



National Association of
Catholic Chaplains

2019 WEBINARS

General Information:

Continuing Education Hours and Cost

Participants qualify for **2.0 CEHs** total for each session (*which includes 90 minutes for the webinar plus 30 minutes preparation time*), unless otherwise indicated. A CEH certificate is provided for download by participants. For NACC members the registration fee for each individual webinar is \$40 per connection for the live sessions or \$40 to purchase the recordings. There is a special rate of \$20 per webinar for those who have NACC student membership. For non-members the registration fee is \$55 per connection for the live sessions or \$55 to purchase the recordings. **We are offering a special package that includes all twelve of our January - December 2019 webinars at a discounted rate of \$340 for members (\$170 for student members) and \$450 for non-members.**

Registration

To Register for Live Sessions:

Please register early – space is limited! Complete the registration form and send with your check, made payable to NACC, to: Andris Kursietis, National Association of Catholic Chaplains, 4915 S. Howell Avenue, Suite 501, Milwaukee, WI 53207. Registration will not be considered complete until the NACC receives your registration form and fee. Access information and presentation materials will be made available to participants a few days prior to the webinar session. **When you register for the live sessions, you will automatically be eligible for a copy of the recordings.**

To Order Recordings:

When you order the webinar recordings you will receive access to the recordings of the webinar sessions, as well as the companion presentation materials. Upon receipt of payment, the national office will e-mail you a web-link that will give you access to the recordings. Please Note: If you order a webinar which has yet to take place, you will receive access information to the recording within one week after the webinar has been completed.

Family Systems Approach to Spiritual Care within Clinical Settings

Presented by Kevin Stephenson, MDiv, MA, LPC-S, BCC

Thursday, January 24, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar will provide a brief overview of Dr. Murray Bowen's family systems theory and its application to spiritual care and counseling. Kevin will discuss the eight concepts of Bowen's family system theory and its spiritual application within the pastoral care setting. There will be a brief discussion on the purpose of a genogram as a spiritual assessment tool for chaplains working with patients, families and staff members.

Program Objectives

As a result of this webinar, participants will learn:

1. What is family systems theory?
2. How can you utilize family systems theory as an assessment tool?
3. How to apply family systems theory to spiritual care within clinical and pastoral settings?

About the Presenter

Kevin Stephenson works full time as a Staff Hospital Chaplain with Saint John Health System/Ascension in Tulsa, Oklahoma. He is a Board-Certified Chaplain with the National Association of Catholic Chaplains (NACC). He is also Licensed Professional Counselor and Supervisor for the State of Oklahoma. He has provided multiple behavioral health continuing education workshops on addictions and spirituality for mental health professionals and clinical pastoral education students. He has authored a book on Addiction and Spirituality published through Amazon publishers. He is a former Baptist minister who converted to the Roman Catholic faith in 2009. His conversion story was published on the Coming Home Network/EWTN. He is currently in the Deacon Formation program for the Diocese of Tulsa. Kevin earned a Bachelor of Arts in Political Science from Montclair State University and has earned a Masters of Divinity and Masters in Marriage and Family Therapy from Oral Roberts University. He has over 13 years of experience working with behavioral health clients in inpatient and outpatient medical settings as both a chaplain and professional behavioral health therapist. He is married to his wife Monica and is the father of six children and nine grandchildren.

NACC Certification Competencies Covered by the Webinar: ITP2, PPS9

Certification as Associate Chaplain by the NACC

Presented by Bonnie J. McCulley BCC and Kathleen M. Ponce BCC

Thursday, February 7, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar will provide participants with an overview of the NACC Associate Chaplain certification process. We will present key information about Associate Chaplain certification and provide a forum for answering questions about Associate certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission. This webinar will be repeated in November.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

Demystifying Happiness: Acceptance and Commitment Therapy

Presented by Gillian L. McLean MTS, BN, SCP, RP

Thursday, February 14, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

In his book, *The Happiness Trap: How to Stop Struggling and to Start Living*, Russ Harris (2008) writes, “The more we try to avoid the basic reality that all human life involves pain, the more we are likely to struggle with that pain when it arises, thereby creating even more suffering.”

Acceptance and Commitment Therapy (ACT) is a new evidenced-based approach that suggests a different way of dealing with the challenge of suffering and the desire for pleasure. The goals of this presentation are to explore the trap of happiness, and to show how Acceptance and Commitment Therapy, through its instruction to “be present”, “open up”, and “do what matters”, can liberate us from the happiness trap.

