

2019 CONFERENCE PROGRAM/WORKSHOP DESCRIPTIONS AND OBJECTIVES

Use the list below to navigate to the program/workshop of interest to you

Pre-Conference 6-Hour Formation/Training Programs ~ Thursday, May 30, 2019

- PT1 ~ Catholic Laity in Pastoral Care Ministry - Equipping, Coordinating, Sustaining
- PT2 ~ Jail and Prison Ministry 101
- PT3 ~ Fundamental Aspects of Geriatric Spiritual Care Education

Pre-Conference 4-Hour Workshops ~ Friday, May 31, 2019

- PF1 ~ The Chaplain as Caregiver: Exploring Strengths and Pitfalls of Caregiving
- PF2 ~ Advanced Practice Workshop: Palliative Care & Hospice Specialty Chaplaincy Care - **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.**

NACC Special Workshop ~ Friday, May 31, 2019

- N1 ~ Certification with the NACC

90-Minute Workshops ~ Friday, May 31, 2019

- F1 ~ Cultural Clues and the Patient Encounter
- F2 ~ Directors of Spiritual Care Roundtable
- F3 ~ Ministering to Others Affected by the American Criminal Justice System
- F4 ~ Sharing insights from the Hospice & Hospital Ministry Training Model: Diocese of Honolulu in Hawaii
- F5 ~ Healing, Health, and Wholeness - Easy Steps for Best Practice Spiritual Caregiving - **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**

90-Minute Workshops ~ Saturday, June 1, 2019

- SA1 ~ An Outpatient Pilot: Expanding Chaplains' Walk Toward Distant and New Clinical Partnerships
- SA2 ~ Empowering Faith Communities through Palliative Care Education
- SA3 ~ Archdiocesan Detention Ministry Training Program and the Circle of Praxis
- SA4 ~ Exploring Diverse Practices in Caring for Patients, Families and Staff
- SA5 ~ Reality of Hispanics/Latinos in the US and their Pastoral Care Needs_ **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**
- SA6 ~ The Father: The Heart of Jesus' Ministry and the Key to Living a Contemplative Life

90 Minute Workshops ~ Sunday, June 2, 2019 (8:45 am session)

- SU1.1 ~ Facilitated Mission Leadership Roundtable
- SU1.2 ~ Her Smile Is Enough for Me: Critical Care Pediatric Chaplaincy
- SU1.3 ~ Hospital Chaplains and Deacons in Formation: Partners in Ministry
- SU1.4 ~ Mindfulness: A Spiritual Lens for Chaplains & Mission Integration
- SU1.5 ~ Serving At-Risk Adolescents
- SU1.6 ~ What Pastoral Support Should the Catholic Patient Expect from the Church and What Can Be Delivered?
- SU1.7 ~ Caregivers in our Midst: An Integrative Approach to Pastorally Minister to Caregivers

90 Minute Workshops ~ Sunday, June 2, 2019 (1:15 pm session)

SU2.1 ~ Addressing the Spiritual Needs of Persons with Dementia in Parish Ministry

SU2.2 ~ Spiritual Caregiving: The Collaboration of Chaplains and Faith Community Nurses

SU2.3 ~ The Heart of Chaplaincy: Hospitality **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**

SU2.4 ~ Online CPE: Peaks, Valleys & Other Various Terrains

SU2.5 ~ Pastoral Care Advisory Committee (PCAC)

SU2.6 ~ Resourcing Best Practices in Pastoral Care: Overviews and Conversations for Formation Leaders **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**

SU2.7 ~ Training and Developing Ministers of Care and "Special" Volunteers Who Bring Joy and Compassionate Care to the Elderly, Homebound and Residents of Long-Term Care

90 Minute Workshops ~ Sunday, June 2, 2019 (3:00 pm session)

SU3.1 ~ 21st Century Pastoral Skills Training: Academic, Diocesan and Health System Partnerships to Optimize Pastoral Skills Training **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**

SU3.2 ~ Chaplain-Nurse Collaboration in VA Healthcare

SU3.3 ~ Clinical Pastoral Education-The Scratch to the "More Formation" Itch

SU3.4 ~ Promoting Chaplaincy

SU3.5 ~ Prophetic Retirement: Applying the Competencies to Volunteer Work, Nonprofit Governance, and Spiritual Growth

SU3.6 ~ Social Justice and Chaplaincy

SU3.7 ~ Ministry at your Fingertips: High Touch, Hi-Tech, or Vir-Touch

90 Minute Workshops ~ Monday, June 3, 2019

M1 ~ A Parish Perspective: Laity at Work in the Pastoral Care of the Sick and the Dying

M2 ~ Cultural Sensitivity: Things to Know While Ministering to Latino Patients - **PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY**

M3 ~ VA Center for Faith and Opportunity Initiative (CFOI) and VA Suicide Prevention Training

M4 ~ Tools for Transformation: Chaplains as Facilitators of Post-Traumatic Growth

Workshop/Program Level Definitions

The NACC categorizes workshops/programs on three levels: Beginner, Intermediate, and Advanced. The definitions of each level are provided below.

