA and Alfred W. Norwood, BS, MBA

Tapping into one’s Faith belief and understanding a person’s spirituality is a key component to helping those who suffer from different types of dementia. It has been seen that many people with advanced levels of dementia are still comforted by spiritual practices. In this session, Alfred Norwood will discuss dementia and its impact on understanding. Sr. Peter will provide insight on how to identify and provide spirituality for those with a dementia diagnosis.

Program Objectives

1. Discuss the impact of dementia’s progressive, irreversible mental losses on patient behavior.

2. Describe mental process that remain and can be used to facilitate a “behaviorless” decline for those with dementia.

3. Discuss spirituality of aging as it applies to dementia and discuss spiritual approaches for elders especially those living with dementia.

About the Presenters

Sr. M. Peter Lillian has over thirty-five years' experience in the continuum care ministry as a Carmelite Sister for the Aged and Infirn. Sr. Peter Lillian has served her community in many administrative positions and has lectured many times on Alzheimer's disease, palliative care, geriatric spiritual care, family care issues, stress reduction, leadership development, and team building. Sr. Peter has developed successful dementia-care programs, dementia care curriculums and assisted in developing a palliative care resource manual that is specific for geriatric care. Over the past fifteen years, Sr. Peter and the Avila Institute of Gerontology have worked with many Congregations concerning aging issues, as well as, providing congregational management and education services. She has a BA in Secondary Education and currently holds three state licenses as a Nursing Home Administrator.

Alfred Norwood holds a BS degree and graduate study in Physiological Psychology from Michigan State University and an MBA from the University of Chicago. For 25 years he was the founder and managing partner of Organization Development Associates Inc. (Minneapolis, Palo Alto & Brussels), a management consulting company assisting multinational organizations in team based strategic planning and corporate development. Upon moving to Rochester he founded Companion Radio a satellite
service to LTC and Assisted Living facilities. Observing the impending aging care crisis he formed Behavior Science, Inc. which developed tools and training programs for nursing homes, assisted living and home care agencies. For 15 years he has worked with Sr. Peter at the Avila Institute of Gerontology to help Avila clients better meet the needs of seniors they serve.

**September 2017: Dignity in Dying: Catholic Approaches to End-of-Life Intervention**  
*Presented by Gerard Magill, PhD*

The presentation discusses dying in dignity to present Catholic approaches to end-of-life interventions. Three related perspectives are examined. First, there is an explanation of the guiding ethical principles in the Ethical and Religious Directives for Catholic Health Care Services (5th ed. USCC, Washington, DC, 2009). Second, there is a consideration of Palliative Care as crucial for life-limiting chronic diseases as part of end-of-life care, especially when challenged by increasing policy support for assisted suicide. Third, several ethically puzzling end-of-life issues are discussed, including terminal sedation, donation after cardiac death, and posthumous pregnancy.

**Program Objectives**

By the end of this webinar, participants will be able to:

1. Identify the guiding Catholic ethical principles in the ERDs on end-of-life care.
2. Appreciate the importance of Palliative Care in response to assisted suicide.
3. Become familiar with major end-of-life issues that can be ethically puzzling.

**About the Presenter**

In 2007 Professor Gerard Magill was appointed as the the Vernon F. Gallagher Chair for the Integration of Science, Theology, Philosophy, and Law at Duquesne University. He is a tenured Professor in Duquesne University’s Center for Healthcare Ethics. He graduated with the following degrees: Gregorian University, Rome, Italy (1969-1976), Bachelor Degree in Philosophy (PhB); Bachelor Degree in Theology (STB); Master’s Degree in Theological Ethics (STL); Edinburgh University, Scotland (1987), Ph.D. degree in Theological Ethics. He is completing a book on Governance Ethics for Boards of Directors in Healthcare. His most recent book is, Religious Morality in John Henry Newman: Hermeneutics of the Imagination, Springer, 2015.

**October 2017: Ministry in a World of Violence**  
*Presented by Laura Kaufmann, BCC and Rev. Richard James, BCC*

Ministry in a World of Violence will focus on doing spiritual care ministry in a large trauma 1 center that engages much of the violence that takes place in Chicago. Richard will share his 30+ years of ministering in the emergency room with patients, staff, family member, law enforcement, and community members. Laura began working at this center a year ago and will share her experiences with the many questions she faced. Both presenters will discuss their ministry and theology as it embraces the many social issues involved in violence.

**Program Objectives**

1. To identify and discuss the skills and perspectives needed to minister in a large urban trauma 1 center.
2. To talk about and work with the judgements and challenges that one can face in dealing with violence and trauma.
3. To look at some of the developing issues in this ministry such as Involving the Community and Trauma Informed Care.

**About the Presenters**

Laura Kaufmann is an ACPE certified educator and board certified chaplain working at Christ Medical Center in Oak Lawn Illinois. Laura did parish work for the Catholic Church for 19 years. She then moved into chaplaincy getting certified by both NACC and ACPE. Laura's ministry was in Wisconsin and the Chicago area. Laura keeps active in kayaking, gardening and cooking.

Rev. Richard James is a Board-Certified Chaplain of the Association of Professional Chaplains. He is currently fulfilling his calling to God by serving as Senior Staff Chaplain, in the Emergency Department, and two intensive care units at Advocate Christ Medical Center (ACMC), where he has served for the past 24 years. Rev. James is also a member of the ACMC Emergency Management Committee. He is a member, commissioned and endorsed by the Federation of Christian Ministries, serving as Vice President of the Mountains & Plains Region, covering fifteen States. His most influential life experiences are; academic reflection, at Chicago Theological Seminary (CTS); experiential learning and growth during Clinical Pastoral Education (CPE), years of ministerial experience as Staff Chaplain at ACMC, in addition to his ministry as former Senior Pastor at Lincoln Memorial Congregational United Church of Christ, where he served for 12 years. These experiences bestowed within him theoretical and practical skills for ministry.

**November 16, 2017: Moral distress**  
*Presented by Dr. Rodger F. Accardi BCC and Karen Pugliese, MA, BCC*

Although stress is a common experience in health care environments, moral distress continues to emerge as a key factor negatively and pervasively affecting healthcare providers. “Moral Distress” was initially defined in 1984. Researchers, however, only began to empirically measure this phenomenon in the last decade. There is little research regarding effective interventions that enhance psycho-social-spiritual well-being and create a more resilient interdisciplinary workforce. We will present
experiential evidence that chaplains, together with interdisciplinary colleagues, can play a significant role in providing supportive interventions that enhance clinical and ethical practice, and contribute to improved patient care and outcomes.

**Program Objectives**

1. Identify the unique characteristics of Moral Distress and the constraints it imposes on professional values and standards of practice.
2. Explore empirical evidence of the psycho-social-spiritual implications of Moral Distress for healthcare professionals.
3. Examine statistically significant decreases in reported Moral Distress following interventions provided by a chaplain in an interdisciplinary partnership.

**About the Presenters**

Rod Accardi, D. Min. is Director of Spiritual Care Resources at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. He has a BA in Theology, Master of Education, Doctor of Ministry, and is a former NACC Certified CPE Supervisor (1982-2007) and is currently a Board Certified Chaplain with the NACC. Rod has taught on the college level for 6 years and made numerous presentations around the country over the past 37 years including ACHE, APC, NACC, CHA, ASA Forum on Religion, Spirituality and Aging, etc. He has also facilitated numerous retreats and workshops.