Program Objectives

By the end of this webinar, participants will:

1. Recognize the myth of happiness and identify how this contributes to human suffering.
2. Be familiar with the history and development of ACT
3. Understand the fundamental processes of ACT and appreciate how ACT can be utilized in clinical practice.

About the Presenter

Gillian McLean is a Certified Spiritual Care Practitioner with the Canadian Association for Spiritual Care, a Registered Psychotherapist with the College of Registered Psychotherapists of Ontario, and a Registered Nurse with the College of Nurses of Ontario. She completed her Master's in Theological Studies at Queen's University in Kingston. Currently, Gillian works as a Spiritual Health Practitioner at Providence Care Hospital in Kingston, Ontario in the Adult Mental Health program, serving inpatient clients and providing transitional support to individuals in the community. Gillian is author of a number of peer reviewed articles, published in scholarly health care journals, and a book: *Facing Death: Conversations with Cancer Patients*, originally published by Churchill Livingstone, Edinburgh.

NACC Certification Competencies Covered by the Webinar: ITP1, ITP2, ITP3, ITP6, PPS2, OL2.1

Spirituality in the Context of Secondary Trauma

Presented by Rev. Dr. Beth L. Muehlhausen, PhD, MDiv, BCC

Thursday, March 21, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar will share findings from a qualitative research project that sought to understand the role of spirituality in vicarious trauma. Doctors, nurse practitioners and physicians' assistants who work directly with trauma patients were interviewed regarding how their spirituality impacted their work and how their work impacted their spiritual beliefs. Participants included 16 Protestant Christians, 7 Roman Catholics, 1 Hindu, 1 Muslim, 1 Conservative Jew, and 10 with no declared religious affiliation. Physicians represented trauma surgery, orthopedics, emergency, critical care/pulmonology and neurosurgery. Spiritual patterns emerged across religions and specialties including: 1) Spirituality as a guiding force 2) strong need for a support system 3) use of coping mechanisms and 4) vicarious growth.

Program Objectives

By the end of this webinar, participants will be able to:

1. Articulate a beginning understanding of qualitative research, specifically phenomenology methodology.
2. Identify and discuss themes of most interest to spiritual care providers (positive and negative coping)
3. Discuss implications for spiritual care departments in caring for front line staff who work with trauma patients and their families.

About the Presenter

Dr. Muehlhausen has been a chaplain with Ascension Health for the past seven years, is an ordained minister in the Christian Church Disciples of Christ and a licensed clinical social worker. She has led several research projects, currently splitting her time as a staff chaplain for St. Vincent Hospital in Indianapolis and working as a spiritual care researcher for Ascension Health. She has presented her research at the North American Association for Christians in Social Work, Association for Professional Chaplains (APC) and Transforming Chaplaincy. She is leading Ascension Health's first system wide spiritual care research project covering six states exploring chaplain outpatient services to people with congestive heart failure. She will present findings from that project at the annual APC conference in June 2019.

NACC Certification Competencies Covered by the Webinar: ITP3, ITP5, PPS2, PPS4, PPS5, OL1, OL2, OL3

Outpatient Chaplaincy – From Vision to Practice During Our First Year

Presented by David W. King MMin, NCCA Licensed Clinical Pastoral Counselor, Certified Spiritual Director;

Laura P. Parsons BCC; James D. Richter, MA Theology and Bea Broder-Oldach DMin, BCC

Thursday, April 4, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

As healthcare migrates to clinics, surgery sites and non-acute locations, chaplains must urgently follow in order to best serve patients and staff. Exploring new opportunities for spiritual care without embedding, follow Bon Secours Mercy

Health's Cincinnati pilot, Outpatient Spiritual Care Services during their first full year and into a regional roll-out. While not a 'primer', this seminar provides ample encouragement for others to find their own vision for the future. It explores how determination, connection and grant funding can be a catalyst for migration of services as the progressive and proactive mandate for the future of professional chaplaincy in healthcare!

Program Objectives

By the end of this webinar, participants will:

1. View outpatient Chaplaincy in healthcare as a 21st century horizon that is reachable if driven by Mission
2. Understand how vision, clinical support(s) and alternate funding can help create energy for expansion
3. Embrace Ambulatory care centers - wound, CHF, pulmonary, PT/OT, Diabetes and especially PCP offices as new sacred ground for chaplains and their ministry.

About the Presenters

David King, M. Min., serves as the Outpatient Spiritual Care Coordinator for Bon Secours Mercy Health's East Market team in Cincinnati, Ohio. David has 31 years of ministry experience as a chaplain, pastoral counselor, congregational minister and spiritual director. In his free time, he enjoys reading books related to Practical Theology and can be found at the gym running or using the Elliptical machine. He and his wife of 35 years, Sharon, are the parents of two children and are expecting their first grandchild in April, 2019.

Laura Parsons, Board Certified chaplain-NACC since 2013 (BS-University of Texas; MA-The Mount St. Joseph, Cincinnati) has been employed in chaplaincy since 2004, most of her time ministering within Mercy Health, now Bon Secours Mercy in the Cincinnati market. Her early career as a trainer for Xerox Corporation and as wife, mother of 2 Eagle Scout sons and now delighted grandmother have instructed all parts of her maturing ministry. Widowed 2 months before her Masters' graduation and employment with Mercy, she began in a rural hospital, finding purpose and joy in spaces and patient loads that were much like the small North East Texas hometown of her origins. Refreshed in 2016 with a Mission offered opportunity to initially lead the Outpatient Spiritual Care pilot ministry in Cincinnati's East Market, she found her entire background including her late baptism at age 30, conversion to Catholicism and remarriage in mid-life to another Catholic convert, informing this journey. She has been a speaker for numerous women's and co-ed adult groups on topics of faith, wisdom and grief intervention. Laura is overjoyed to be able to share this important opportunity to translate chaplaincy into support of patients who endure chronic diseases in isolation and loneliness, time-constrained primary care providers and their wonderful staffs providing excellent care in non-acute spaces.

Jim Richter, MA Theology, is in his fifth year of ministry at Bon Secours Mercy Health in Cincinnati, Ohio. He currently serves as the Director of Mission Integration for the East Market which includes two hospitals, a free-standing Emergency Department and an Outpatient Medical Center. In addition to his role in Mission, he leads the spiritual care team for both the acute and the outpatient services offered. His background includes 12 years working as a teacher and counselor in a small, Catholic High School in the Cincinnati area and 20 years as a co-owner of a small business selling and implementing search software and solutions for companies across the United States. A native of the Cincinnati area, Jim currently lives in a Northern Kentucky with his wife, two children and their faithful dog, Roger. Jim teases that he was into "social networking" long before that was a "thing," since Roger would often drag him up to meet new people on their daily walks!

Bea Broder-Oldach DMin, BCC has been a chaplain with Bon Secours Mercy Health in Cincinnati, Ohio for 13 years. Bea has served in the acute care setting, in ambulatory services and as chaplain on the interdisciplinary palliative care team. Her articles *Spiritual Dimensions of the Palliative Care Journey: Affirming Meaning, Personhood and Relationship* and *Forming Responsive Spiritual Care Interventions Through Interdisciplinary Team Communication and Informal Assessment* have been published in the Graduate Theological Foundation Monograph Series. Outside the hospital setting, she is involved in an itinerant street ministry in relationship with Ecclesia Ministries Mission. Published in 2018, *Diamond Pin: Stories from the Street* reflects on her journey in this ministry of care and compassion to people who are homeless and living in poverty. A mother of two, Bea resides with her husband Richard and their dog Andy.

NACC Certification Competencies Covered by the Webinar: ITP2, PPS1, PPS2, PPS3, PPS9, PPS10, OL1, OL2, OL3, OL4

Racial Disparities at the End of Life and the Catholic Social Tradition

Presented by Sheri B. Browne, PhD, BCC

Thursday, May 16, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar has two goals: 1) discuss the persistence of racial disparities in healthcare, specifically referencing Black individuals' perspectives on end-of-life (EOL) care; and 2) propose that the Catholic Social Tradition offers a framework for addressing health care disparities. Black Americans bring perspectives to EOL care that reflect their experiences as a historically marginalized and oppressed people. These perspectives help to illuminate more broadly dynamics that underlie health care disparities in the United States. The Catholic Social Tradition's emphasis on solidarity, justice, and the pursuit of the common good will be highlighted as a framework for relational and intentional approaches to ending racial disparities in EOL care.