Karen Pugliese MA BCC is an Advanced Practice Chaplain at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. She holds a BA in Religious Studies, and a Master of Religious Studies. Karen was Chair of the Board of Directors of the National Association of Catholic Chaplains in 2007-2008. She served as a Key Advisor to Making Health Care Whole: Integrating Spirituality into Patient Care by Christina Puchalski, MD and Berry Ferrell, RN, PhD, and contributed content to the Templeton Foundation funded Palliative Care Consensus Conference. She also served as a Mentor in the Coleman Foundation Palliative Medicine Training Program, and has made numerous presentations around the country over the past 27 years including APC, ACHE, NACC, ASA, CHA, AACCN, IONL and the Beryl Institute. She too has facilitated numerous retreats and workshops.

- **December 2017: Developing & Competent Chaplains**
  **Presented by Tom O’Connor, PhD**

How do you know if you are becoming a more competent chaplain with each passing year? In a year from now, will your skills, your humanity and your relationship with the divine be the same, or more complex? Research has found that most people in the helping professions stop growing in their skills after about two years of work in the field. A small group of professionals, however, keep on growing, and they achieve much higher rates of success with the people they serve. This webinar will show you how to be one of those professionals who keep growing.

Tom O’Connor, Ph.D., has trained thousands of chaplains in the US, Canada, Ireland, England, Sweden, Australia and New Zealand, and he has learnt that training is not enough to ensure growth. Adding the right kind of support, objective assessment, feedback and coaching about what we say and do in our actual ministry is necessary to develop our natural strengths and grow in our skills.

Tom will talk about a new process of selecting, supporting, training, assessing, giving feedback and coaching chaplains to competency as an active listener, coach, change agent and learner. After six months in this process, your skills, humanity and relationship with the divine will be more developed and more complex. At the heart of this approach is a small online practice community of fellow chaplains, and a skilled coach who can help you avoid stagnation and burnout, gain support, and ensure measurable growth in your skills, wellbeing, and competencies.

**Program Objectives**

1. To increase the participants’ appreciation for the fascinating research on human development and professional competency.
2. To become more thoughtful, open and intentional about the participants’ development and competencies as a chaplain.
3. To increase participants’ motivation to take steps to grow as a chaplain.
4. To determine the next step participants need to take to develop their natural strengths and competencies.

**About the Presenter**

Tom O’Connor, Ph.D., grew up in Ireland and qualified as a solicitor (attorney) in the Irish legal system. Then Tom joined a contemplative Catholic religious order called the Carmelites and lived as a friar (a wandering monk) for 9 years working and studying in Ireland, Scotland, France and the US. The Carmelites sent Tom to Washington DC in 1987, and two years later he took a job at a research institute in Loyola University of Maryland evaluating the impact of a federal prison program on recidivism. Ever since, Tom has concentrated on issues of human development, change and effectiveness in the criminal justice system.

Tom has degrees in law, philosophy, theology and counselling; his Ph.D. from the Catholic University of America focused on Religion and Culture in the US Penal System. Tom has been nationally certified in the US as a chaplain and a counsellor, and
Trains many evidence-based practices such as Motivational Interviewing, Cognitive Behavioral Coaching and the Level of Service/Case Management Inventory. Most recently Tom worked as a research manager for two years and as the head chaplain for eight years with the Oregon Department of Corrections. Tom has published, trained, and coached widely, across the US and internationally, on leading change, organizational development, the contribution of chaplaincy and volunteers, the role of humanistic, spiritual and religious ways of making meaning in the desistance process, and collaborative ways of developing staff and successfully implementing evidence-based practices throughout the criminal justice system.

Tom teaches in the Criminal Justice Division at Western Oregon University, and is the CEO of Transforming Corrections whose mission is to advance a more effective, less costly and more compassionate criminal justice system.

2018

- January 2018: Addiction and Spirituality - A Pastoral Care Approach
  Presented by Kevin Stephenson, MDiv, MA, LPC-S, BCC

Program Summary
This workshop will provide a general overview of nature and impact of addiction. First, we will discuss a basic philosophy regarding good and evil. Second, we will review some basic statistics on the economic effects of the drug trade that fuel addictions and its financial impact on the economy. Third, we will look at the destructive impact of addictions on the human family (men, women and children). Lastly, we will look at the 12 Step Model as a spiritual philosophy and how it is utilized to treat addictions within an interdisciplinary clinical setting.

Program Objectives
As a result of this webinar, participants will:
1. Develop a basic philosophy regarding addiction and the human person.
2. Have an understanding of addictions economic and social impact.
3. Develop a spiritual approach to addressing addiction within an interdisciplinary clinical setting.

About the Presenter
Kevin Stephenson works full time as a Staff Hospital Chaplain with Saint John Health System/Ascension in Tulsa, Oklahoma. He is a Board-Certified Chaplain with the National Association of Catholic Chaplains (NACC). He is also Licensed Professional Counselor and Supervisor for the State of Oklahoma. He has provided multiple behavioral health continuing education workshops on addictions and spirituality for mental health professionals and clinical pastoral education students. He has authored a book on Addiction and Spirituality published through Amazon publishers. He is a former Baptist minister who converted to the Roman Catholic faith in 2009. His conversion story was published on the Coming Home Network/EWTN. He is currently in the Deacon Formation program for the Diocese of Tulsa. Kevin earned a Bachelor of Arts in Political Science from Montclair State University and has earned a Masters of Divinity and Masters in Marriage and Family Therapy from Oral Roberts University. He has over 13 years of experience working with behavioral health clients in inpatient and outpatient medical settings as both a chaplain and professional behavioral health therapist. He is married to his wife Monica and is a father of six children and nine grandchildren.

- February 2018: How Chaplains Can Help Patients and their Families Decode Provider Information
  Presented by Prudence R. Hopkins, MA, BCC-ACHPC

Program Summary
Participants will explore ways medical providers show they have difficulty with goals of care discussion. From a position of empathy for the providers as well as the patients, chaplains can help decode the veiled messages, providing a more open dialogue.

Program Objectives
By the end of this webinar, participants will be able to:
1. Articulate ways to help patients/families understand complicated provider information during goals of care discussions.
2. Articulate goals of care as understood in the context of expectations and likely outcomes.
3. Describe the patient/healthcare provider dynamic as affected by provider's emotional discomfort to disclose information honestly.

About the Presenter
Prudence’s hospice and palliative career began in 2001 at Ohio’s Hospice of Dayton, (formerly Hospice of Dayton), in Dayton Ohio. In 2008 she left Ohio to be the dedicated Palliative Care Chaplain at Mary Washington Hospital in Fredericksburg, VA until October 2013, when Prudence was hired by Capital Caring: Palliative Care, Hospice and Counseling.

At times, persons with chronic serious illness, and those who care for them, are imparted complex and confusing information from healthcare providers. These individuals often need help navigating this information. This palliative care and hospice chaplain hopes this presentation will help decode “The Message Behind the Message” in a way that creates opportunities for open discussion and the exploration of goals of care.
March 2018: The Hebrew Bible for Pastoral Professionals
Presented by Elizabeth Berne DeGear, PhD, BCC

Program Summary
Delving into the Hebrew Bible, we will explore three theological nuggets that may enrich pastoral encounters and help the chaplain integrate spiritual care into the life of the institution s/he works for: the "gaze of grace" experienced by Noah, Moses, Ruth and others; the listening witness of the Book of Joshua; and the divine feminine in Genesis, Isaiah and Proverbs. We will reflect on these scriptural perspectives in light of our own approaches to chaplaincy, and discuss how they might inform encounters with those in our care while also enhancing our sense of purpose within the organizations where we serve.

Program Objectives
By the end of this webinar, participants will:
1. Find new connections between biblical theology and their practice of spiritual care.
2. Gain familiarity with biblical passages that may be useful in future pastoral encounters.