Program Objectives

By the end of this webinar, participants will:

1. Understand the historical and cultural roots of racial disparities in health care, particularly as they impact Black Americans' end-of-life choices
2. Gain new knowledge about the Catholic Social Tradition
3. Make connections between a persistent problem in health care and how Catholic doctrine can inform solutions to this problem.

About the Presenter

Sheri B. Browne, PhD, BCC is a professor of History & Women's Studies at Tennessee State University, and PRN chaplain for Monroe Carell Jr. Children's Hospital at Vanderbilt and Vanderbilt Medical Center. Dr. Browne received her B.A. History/English from Lewis & Clark College (1986), a M.A. in Health Care Mission Leadership from Loyola University Chicago (2017), and a Ph.D. in History from the University of Minnesota (2002). She has given numerous presentations on the topic of African Americans and End-of-Life Care, and has authored articles in the *Oregon Historical Quarterly* in both 2011 and 2012, as well as a book chapter entitled “*Racial Disparities at the End of Life and the Catholic Social Tradition*” in the forthcoming volume *Catholic Bioethics and Social Justice: The Praxis of US Health Care in a Globalized World* (edited by Michael McCarthy and M. Therese Lysaught, Collegeville, MN: Liturgical Press, 2018).

NACC Certification Competencies Covered by the Webinar: ITP2.1, ITP4, PPS3

Group Dynamics and Dynamic Groups: Basic Support Group Facilitation Skills

Presented by Rev. Traci Houts, MDiv, MSW

Thursday, June 13, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

While chaplains have often provided grief support groups and spirituality groups, very few learned group facilitation skills from their seminary/theological education or CPE programs. As healthcare continues to grow in ambulatory and community settings, there is a knowledge and experience gap for chaplains to successfully partner with key stakeholders and facilitate groups. Whether it is grief groups and behavioral health groups or caregiver groups and chronic pain groups, once a chaplain has foundational facilitation skills, they can be adapted across populations and settings.

Program Objectives

1. Discuss opportunities for Spiritual Care in groups: inpatient, outpatient, community
2. Explore group types and their corresponding strengths/weaknesses i.e. open vs. closed; non-structured peer support vs. curriculum based
3. Review best practices: co-facilitation, screening and referral, keeping boundaries
4. Teach strategies for achieving balance and managing a variety of personality types

About the Presenter

Rev. Traci Houts, MDiv, MSW, is a Board Certified Chaplain with Ascension Health and she is an ordained minister in the Presbyterian Church (USA). Traci has been a chaplain for 14 years and now serves as the Manager of Spiritual Care for the South Region of Ascension, Wisconsin. Traci was formerly a family therapist and director of a counseling center in Iowa. She has experience facilitating many groups including: grief support groups, survivors of suicide, sexual assault

and incest survivors, domestic abuse groups, cancer support groups, and mental health/addictions support groups. Traci lives in Sussex with her husband and three young children.

NACC Certification Competencies Covered by the Webinar: PPS1, PPS3, PPS5, PPS9, PIC4.

Certification by the NACC

Presented by NACC Certification Commissioners Susan S. Liguori BCC and Sr. Anne K. Breitag OP, BCC
Thursday, June 20, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar will provide participants with an overview of the NACC certification process, with special attention to the revised NACC competencies and procedures. We will present key information about certification and provide a forum for answering questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission. This webinar will be repeated in November.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

Supporting the Spiritual and Emotional Needs of Transgender and Gender Variant Patients in Healthcare Settings

Presented by Rev. Claire Bohman, MDiv and Emiliano Lemus Hufstedler
Thursday, July 18, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

Participants will learn about common challenges and discrimination faced by trans and gender variant people in healthcare institutions and the impacts of these barriers to care. Participants will then deepen their understanding of gender diversity as well as explore common spiritual and emotional needs of trans and gender variant people in healthcare settings. Participants will learn best practices around 3 common challenges when serving trans and gender variant and have an opportunity to practice different ways of navigating these challenges.

Program Objectives

By the end of this webinar, participants will:

1. Gain a basic understanding of transgender identities
2. Gain an understanding of barriers to care that transgender and gender variant people face in healthcare institutions and ways that Chaplains and Spiritual Care providers can play a key role in navigating these barriers.
3. Leave with practice navigating common challenges that non-trans people face when serving trans and gender variant patients.