About the Presenter
Dr. Elizabeth Berne DeGear, PhD has been certified with the NACC since 2002. She has taught courses in Psychology and Religion at Fordham’s Graduate School of Religion and Religious Education, and Bible Studies at the Church of St. Francis Xavier in New York City. Her passion for psychoanalytic theory and the Hebrew Bible deepened during her doctoral studies at Union Theological Seminary. She is the author of For She Has Heard: The Standing Stone in Joshua 24 and the Development of a Covenant Symbol, “The Bible as Transformational Object” in Religious Education, and “The Gaze of Grace: Revisiting the Immaculate Conception in light of DW Winnicott’s theories on Mother/Infant mirroring” in Union Seminary Quarterly Review. She also writes for Guideposts publications. She lives in New York City with her spouse and two children, where she is chaplain at the Center for Urban Community Services. This summer she will be leading a five-day retreat at Mercy By The Sea in Madison, CT entitled “In Communion with our Biblical Sisters.” Further information about the presenter can be found on her website: https://www.lizziebernedegear.com/

April 2018: How Do We Hold the Tension Between Chaplain Beliefs and Patient Choices?
Presented by Dr. Vicki J. Farley, DMin, BCC

Program Summary
Chaplains walk with people of all faiths and no faith. As chaplains, we hold our own faith and the faith of our patients as we walk with them through many life choices. We meet our patients where and how they are and walk alongside them, treating each with dignity, honor and respect. Along that journey, we often encounter patient choices that do not fit with our personal beliefs or the beliefs of our faith community. How do we, as chaplains, hold this tension when it goes against our beliefs?

Program Objectives
By the end of this webinar, participants will:
1. Articulate one’s own experience when one’s beliefs are challenged by patient choice.
2. Explore coping strategies and how effective are they in this circumstance.
3. Identify one’s values surrounding one possible conflict of values such as assisted death.

About the Presenter
Vicki Farley is a board certified chaplain (2002) and a member of NACC since 2000. She’s worked 6 years in acute care and 10 years in hospice and palliative care with Providence Health & Services. She holds a Masters’ degree in Pastoral Ministry from Seattle University and one in Clinical Leadership: End-of-Life Care from George Washington University. She earned her Doctor of Ministry from Seattle University in 2017. Her doctoral project was Support for chaplains working with patients choosing assisted death. In 2014 she wrote The Chaplain’s Role Where Aid in Dying is Legal for Health Progress Journal Jan-Feb 2014.

May 2018: Responding To Research: Matching Expressed Learning Needs With What Chaplains Do Best
Presented by Robert Mundle, MDiv, ThM, STM, RP

Program Summary
This webinar will demonstrate how chaplains can apply current research literature to their clinical practice and broaden their professional profiles as educators, qualitative interviewers, and authors. Responding to specific expressed learning needs of hospice palliative care volunteers for more communication skills training in end of life care, the presenter will share details from his latest research project on listening and listeners that will be published in a forthcoming journal article and book. The webinar
will also address creative approaches to spiritual health assessment and intervention, including topics of narrative identity and expression, symbols and metaphors, poetry, and personal objects.

**Program Objectives**
By the end of this webinar, participants will be able to:
1. Read research articles for actionable next steps.
2. Apply chaplaincy skills beyond direct clinical practice.
3. Expand inter-professional relationships and networks.

**About the Presenter**
Robert Mundle is a certified Spiritual Care Practitioner with the Canadian Association for Spiritual Care, and a Registered Psychotherapist with the College of Registered Psychotherapists of Ontario. He completed his theological studies at Yale Divinity School and the University of Toronto. He completed a residency in Clinical Pastoral Education at the Hospital of St. Raphael in New Haven, CT, which is now part of the Yale-New Haven Hospital system. Robert currently works at Providence Care in Kingston, Ontario in clinical areas of palliative care, seniors’ rehab, and complex medical care. Robert is a volunteer peer reviewer for Qualitative Health Research and other journals, and he has published a number of his own original research studies in a variety of scholarly health care journals. His most recent study is called "Learning from experiences of feeling heard: A qualitative study of hospice volunteers", forthcoming in the journal Illness, Crisis, and Loss. This study is the basis for his book forthcoming from Jessica Kingsley Publishers called “On becoming a better listener: A practical spiritual guide for hospice and palliative care volunteers”.

- **June 21, 2018: Certification by the NACC**  
  *Presented by Sean K. Doll O'Mahoney MDiv, BCC and Sedona T. Montelongo BCC-ACHPC*

**Program Summary**
This webinar will provide participants with an overview of the NACC certification process, with special attention to the revised NACC standards and procedures. We will present key information about certification and provide a forum for answering questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission. This webinar will be repeated in November.

- **June 28, 2018: Spiritual Care for Palliative Patients**  
  *Presented by Matthew Jacobson, MDiv BCC*

**Program Summary**
This presentation serves as an interactive exploration of providing collaborative spiritual care which encourages interdisciplinary support for patients receiving palliative care support. We will review the roles of spiritual care and professional chaplaincy for the relief of suffering according to the Clinical Guidelines of the National Consensus Project as instruments of accompaniment for patients with serious or life-limiting illness. We will explore spiritual needs of patients, potential spiritual care interventions, and hopeful outcomes of providing spiritual care for palliative care patients.

**Program Objectives**
By the end of this webinar, participants will be able to:
1) Articulate a definition of palliative care.
2) Describe a framework for spiritual assessment that is useful for palliative care interdisciplinary teams.
3) Recognize the potential outcomes of quality spiritual care.

**About the Presenter**
Matt Jacobson is a Board Certified Chaplain with the NACC and has been a palliative care chaplain since 2012. His professional experience in larger academic medical centers have implored his application of research in his ministerial practice first at West Virginia University Medicine in Morgantown, WV and then at Northwestern Memorial Hospital in Chicago, IL. Previous to his healthcare chaplaincy, he was a chaplain with Loyola University Chicago and a spiritual director utilizing the spiritual exercises and practices of St. Ignatius of Loyola to inform his ministry. Matt esteems palliative care because of its demand for collaboration, reflection, interdisciplinary care, and the compassionate efforts to relieve suffering. He encourages spiritual wellness in palliative care through listening, discerning and responding to the holistic needs of patients, families and staff. Having recently moved to New England, Matt currently serves as a chaplain advisor for his parish's Palliative Care Assessment & Advisory Committee at St. Cecilia Parish in Boston, MA.

- **August 16, 2018: Renewal of Certification by the NACC**  
  *Presented by NACC Certification Commissioners Kathleen M. Ponce, BCC and Austine O. Duru, BCC*

**Program Summary**
This webinar will provide participants with an overview of the renewal of certification process and documentation and provide a forum for answering questions about NACC renewal of certification. This free webinar will be presented by members of the NACC Certification Commission.
August 23, 2018: Ministry on the Streets - Chaplains on the Way
Presented by Rev. Rebecca Sheble-Hall and Rev. Tina Walker-Morin

Program Summary
Since 2008, Chaplains on the Way has been ministering to those experiencing homelessness, poverty, mental illness and/or addiction on the streets of Waltham, Massachusetts. Walking side-by-side with the individuals they meet, staff and volunteers offer companionship, listening, spiritual care, hope and healing. The ministry setting is not what is typically associated with chaplaincy but has been very successful. Reverends Becky and Tina will speak about the joys and challenges of this specialty ministry and some of the spiritual programs that they offer.