About the Presenters

Reverend Claire Bohman has served marginalized communities in the bay area for over 14 years. She has worked in the community mental health field as a Case Manager, Substance Abuse and Mental Health Counselor in the Tenderloin, South of Market, and Mission Districts. Additionally, she has worked as a faith-based community organizer largely on the south and eastern sides of the city. In 2012, during her first year of service as a Chaplain with Sojourn Claire fell in love with San Francisco General Hospital. After several years of volunteer service, Claire came on board as full-time staff in 2015. Rev. Claire is an Interfaith Minister and a practitioner of Earth based spirituality. She completed a MDiv program as a Deans Scholar at the Pacific School of Religion with an emphasis on Spiritual Care and Liberation Theology. She has also studied Interfaith Ministry at the New Seminary of New York, the United States' oldest Interfaith seminary. Rev. Claire is ordained through the Interfaith Temple of New York and serves in leadership of a small Earth based spiritual community. Claire has completed Clinical Pastoral Education (CPE) training through the Association of Clinical Pastoral Education (ACPE) and the College of Pastoral Supervision and Psychotherapy (CPSP). Additionally, she has studied plant-based healing at Blue Otter School of Herbal Medicine and has a private practice in herbal and spiritual healing in the East Bay.

Emiliano L. Lemus is a medical student and MS candidate in the UC Berkeley-UCSF Joint Medical Program, health disparities researcher, and trainer on transgender-affirming healthcare. After completing a bachelor's degree in Biochemical Studies at Harvard College, Emiliano worked for a decade as a community organizer, serving as founding director of Erósfera, Center for Sexual and Reproductive Health and Rights in Puebla, Mexico, and co-director of

Bluestockings Activist Center in NYC. Emiliano now researches the health and healthcare needs of homeless transgender youth in the San Francisco Bay Area, and helps healthcare organizations better understand how to serve marginalized transgender populations.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC2, PIC6, PPS1, PPS2, PPS3, OL2.1, OL2.2, OL4.1, OL5

Engaging the Religious Aspects of End of Life Decision Making

Presented by Rev. Rebekah Wagner, MA, BCC

Thursday, August 15, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

In this presentation we will explore and engage various religious belief systems, their views on death and dying, and how those beliefs influence medical decision making at end of life. We will also discuss strategies to sensitively engage in conversation about these issues when conflict between medical providers and patients/families occur.

Program Objectives

1. The participant will be able to identify the concepts of shared decision making and how religious preferences may enter into that conversation
2. The participant will be able to identify common themes in basic religious groups that may emerge in discussions of end of life care
3. The participant will be able to verbalize strategies to use when conflict about religious beliefs and end of life interventions occurs between the medical team and patients/families.

About the Presenter

Chaplain Rebekah Wagner, MA, BCC, APBCC is the Manager of Spiritual Services at Froedtert Hospital in Milwaukee, WI. She previously worked as the Palliative Care Chaplain at Froedtert and has many years working in Hospice and Palliative Care. Prior to becoming a chaplain, she was a physical therapist specializing in Home Health and Hospice for 26 years. She has a special interest in physician communication related to religious beliefs and values especially at end of life.

NACC Certification Competencies Covered by the Webinar: PIC4, PIC6, PPS2, PPS3, PPS9, OL1, OL2, OL2.1, OL2.2, OL4, OL4.1, OL5

Renewal of Certification by the NACC

Presented by NACC Certification Commissioners Kathleen M. Ponce, BCC and Austine O. Duru, BCC

Thursday, August 22, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar will provide participants with an overview of the renewal of certification process and documentation and provide a forum for answering questions about NACC renewal of certification. This free webinar will be presented by members of the NACC Certification Commission.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

Chaplains in Wonderland: Narrative Medicine and the Reframing of Out-Patient Spiritual Care

Presented by Anne M. Windholz, MDiv, PhD, BCC

Thursday, September 19, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

Indebted to physician and literary scholar Rita Charon, the field of narrative medicine has achieved international recognition for promoting patient-centered care in 21st-century medical schools. While chaplains have long championed the power of a patient's story to effect change in teller and listener, the practice of narrative medicine has implications for how plot, characterization, and narrative technique might become tools of spiritual assessment and interdisciplinary collaboration. This webinar will focus on how chaplains can use literary analysis to help patients identify their spiritual

and healthcare goals and how intervention site (hospital/clinic/home) and medium (face-to-face/ telephone/skype) affect patient-chaplain interactions and storytelling.