Program Objectives
1. Learn about an alternative ministry model that serves some of the most vulnerable in our society.
2. Learn about the unique challenges posed by this ministry and how to best address them.
3. Gain knowledge about public worship/spiritual practices that best serve the needs of this unique setting.

About the Presenters
Rev. Rebecca Sheble-Hall is a Chaplain and the Executive Director of Chaplains on the Way. Rebecca’s call and passion for companioning people experiencing homelessness and poverty comes from her many years working as an advocate at the Women’s Lunch Place in Boston. She first came to Chaplains on the Way as a field education student in 2011 and worked under the guidance of Rev. Joan Murray, the founder. She earned a Master of Divinity with a concentration in pastoral care from Andover Newton Theological School, and she completed her Clinical Pastoral Education at St. Vincent’s Hospital in Worcester. Rebecca is the mother of two grown children and ordained through the Unitarian Universalist Association and is also called to First Parish in Waltham as their Community Minister.

Rev. Tina Walker-Morin is a Chaplain and the Director of Development of Chaplains on the Way. Tina can be described in two words: energetic and passionate. There are many areas of passion for Tina, all revolving around the scripture from Matthew 22:36-39 “Teacher, which commandment in the law is the greatest?” He said to him, “You shall love the Lord your God with all your heart, and with all your soul, and with all your mind.’ This is the greatest and first commandment. And a second is like it: ‘You shall love your neighbor as yourself.” The heart of Tina's calling and passion is Love. As Jesus spoke in Matthew, we are called to love God and love our neighbor as ourselves. She earned her Master of Divinity from Andover Newton Theological School and completed her Clinical Pastoral Education at Beverly Hospital. An ordained minister through the United Church of Christ, Tina was called to Pilgrim Congregational Church, UCC on October 4, 2015 and to Chaplains on the Way in August of 2016.

September 2018: Spirituality and Addictions
Presented by J. Randle Adair, DO, PhD

Program Summary
Consider the following terms that may, either consciously or unconsciously, come to mind upon encountering an alcoholic/addict on the street, under a bridge, sitting next to you on an airplane, or in a hospital bed: “despised,” “rejected,” “humiliated,” “forsaken,” “scorned,” “powerless,” “prodigal.” Are these not some of the same terms used in Scripture to describe Jesus Christ? This webinar will explore the similarities between the suffering of addiction and the Passion of Christ and explore how, from our personal and professional experience, we can offer support to bridge between suffering and recovery, religion and spirituality. We will specifically explore the power of powerlessness.

Program Objectives
By the end of this webinar, participants will be able to:
1. Understand the spiritual component in the disease model of addictions.
2. Distinguish between the external defenses of the addict and the inner core of vulnerability.
3. Examine the paradox of powerlessness becoming a strength in recovery.

About the Presenter
Dr. Adair received his Bachelor’s Degree in Biology from Georgetown University in 1969, his PhD in Physiology from Emory University in 1974. Subsequently, he did postdoctoral fellowships in Biomedical Engineering, at John Hopkins University, and Pharmacology, at Georgetown University Schools of Medicine. His Chemical Dependency training occurred at the Chemical Dependency Training Institute at University of Miami in 1986. In 1987, he was asked to participate in developing the first school-based prevention, intervention and treatment program in the nation, called Project TRUST, which cared for over 300,000 students and their families enrolled in Miami-Dade Public Schools between 1987 and 1993.

While living in Miami, he also served as Clinical Director for the DUI Court System and was a professional supervisor for physicians in the Florida Professionals Recovery Network. He also performed that service for Alabama physicians. In 1993, Dr.
Adair enrolled in medical school, receiving his medical degree in 1997, from Nova Southeastern University College of Osteopathic Medicine. He completed Residency training in Internal Medicine at University of South Alabama in 2000. He is Board Certified in both Internal Medicine and Addiction Medicine.

In 2013 and 2014, he directed the Healthcare Professionals Program at Hazelden Betty Ford Foundation in Newberg, OR. Dr. Adair is now “semi-retired” and continues to New Mexico to practice Internal Medicine, as well as continue service as the Co-Chair of the Provider Wellness Committee of the Presbyterian Healthcare system.

**October 2018: The Catholic Moral Tradition and Ethical Issues at the Beginning of Life**  
*Presented by Rev. Thomas A. Nairn, OFM, PhD*

**Program Summary**  
Many of the most controversial prohibitions in Catholic moral theology involve issues at the beginning of life. This webinar will explore Catholic teaching on issues in this area and explain how the teaching is grounded in the Catholic moral tradition.

**Program Objectives**
1. To describe Catholic moral teaching on a variety of ethical issues at the beginning of life.
2. To explain how this teaching is related to the Catholic moral tradition and to contemporary health care ethics.
3. To offer practical advice for chaplains as they counsel couples in this area.

**About the Presenter**  
Thomas Nairn, O.F.M. is currently the Minister Provincial of the Franciscan Province of the Sacred Heart. He is also the Ecclesiastical Assistant to the International Catholic Committee of Nurses and Medico-Social Assistants. Prior to being elected Provincial, he served as the Senior Director of Theology and Ethics at the Catholic Health Association of the United States. He has lectured and written widely in the field of Catholic health care ethics.

**November 8, 2018: Certification by the NACC**  
*Presented by Susan Liguori, BCC and Bonnie McCulley, BCC*

**Program Summary**  
This webinar topic is a repeat of the July presentation, and will provide participants with an overview of the NACC certification process, with special attention to the revised NACC standards and procedures. We will present key information about certification and provide a forum for answering questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission.

**November 15, 2018: Witnessing the Dying of a Child: The Role of the Pediatric Chaplain**  
*Presented by Jim Manzardo, STB, BCC and Glenda Spearman, MDiv, BCC*

**Program Summary**  
There is no more painful death than the death of one’s own child. We explain the reality for parents/caregivers who face their children’s death in a hospital context and who must also make very complex and difficult decisions about medical treatments and end-of-life care. We also elaborate the dying experience of infants through young adults in a pediatric hospital setting. Finally, we describe the unique and integral role of a pediatric chaplain with dying children and their families.

**Program Objectives**
1. To understand the breadth of the experience of parents/caregivers and families whose children die in a hospital setting.
2. To describe the experience of the dying adolescent, child and infant.
3. To explain the role and contributions of chaplains who minister to dying children and their families.

**About the Presenters**  
Jim Manzardo is a chaplain at the Ann and Robert H. Lurie Children’s Hospital of Chicago where he has worked for the past two years in the pediatric intensive care unit. Previously, he was the primary chaplain for the Hematology-Oncology-Stem Cell Transplant service for nineteen years. He also has been part of the Palliative Care and Ethics teams and is a facilitator of a nursing transitions program for new nurses during their first year of nursing. Jim also has been incorporating mindfulness meditation into the hospital environment.

Glenda R. Spearman, M.Div., BCC, is currently a Senior Staff Chaplain at Ann & Robert H. Lurie Children's Hospital of Chicago (formerly Children’s Memorial Hospital) where she has served since 2000. Glenda was board certified by the National Association of Catholic Chaplains in 2008. Glenda coordinates the Minister of Care volunteers who bring Communion to the Catholic patient families at Lurie Children’s. Glenda has been Primary Chaplain for the Neonatal Intensive Care Unit (NICU) for the past ten years. Glenda facilitates the hospital’s Schwartz Rounds, and is a member of the hospital-wide Bereavement Committee, and Diversity and Inclusion Committee. Glenda is part of the Spiritual Care Chaplain Team who provides Mindfulness Meditation to staff. Glenda coordinates the annual televised Christmas visit by the Cardinal to the hospital’s patient...
families. In October 2017, Glenda was awarded the Bishop Quarter Award by Chicago’s Blasé Cardinal Cupich for the many years of ministry as a pediatric hospital Chaplain, especially to the Catholic patient families.

- **December 2018: Pastoral/Spiritual Care for Abuse Victims and Their Families**  
  Presented by Allison K. Kern, MDiv (eq), MA

**Program Summary**

1 in 3 women experience abuse from their male partner in their lifetime. In this presentation Ally Kern provides key insights into the prolific reality of domestic abuse. Specifically addressing the ministry of chaplains, clergy, and pastoral caregivers, we will explore the predominant theological questions that arise when working with Christian female survivors, and gain specific skills in providing practical and empowering spiritual care for survivors to be free to heal.

**Program Objectives**

1. To gain awareness of the prolific issue of domestic violence against women in our society  
2. To engage with theological issues surrounding the experience of domestic abuse  
3. To be equipped as pastoral caregivers to helpfully respond to victims

**About the Presenter**

Ally Kern is an advocate for empowering women worldwide with over fifteen years of experience working in leadership roles for churches and international development organizations in North America, Europe, Asia, and Africa. She has traveled extensively to over 30 countries and specializes in working with gender-based violence, inspired by her passion for gender equality and ending abuse against women.

Recognizing the critical role religion plays in violence against women, she works as a professor of practical theology while pursuing a Doctorate where she is doing groundbreaking interdisciplinary research in the fields of neuroscience, trauma, and spirituality. Ally will utilize this research to create the first domestic violence recovery course that is spiritually, psychologically, and theologically-integrated. This webinar aims to empower survivors to experience transformational healing in mind, body, and spirit and will be offered by churches around the world.

Ally speaks and lectures with a passion to see the global Christian church equipped and mobilized to end gender-based violence and empower women to heal and flourish.

**2019**

- **January 2019: Family Systems Approach to Spiritual Care within Clinical Settings**  
  Presented by Kevin Stephenson, MDiv, MA, LPC-S, BCC

**Program Summary**

This webinar will provide a brief overview of Dr. Murray Bowen's family systems theory and its application to spiritual care and counseling. Kevin will discuss the eight concepts of Bowen's family system theory and its spiritual application within the pastoral care setting. There will be a brief discussion on the purpose of a genogram as a spiritual assessment tool for chaplains working with patients, families and staff members.

**Program Objectives**

As a result of this webinar, participants will learn:

1. What is family systems theory?  
2. How can you utilize family systems theory as an assessment tool?  
3. How to apply family systems theory to spiritual care within clinical and pastoral settings?

**About the Presenter**

Kevin Stephenson works full time as a Staff Hospital Chaplain with Saint John Health System/Ascension in Tulsa, Oklahoma. He is a Board-Certified Chaplain with the National Association of Catholic Chaplains (NACC). He is also Licensed Professional Counselor and Supervisor for the State of Oklahoma. He has provided multiple behavioral health continuing education workshops on addictions and spirituality for mental health professionals and clinical pastoral education students. He has authored a book on Addiction and Spirituality published through Amazon publishers. He is a former Baptist minister who converted to the Roman Catholic faith in 2009. His conversion story was published on the Coming Home Network/EWTN. He is currently in the Deacon Formation program for the Diocese of Tulsa. Kevin earned a Bachelor of Arts in Political Science from Montclair State University and has earned a Masters of Divinity and Masters in Marriage and Family Therapy from Oral Roberts University. He has over 13 years of experience working with behavioral health clients in inpatient and outpatient medical settings as both a chaplain and professional behavioral health therapist. He is married to his wife Monica and is the father of six children and nine grandchildren.

NACC Certification Competencies Covered by the Webinar: ITP2, PPS9
**February 7, 2019: Certification as Associate Chaplain by the NACC**
*Presented by Bonnie J. McCulley BCC and Kathleen M. Ponce BCC*

**Program Summary**
This webinar will provide participants with an overview of the NACC Associate Chaplain certification process. We will present key information about Associate Chaplain certification and provide a forum for answering questions about Associate certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission. This webinar will be repeated in November.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

**February 14, 2019: Demystifying Happiness: Acceptance and Commitment Therapy**
*Presented by Gillian L. McLean MTS, BN, SCP, RP*

**Program Summary**
In his book, The Happiness Trap: How to Stop Struggling and to Start Living, Russ Harris (2008) writes, “The more we try to avoid the basic reality that all human life involves pain, the more we are likely to struggle with that pain when it arises, thereby creating even more suffering.” Acceptance and Commitment Therapy (ACT) is a new evidenced-based approach that suggests a different way of dealing with the challenge of suffering and the desire for pleasure. The goals of this presentation are to explore the trap of happiness, and to show how Acceptance and Commitment Therapy, through its instruction to “be present”, “open up”, and “do what matters”, can liberate us from the happiness trap.

**Program Objectives**
By the end of this webinar, participants will:
1. Recognize the myth of happiness and identify how this contributes to human suffering.
2. Be familiar with the history and development of ACT
3. Understand the fundamental processes of ACT and appreciate how ACT can be utilized in clinical practice.

**About the Presenter**
Gillian McLean is a Certified Spiritual Care Practitioner with the Canadian Association for Spiritual Care, a Registered Psychotherapist with the College of Registered Psychotherapists of Ontario, and a Registered Nurse with the College of Nurses of Ontario. She completed her Master’s in Theological Studies at Queen’s University in Kingston. Currently, Gillian works as a Spiritual Health Practitioner at Providence Care Hospital in Kingston, Ontario in the Adult Mental Health program, serving inpatient clients and providing transitional support to individuals in the community. Gillian is author of a number of peer reviewed articles, published in scholarly health care journals, and a book: Facing Death: Conversations with Cancer Patients, originally published by Churchill Livingstone, Edinburgh.

NACC Certification Competencies Covered by the Webinar: ITP1, ITP2, ITP3, ITP6, PPS2, OL2.1

**March 2019: Spirituality in the Context of Secondary Trauma**
*Presented by Rev. Dr. Beth L. Muehlhausen, PhD, MDiv, BCC*

**Program Summary**
This webinar will share findings from a qualitative research project that sought to understand the role of spirituality in vicarious trauma. Doctors, nurse practitioners and physicians’ assistants who work directly with trauma patients were interviewed regarding how their spirituality impacted their work and how their work impacted their spiritual beliefs. Participants included 16 Protestant Christians, 7 Roman Catholics, 1 Hindu, 1 Muslim, 1 Conservative Jew, and 10 with no declared religious affiliation. Physicians represented trauma surgery, orthopedics, emergency, critical care/pulmonology and neurosurgery. Spiritual patterns emerged across religions and specialties including: 1) Spirituality as a guiding force 2) strong need for a support system 3) use of coping mechanisms and 4) vicarious growth.

**Program Objectives**
By the end of this webinar, participants will be able to:
1. Articulate a beginning understanding of qualitative research, specifically phenomenology methodology.
2. Identify and discuss themes of most interest to spiritual care providers (positive and negative coping)
3. Discuss implications for spiritual care departments in caring for front line staff who work with trauma patients and their families.

**About the Presenter**
Dr. Muehlhausen has been a chaplain with Ascension Health for the past seven years, is an ordained minister in the Christian Church Disciples of Christ and a licensed clinical social worker. She has led several research projects, currently splitting her time as a staff chaplain for St. Vincent Hospital in Indianapolis and working as a spiritual care researcher for Ascension Health. She has presented her research at the North American Association for Christians in Social Work, Association for Professional
Chaplains (APC) and Transforming Chaplaincy. She is leading Ascension Health’s first system wide spiritual care research project covering six states exploring chaplain outpatient services to people with congestive heart failure. She will present findings from that project at the annual APC conference in June 2019.