Program Objectives

By the end of this webinar, participants will be able to:

1. Understand what narrative medicine is and how it functions in patient-clinician relations
2. Gain tools for analyzing how setting impacts / reframes the chaplain's role in a patient's storyline
3. Consider strategies for effectively entering patient space/place, both in the outpatient "real" world and within the patient narrative

About the Presenter

Dr. Anne M. Windholz holds a Bachelor's Degree from the University of Colorado, and an M.A. and Ph.D. in English from the University of Illinois-Urbana. Twenty years a college and university professor, Dr. Windholz earned her Master of Divinity from Catholic Theological Union-Chicago in 2012 and was board certified by APC in 2016. Active for over a decade in out-patient hospice ministry as both direct-care volunteer and professional chaplain, she currently serves as Spiritual Care Leader/Staff Chaplain at Northwest Community Hospital in Arlington Heights, Illinois.

Dr. Windholz brings to chaplaincy a commitment to the power of story and the use of narrative technique in spiritual assessment inspired by Rita Charon's work in Narrative Medicine. Recipient of fellowships from the Andrew W. Mellon foundation and the National Endowment for the Humanities, she has published in *New Theology Review*, *Vision*, *U.S. Catholic*, and *St. Anthony Messenger*. She was one of 7 Chaplain Interventionists in the national 2018-19 Ascension Health research study, "Chaplaincy on Demand: Out-patient Spiritual Care with Congestive Heart Failure Patients" (Meuhlhausen and Peacock) and is a respondent in the forthcoming *Chaplaincy as Partners in Medical Decision Making: Case Studies in Healthcare Chaplaincy* (Ed. Wirpsa and Pugliese).

NACC Certification Competencies Covered by the Webinar: PPS7, PPS10, OL3

Creating a Community of Inquiry: A Beginner's Guide to Research Competency (Part 3)

Presented by Dr. LaVera M. Crawley, MD, MPH ACPE Certified Educator

Thursday, October 10, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

We continue the Beginner's Guide series with a hands-on practical approach to forming learning communities that support a culture of inquiry around spiritual caregiving. This webinar reviews competencies covered in previous presentations (research literacy and evidence-based practices) with suggestions for further developing these skills in a community of peers. The audience will be introduced to Collaborative Inquiry practices, walking through the steps involved in forming a group, identifying an inquiry topic, shaping the research questions, and accessing and sharing internal (work environment) and external (research literature) resources to collaboratively create new knowledge or use existing knowledge in new ways.

Program Objectives

By the end of this webinar, participants will:

1. Learn ways to form communities of inquiry to reinforce and support research competency.
2. Learn strategies for applying Collaborative Inquiry Practices to topics of interest.
3. Appreciate the value of community in creating new knowledge or using existing knowledge in new ways.

About the Presenter

LaVera Crawley joined NACC in 2011 and is an ACPE Associate Certified Educator. She has served on the NACC Research Task Force and is now on the NACC Research Advisory Panel. For more than 30 years, LaVera has had successful careers in medicine and ethics, and academic research in health disparities in end-of-life care for which she received national and international recognition. LaVera received her MD from Meharry Medical College; completed her Family Medicine residency and chief residency at UCSF; her MPH from UC Berkeley; an Ethics Fellowship at Stanford; and a Palliative Care Education Fellowship at Harvard. Along with her CPE supervisory work, she also serves on the Palliative Care Team at the Alta Bates Campus. As a Catholic lay woman, LaVera is involved with Franciscan organizations including the Center for Action in Contemplation, in Albuquerque, NM, where she serves on their Board of Directors.

NACC Certification Competencies Covered by the Webinar: ITP6, OL2.1

Integrating Spirituality in Team Practice: Lessons from Palliative Care

Presented by Denise Hess, MDiv, BCC-HPCC and Woody English, MD, MMM

Thursday, October 31, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

Recognizing that chaplains and the spiritual dimension of health care are often underrepresented in both the in- and outpatient health care settings, this 90-minute session will introduce a model for interdisciplinary team facilitated goals of care conversations that attends not only to the spiritual needs of patients and their loved ones, but also includes practices to encourage team member self-reflection and well-being. Participants will leave the session equipped with a clinical practice toolkit developed from a three-year pilot project with interdisciplinary palliative care teams across the US.

Program Objectives

1. To describe a model for interdisciplinary team collaboration that encourages team self-reflection and spiritual development.
2. To practice utilizing goals of care conversation tools designed to highlight the spiritual dimension of patient and family suffering.
3. To introduce data-informed clinical practices to the interdisciplinary team to promote a culture of whole person care.