NACC Certification Competencies Covered by the Webinar: ITP3, ITP5, PPS2, PPS4, PPS5, OL1, OL2, OL3

• April 2019: Outpatient Chaplaincy – From Vision to Practice During Our First Year
  Presented by David W. King MMin, NCCA Licensed Clinical Pastoral Counselor, Certified Spiritual Director; Laura P. Parsons BCC; James D. Richter, MA Theology and Bea Broder-Oldach DMin, BCC

Program Summary
As healthcare migrates to clinics, surgery sites and non-acute locations, chaplains must urgently follow in order to best serve patients and staff. Exploring new opportunities for spiritual care without embedding, follow Bon Secours Mercy Health’s Cincinnati pilot, Outpatient Spiritual Care Services during their first full year and into a regional roll-out. While not a ‘primer’, this seminar provides ample encouragement for others to find their own vision for the future. It explores how determination, connection and grant funding can be a catalyst for migration of services as the progressive and pro-active mandate for the future of professional chaplaincy in healthcare!

Program Objectives
By the end of this webinar, participants will:
1. View outpatient Chaplaincy in healthcare as a 21st century horizon that is reachable if driven by Mission
2. Understand how vision, clinical support(s) and alternate funding can help create energy for expansion
3. Embrace Ambulatory care centers - wound, CHF, pulmonary, PT/OT, Diabetes and especially PCP offices as new sacred ground for chaplains and their ministry.

About the Presenters
David King, M. Min., serves as the Outpatient Spiritual Care Coordinator for Bon Secours Mercy Health’s East Market team in Cincinnati, Ohio. David has 31 years of ministry experience as a chaplain, pastoral counselor, congregational minister and spiritual director. In his free time, he enjoys reading books related to Practical Theology and can be found at the gym running or using the Elliptical machine. He and his wife of 35 years, Sharon, are the parents of two children and are expecting their first grandchild in April, 2019.

Laura Parsons, Board Certified chaplain-NACC since 2013 (BS-University of Texas; MA-The Mount St. Joseph, Cincinnati) has been employed in chaplaincy since 2004, most of her time ministering within Mercy Health, now Bon Secours Mercy in the Cincinnati market. Her early career as a trainer for Xerox Corporation and as wife, mother of 2 Eagle Scout sons and now delighted grandmother have instructed all parts of her maturing ministry. Widowed 2 months before her Masters’ graduation and employment with Mercy, she began in a rural hospital, finding purpose and joy in spaces and patient loads that were much like the small North East Texas hometown of her origins. Refreshed in 2016 with a Mission offered opportunity to initially lead the Outpatient Spiritual Care pilot ministry in Cincinnati’s East Market, she found her entire background including her late baptism at age 30, conversion to Catholicism and remarriage in mid-life to another Catholic convert, informing this journey. She has been a speaker for numerous women’s and co-ed adult groups on topics of faith, wisdom and grief intervention. Laura is overjoyed to be able to share this important opportunity to translate chaplaincy into support of patients who endure chronic diseases in isolation and loneliness, time-constrained primary care providers and their wonderful staffs providing excellent care in non-acute spaces.

Jim Richter, MA Theology, is in his fifth year of ministry at Bon Secours Mercy Health in Cincinnati, Ohio. He currently serves as the Director of Mission Integration for the East Market which includes two hospitals, a free-standing Emergency Department and an Outpatient Medical Center. In addition to his role in Mission, he leads the spiritual care team for both the acute and the outpatient services offered. His background includes 12 years working as a teacher and counselor in a small, Catholic High School in the Cincinnati area and 20 years as a co-owner of a small business selling and implementing search software and solutions for companies across the United States. A native of the Cincinnati area, Jim currently lives in a Northern Kentucky with his wife, two children and their faithful dog, Roger. Jim teases that he was into “social networking” long before that was a “thing,” since Roger would often drag him up to meet new people on their daily walks!

Bea Broder-Oldach DMin, BCC has been a chaplain with Bon Secours Mercy Health in Cincinnati, Ohio for 13 years. Bea has served in the acute care setting, in ambulatory services and as chaplain on the interdisciplinary palliative care team. Her articles Spiritual Dimensions of the Palliative Care Journey: Affirming Meaning, Personhood and Relationship and Forming Responsive Spiritual Care Interventions Through Interdisciplinary Team Communication and Informal Assessment have been published in the Graduate Theological Foundation Monograph Series. Outside the hospital setting, she is involved in an itinerant street ministry in relationship with Ecclesia Ministries Mission. Published in 2018, Diamond Pin: Stories from the Street reflects on her journey in this ministry of care and compassion to people who are homeless and living in poverty. A mother of two, Bea resides with her husband Richard and their dog Andy.

NACC Certification Competencies Covered by the Webinar: ITP2, PPS1, PPS2, PPS3, PPS9, PPS10, OL1, OL2, OL3, OL4
May 2019: Racial Disparities at the End of Life and the Catholic Social Tradition
Presented by Sheri B. Browne, PhD, BCC

Program Summary
This webinar has two goals: 1) discuss the persistence of racial disparities in healthcare, specifically referencing Black individuals' perspectives on end-of-life (EOL) care; and 2) propose that the Catholic Social Tradition offers a framework for addressing health care disparities. Black Americans bring perspectives to EOL care that reflect their experiences as a historically marginalized and oppressed people. These perspectives help to illuminate more broadly dynamics that underlie health care disparities in the United States. The Catholic Social Tradition's emphasis on solidarity, justice, and the pursuit of the common good will be highlighted as a framework for relational and intentional approaches to ending racial disparities in EOL care.

Program Objectives
By the end of this webinar, participants will:
1. Understand the historical and cultural roots of racial disparities in health care, particularly as they impact Black Americans' end-of-life choices
2. Gain new knowledge about the Catholic Social Tradition
3. Make connections between a persistent problem in health care and how Catholic doctrine can inform solutions to this problem.

About the Presenter
Sheri B. Browne, PhD, BCC is a professor of History & Women's Studies at Tennessee State University, and PRN chaplain for Monroe Carell Jr. Children's Hospital at Vanderbilt and Vanderbilt Medical Center. Dr. Browne received her B.A. in History/English from Lewis & Clark College (1986), a M.A. in Health Care Mission Leadership from Loyola University Chicago (2017), and a Ph.D. in History from the University of Minnesota (2002). She has given numerous presentations on the topic of African Americans and End-of-Life Care, and has authored articles in the Oregon Historical Quarterly in both 2011 and 2012, as well as a book chapter entitled “Racial Disparities at the End of Life and the Catholic Social Tradition” in the forthcoming volume Catholic Bioethics and Social Justice: The Praxis of US Health Care in a Globalized World (edited by Michael McCarthy and M. Therese Lybough, Collegeville, MN: Liturgical Press, 2018).

June 13, 2019: Group Dynamics and Dynamic Groups: Basic Support Group Facilitation Skills
Presented by Rev. Traci Houts, MDiv, MSW

Program Summary
While chaplains have often provided grief support groups and spirituality groups, very few learned group facilitation skills from their seminary/theological education or CPE programs. As healthcare continues to grow in ambulatory and community settings, there is a knowledge and experience gap for chaplains to successfully partner with key stakeholders and facilitate groups. Whether it is grief groups and behavioral health groups or caregiver groups and chronic pain groups, once a chaplain has foundational facilitation skills, they can be adapted across populations and settings.