About the Presenters

Dr. English was the Clinical Project Leader for the Supportive Care Coalition's: Integrating Spirituality in Palliative Team Practice – Goals of Care Conversations. Currently retired, Dr. English was previously the Medical Director of the Palliative Care Program for the Oregon Region of Providence Health and Services (PH&S) and a member of the SCC Board of Directors, chairing the Spirituality Steering Committee. Board certified in Internal Medicine, Infectious Diseases and Hospice and Palliative Medicine, he held many leadership positions within PH&S and currently serves on several Oregon community boards and task forces to improve advance health care planning and palliative care across the continuum of care.

Denise Hess comes to palliative care through over a decade as a full-time palliative care chaplain with Providence St. Joseph Health. Denise has a master's degree and license in marriage and family therapy, a master's degree in divinity, and is an ordained minister with the Presbyterian Church (USA). She was board certified with the Association of Professional Chaplains in 2011 and received palliative care and hospice advanced certification in 2014. She is currently the Executive Director for the Supportive Care Coalition, a national partnership of Catholic health ministries committed to advancing excellence in palliative care. She speaks nationally and internationally on the topics of spirituality in palliative care and mindfulness for palliative care clinicians.

NACC Certification Competencies Covered by the Webinar: PPS1, PPS2, PPS6, PPS7

Certification by the NACC

Presented by NACC Certification Commissioners

Thursday, November 21, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

This webinar topic is a repeat of the July presentation, and will provide participants with an overview of the NACC certification process, with special attention to the revised NACC competencies and procedures. We will present key information about certification and provide a forum for answering questions about certification with the NACC. This free webinar will be presented by members of the NACC Certification Commission.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC8, OL3

Storying: The Gift that Keeps On Giving

Presented by Rod Accardi, DMin, BCC and Karen Pugliese MA, BCC-PCHAC

Thursday, December 5, 2019 – 12:00 noon to 1:30 p.m. Central Time

Program Summary

At the heart of spiritual care is eliciting, listening to, discerning spiritual significance within, and honoring patient stories. Chaplains do not engage in this ministry in isolation, but rather within a web of connection. StoryCorps Legacy encourages and supports the act of reminiscence for people with serious illness and their families. This webinar will tell the story of how we became aware of StoryCorps Legacy, applied for and secured funding for the program, selected and trained Facilitators, partner with staff to identify patients for recording, and how we continue to spread the word and celebrate the fruits of this partnership.

Program Objectives

1. Preserve and share the stories of people affected by serious illness, including caregivers.
2. Articulate the necessity of organizational alignment (e.g. Patients First, Teamwork, patient engagement, employee engagement, Magnet Relationship Based Care, etc.).
3. Strategize ways of operationalizing Narrative Theology that honors patient/family/caregiver stories, partners with staff in enhanced listening, preserves the voice of the patient for generations to come.

About the Presenters

Rod Accardi, D. Min. is Director of Spiritual Care Resources at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. He has a BA in Theology, Master of Education, Doctor of Ministry, and is a former NACC Certified CPE Supervisor (1982-2007) and is currently a Board Certified Chaplain with the NACC. Rod has taught on the college level for 6 years and made numerous presentations around the country over the past 37 years including ACHE, APC, NACC, CHA, ASA Forum on Religion, Spirituality and Aging, etc. He has also facilitated numerous retreats and workshops.

Karen Pugliese MA BCC-PCHAC is an Advanced Practice Chaplain at Northwestern Medicine Central DuPage Hospital in Winfield, Illinois. She holds a BA in Religious Studies, and a Master of Religious Studies. Karen was Chair of the Board of Directors of the National Association of Catholic Chaplains in 2007-2008. She served as a Key Advisor to Making Health Care Whole: Integrating Spirituality into Patient Care by Christina Puchalski, MD and Berry Ferrell, RN, PhD, and contributed content to the Templeton Foundation funded Palliative Care Consensus Conference. She also served as a Mentor in the Coleman Foundation Palliative Medicine Training Program, and has made numerous presentations around the country over the past 27 years including APC, ACHE, NACC, ASA, CHA, AACCN, IONL and the Beryl Institute. She too has facilitated numerous retreats and workshops.

NACC Certification Competencies Covered by the Webinar: PIC6, PPS1, OL1, OL3