Program Objectives
1. Discuss opportunities for Spiritual Care in groups: inpatient, outpatient, community
2. Explore group types and their corresponding strengths/weaknesses i.e. open vs. closed; non-structured peer support vs. curriculum based
3. Review best practices: co-facilitation, screening and referral, keeping boundaries
4. Teach strategies for achieving balance and managing a variety of personality types

About the Presenter
Rev. Traci Houts, MDiv, MSW, is a Board Certified Chaplain with Ascension Health and she is an ordained minister in the Presbyterian Church (USA). Traci has been a chaplain for 14 years and now serves as the Manager of Spiritual Care for the South Region of Ascension, Wisconsin. Traci was formerly a family therapist and director of a counseling center in Iowa. She has experience facilitating many groups including: grief support groups, survivors of suicide, sexual assault and incest survivors, domestic abuse groups, cancer support groups, and mental health/addictions support groups. Traci lives in Sussex with her husband and three young children.

June 20, 2019: Certification by the NACC
Presented by NACC Certification Commissioners Susan S. Liguori BCC and Sr. Anne K. Breitag OP, BCC

Program Summary
This webinar will provide participants with an overview of the NACC certification process, with special attention to the revised NACC competencies and procedures. We will present key information about certification and provide a forum for answering
questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission. This webinar will be repeated in November.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

July 2019: Supporting the Spiritual and Emotional Needs of Transgender and Gender Variant Patients in Healthcare Settings  
Presented by Rev. Claire Bohman, MDiv and Emiliano Lemus Hufstedler

Program Summary
Participants will learn about common challenges and discrimination faced by trans and gender variant people in healthcare institutions and the impacts of these barriers to care. Participants will then deepen their understanding of gender diversity as well as explore common spiritual and emotional needs of trans and gender variant people in healthcare settings. Participants will learn best practices around 3 common challenges when serving trans and gender variant and have an opportunity to practice different ways of navigating these challenges.

Program Objectives
By the end of this webinar, participants will:
1. Gain a basic understanding of transgender identities
2. Gain an understanding of barriers to care that transgender and gender variant people face in healthcare institutions and ways that Chaplains and Spiritual Care providers can play a key role in navigating these barriers.
3. Leave with practice navigating common challenges that non-trans people face when serving trans and gender variant patients.

About the Presenters
Reverend Claire Bohman has served marginalized communities in the bay area for over 14 years. She has worked in the community mental health field as a Case Manager, Substance Abuse and Mental Health Counselor in the Tenderloin, South of Market, and Mission Districts. Additionally, she has worked as a faith-based community organizer largely on the south and eastern sides of the city. In 2012, during her first year of service as a Chaplain with Sojourn Claire fell in love with San Francisco General Hospital. After several years of volunteer service, Claire came on board as full-time staff in 2015. Rev. Claire is an Interfaith Minister and a practitioner of Earth based spirituality. She completed a MDiv program as a Deans Scholar at the Pacific School of Religion with an emphasis on Spiritual Care and Liberation Theology. She has also studied Interfaith Ministry at the New Seminary of New York, the United States’ oldest Interfaith seminary. Rev. Claire is ordained through the Interfaith Temple of New York and serves in leadership of a small Earth based spiritual community. Claire has completed Clinical Pastoral Education (CPE) training through the Association of Clinical Pastoral Education (ACPE) and the College of Pastoral Supervision and Psychotherapy (CPSP). Additionally, she has studied plant-based healing at Blue Otter School of Herbal Medicine and has a private practice in herbal and spiritual healing in the East Bay.

Emiliano L. Lemus is a medical student and MS candidate in the UC Berkeley-UCSF Joint Medical Program, health disparities researcher, and trainer on transgender-affirming healthcare. After completing a bachelor’s degree in Biochemical Studies at Harvard College, Emiliano worked for a decade as a community organizer, serving as founding director of Erósf era, Center for Sexual and Reproductive Health and Rights in Puebla, Mexico, and co-director of Bluestockings Activist Center in NYC. Emiliano now researches the health and healthcare needs of homeless transgender youth in the San Francisco Bay Area, and helps healthcare organizations better understand how to serve marginalized transgender populations.

August 15, 2019: Engaging the Religious Aspects of End of Life Decision Making  
Presented by Rev. Rebekah Wagner, MA, BCC

Program Summary
In this presentation we will explore and engage various religious belief systems, their views on death and dying, and how those beliefs influence medical decision making at end of life. We will also discuss strategies to sensitively engage in conversation about these issues when conflict between medical providers and patients/families occur.

Program Objectives
1. The participant will be able to identify the concepts of shared decision making and how religious preferences may enter into that conversation
2. The participant will be able to identify common themes in basic religious groups that may emerge in discussions of end of life care
3. The participant will be able to verbalize strategies to use when conflict about religious beliefs and end of life interventions occurs between the medical team and patients/families.
About the Presenter
Chaplain Rebekah Wagner, MA, BCC, APBCC is the Manager of Spiritual Services at Froedtert Hospital in Milwaukee, WI. She previously worked as the Palliative Care Chaplain at Froedtert and has many years working in Hospice and Palliative Care. Prior to becoming a chaplain, she was a physical therapist specializing in Home Health and Hospice for 26 years. She has a special interest in physician communication related to religious beliefs and values especially at end of life.

NACC Certification Competencies Covered by the Webinar: PIC4, PIC6, PPS2, PPS3, PPS9, OL1, OL2, OL2.1, OL2.2, OL4, OL4.1, OL5

• August 22, 2019: Renewal of Certification by the NACC
  Presented by NACC Certification Commissioners Kathleen M. Ponce, BCC and Austine O. Duru, BCC

Program Summary
This webinar will provide participants with an overview of the renewal of certification process and documentation and provide a forum for answering questions about NACC renewal of certification. This free webinar will be presented by members of the NACC Certification Commission.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

• September 2019: Chaplains in Wonderland: Narrative Medicine and the Reframing of Out-Patient Spiritual Care
  Presented by Anne M. Windholz, MDiv, PhD, BCC

Program Summary
Indebted to physician and literary scholar Rita Charon, the field of narrative medicine has achieved international recognition for promoting patient-centered care in 21st-century medical schools. While chaplains have long championed the power of a patient’s story to effect change in teller and listener, the practice of narrative medicine has implications for how plot, characterization, and narrative technique might become tools of spiritual assessment and interdisciplinary collaboration. This webinar will focus on how chaplains can use literary analysis to help patients identify their spiritual and healthcare goals and how intervention site (hospital/clinic/home) and medium (face-to-face/ telephone/skype) affect patient-chaplain interactions and storytelling.

Program Objectives
By the end of this webinar, participants will be able to:
1. Understand what narrative medicine is and how it functions in patient-clinician relations
2. Gain tools for analyzing how setting impacts / reframes the chaplain's role in a patient's storyline
3. Consider strategies for effectively entering patient space/place, both in the outpatient "real" world and within the patient narrative

About the Presenter
Dr. Anne M. Windholz holds a Bachelor's Degree from the University of Colorado, and an M.A. and Ph.D. in English from the University of Illinois-Urbana. Twenty years a college and university professor, Dr. Windholz earned her Master of Divinity from Catholic Theological Union-Chicago in 2012 and was board certified by APC in 2016. Active for over a decade in out-patient hospice ministry as both direct-care volunteer and professional chaplain, she currently serves as Spiritual Care Leader/Staff Chaplain at Northwest Community Hospital in Arlington Heights, Illinois.

Dr. Windholz brings to chaplaincy a commitment to the power of story and the use of narrative technique in spiritual assessment inspired by Rita Charon's work in Narrative Medicine. Recipient of fellowships from the Andrew W. Mellon foundation and the National Endowment for the Humanities, she has published in New Theology Review, Vision, U.S. Catholic, and St. Anthony Messenger. She was one of 7 Chaplain Interventionists in the national 2018-19 Ascension Health research study, “Chaplaincy on Demand: Out-patient Spiritual Care with Congestive Heart Failure Patients” (Muehlhausen and Peacock) and is a respondent in the forthcoming Chaplains as Partners in Medical Decision Making Case Studies in Healthcare Chaplaincy (Ed. Wirpsha and Pugliese).

NACC Certification Competencies Covered by the Webinar: PPS7, PPS10, OL3

• October 10, 2019: Creating a Community of Inquiry: A Beginner's Guide to Research Competency (Part 3)
  Presented by Dr. LaVera M. Crawley, MD, MPH ACPE Certified Educator

Program Summary
We continue the Beginner’s Guide series with a hands-on practical approach to forming learning communities that support a culture of inquiry around spiritual caregiving. This webinar reviews competencies covered in previous presentations (research literacy and evidence-based practices) with suggestions for further developing these skills in a community of peers. The audience will be introduced to Collaborative Inquiry practices, walking through the steps involved in forming a group, identifying an inquiry topic, shaping the research questions, and accessing and sharing internal (work environment) and external (research literature) resources to collaboratively create new knowledge or use existing knowledge in new ways.
**Program Objectives**

By the end of this webinar, participants will:

1. Learn ways to form communities of inquiry to reinforce and support research competency.
2. Learn strategies for applying Collaborative Inquiry Practices to topics of interest.
3. Appreciate the value of community in creating new knowledge or using existing knowledge in new ways.

**About the Presenter**

LaVera Crawley joined NACC in 2011 and is an ACPE Associate Certified Educator. She has served on the NACC Research Task Force and is now on the NACC Research Advisory Panel. For more than 30 years, LaVera has had successful careers in medicine and ethics, and academic research in health disparities in end-of-life care for which she received national and international recognition. LaVera received her MD from Meharry Medical College; completed her Family Medicine residency and chief residency at UCSF; her MPH from UC Berkeley; an Ethics Fellowship at Stanford; and a Palliative Care Education Fellowship at Harvard. Along with her CPE supervisory work, she also serves on the Palliative Care Team at the Alta Bates Campus. As a Catholic lay woman, LaVera is involved with Franciscan organizations including the Center for Action in Contemplation, in Albuquerque, NM, where she serves on their Board of Directors.

NACC Certification Competencies Covered by the Webinar: ITP6, OL2.1

- **October 31, 2019: Integrating Spirituality in Team Practice: Lessons from Palliative Care**
  **Presented by Denise Hess, MDiv, BCC-HPCC and Woody English, MD, MMM**

**Program Summary**

Recognizing that chaplains and the spiritual dimension of health care are often underrepresented in both the in- and outpatient health care settings, this 90-minute session will introduce a model for interdisciplinary team facilitated goals of care conversations that attends not only to the spiritual needs of patients and their loved ones, but also includes practices to encourage team member self-reflection and well-being. Participants will leave the session equipped with a clinical practice toolkit developed from a three-year pilot project with interdisciplinary palliative care teams across the US.

**Program Objectives**

1. To describe a model for interdisciplinary team collaboration that encourages team self-reflection and spiritual development.
2. To practice utilizing goals of care conversation tools designed to highlight the spiritual dimension of patient and family suffering.
3. To introduce data-informed clinical practices to the interdisciplinary team to promote a culture of whole person care.

**About the Presenters**

Dr. English was the Clinical Project Leader for the Supportive Care Coalition’s: Integrating Spirituality in Palliative Team Practice – Goals of Care Conversations. Currently retired, Dr. English was previously the Medical Director of the Palliative Care Program for the Oregon Region of Providence Health and Services (PH&S) and a member of the SCC Board of Directors, chairing the Spirituality Steering Committee. Board certified in Internal Medicine, Infectious Diseases and Hospice and Palliative Medicine, he held many leadership positions within PH&S and currently serves on several Oregon community boards and task forces to improve advance health care planning and palliative care across the continuum of care.

Denise Hess comes to palliative care through over a decade as a full-time palliative care chaplain with Providence St. Joseph Health. Denise has a master’s degree and license in marriage and family therapy, a master’s degree in divinity, and is an ordained minister with the Presbyterian Church (USA). She was board certified with the Association of Professional Chaplains in 2011 and received palliative care and hospice advanced certification in 2014. She is currently the Executive Director for the Supportive Care Coalition, a national partnership of Catholic health ministries committed to advancing excellence in palliative care. She speaks nationally and internationally on the topics of spirituality in palliative care and mindfulness for palliative care clinicians.

NACC Certification Competencies Covered by the Webinar: PPS1, PPS2, PPS6, PPS7

- **November 2019: Certification by the NACC**
  **Presented by NACC Certification Commissioners**

**Program Summary**

This webinar topic is a repeat of the July presentation, and will provide participants with an overview of the NACC certification process, with special attention to the revised NACC competencies and procedures. We will present key information about certification and provide a forum for answering questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3
December 2019: Storying: The Gift that Keeps On Giving  
Presented by Rod Accardi, DMin, BCC and Karen Pugliese MA, BCC-PCHAC

Program Summary
At the heart of spiritual care is eliciting, listening to, discerning spiritual significance within, and honoring patient stories. Chaplains do not engage in this ministry in isolation, but rather within a web of connection. StoryCorps Legacy encourages and supports the act of reminiscence for people with serious illness and their families. This webinar will tell the story of how we became aware of StoryCorps Legacy, applied for and secured funding for the program, selected and trained Facilitators, partner with staff to identify patients for recording, and how we continue to spread the word and celebrate the fruits of this partnership.

Program Objectives
1. Preserve and share the stories of people affected by serious illness, including caregivers.
2. Articulate the necessity of organizational alignment (e.g. Patients First, Teamwork, patient engagement, employee engagement, Magnet Relationship Based Care, etc.).
3. Strategize ways of operationalizing Narrative Theology that honors patient/family/caregiver stories, partners with staff in enhanced listening, preserves the voice of the patient for generations to come.

About the Presenters
Rod Accardi, D. Min. is Director of Spiritual Care Resources at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. He has a BA in Theology, Master of Education, Doctor of Ministry, and is a former NACC Certified CPE Supervisor (1982-2007) and is currently a Board Certified Chaplain with the NACC. Rod has taught on the college level for 6 years and made numerous presentations around the country over the past 37 years including ACHE, APC, NACC, CHA, ASA Forum on Religion, Spirituality and Aging, etc. He has also facilitated numerous retreats and workshops.

Karen Pugliese MA BCC-PCHAC is an Advanced Practice Chaplain at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. She holds a BA in Religious Studies, and a Master of Religious Studies. Karen was Chair of the Board of Directors of the National Association of Catholic Chaplains in 2007-2008. She served as a Key Advisor to Making Health Care Whole: Integrating Spirituality into Patient Care by Christina Puchalski, MD and Berry Ferrell, RN, PhD, and contributed content to the Templeton Foundation funded Palliative Care Consensus Conference. She also served as a Mentor in the Coleman Foundation Palliative Medicine Training Program, and has made numerous presentations around the country over the past 27 years including APC, ACHE, NACC, ASA, CHA, AACCN, IONL and the Beryl Institute. She too has facilitated numerous retreats and workshops.

NACC Certification Competencies Covered by the Webinar: PIC6, PPS1, OL1, OL3