Beginner:	Basic information on the topic for those with little background in the area.
Intermediate:	Basic plus additional information on the topic for those with some background in the area.
Advanced:	Specialized information on the topic for those with extensive experience and/or knowledge in the area.

Registration Fee: \$75 (for registrations received by April 19, 2019); program fee does not include any meals

PT1 ~ Catholic Laity in Pastoral Care Ministry - Equipping, Coordinating, Sustaining

Program Level: Beginner

NACC Certification Competencies: ITPI; ITP2, PPS1, PPS2; PPS3

**Rev. Theodore "Ted" M. Smith, DMin, ACPE (retired), BCC
Primary Faculty Member, Catholic Chaplain Corps
Houston, TX**

**Denice S. Foose, MBA, MAPS, BCC
Associate Director, Catholic Chaplain Corps - Galveston-Houston Archdiocese
Houston, TX**

The program will provide an overview of a large-scale pastoral care program utilizing Catholic laity, including an assessment of its first year of operation, and description of its administrative and educational components. Attention will also be given to its pedagogical approach, with its emphasis upon empathic listening. Explanation will include related didactic material, experiential learning exercises, and consultation on participants' patient reports (verbatim). Discussion will also be given to the crucial identity formation process in becoming a Pastoral Visitor. All other elements of the curriculum for this 20-hour module will be shared and discussed.

As a result of this program, participants will:

1. Become acquainted with the implementation of a major initiative of the Galveston-Houston Archdiocese, which equips and coordinates pastoral care ministry of Catholic laity in settings, such as, hospitals, assisted living facilities, private residences, and prisons.
2. Learn about the diocese's educational program in pastoral care for Catholic laity, through an in-depth examination of its didactic and experiential curriculum, which includes multiple connections to the Competencies for Pastoral Care for laity.
3. Discover the implementation process of the initiative by reviewing the steps with one hospital, through a description of a newly created position called "Lay Chaplain" with multiple oversight responsibilities, including the coordination of the ministry of "Pastoral Visitors" assigned to the hospital, integration of the ministry of the assigned Catholic Priest, & development of collegial relationships with the department's chaplaincy staff.

PT2 ~ Jail and Prison Ministry 101

Program Level: Intermediate

NACC Certification Competencies: ITPI; ITP2 304; PPS1; PPS2; PPS3

**Rev. George Williams, SJ, PhD
Chaplain, San Quentin State Prison
San Francisco, CA**

**Rev. Dustin Feddon, PhD
Pastor, St. Elizabeth Ann Seton Church
Crawfordville, FL**

An introduction to prison ministry with an emphasis on the unique theological, psychosocial, and ministerial needs of the incarcerated. This training program will focus on the practical tools needed for successful prison ministry in order to form the next generation of professional prison chaplains.

As a result of this program, participants will:

1. Be introduced to prison ministry with an emphasis on the unique theological, psycho-social and ministerial needs of the incarcerated.
2. Learn practical tools needed for successful prison ministry.
3. Consider joining and inviting others to join the next generation of professional prison chaplains.

PT3 ~ Fundamental Aspects of Geriatric Spiritual Care Education

Program Level: Intermediate

NACC Certification Competencies: ITP1, ITP2, ITP3, ITP4, ITP4.1, PIC4, PPS1, PPS2, PPS3, OL1, OL5

Sr. M. Peter Lillian Di Maria, OCarm, BA, LNHA
Director, Avila Institute of Gerontology, Inc.
Germantown, NY

Sr. Annelle Fitzpatrick, CSJ, PhD
Associate Professor of Sociology, St. John's University
New York, NY

This program comprises five sessions, as follows:

Session 1: An Overview of a Geriatric Spiritual Care Education Program

Participants will be introduced to several topics that should be addressed when planning a geriatric spiritual education program.

Session 2: Techniques for Communicating with the Memory Impaired

Participants will be offered insights that will allow pastoral care professionals to help the memory impaired stay connected to their faith.

Session 3: Elder Abuse: The Silent Epidemic

In this session, participants will learn how to recognize and appropriately respond to the different types of elder abuse.

Session 4: Palliative Care in Elder Care

This session will discuss various aspects of palliative care, including what differentiates palliative care from hospice care. The five domains of pain and the importance of the pastoral care perspective will be identified.

Session 5: Death and Dying in a Multi-Cultural City: The Beliefs, Prayers, and Rituals of World Religions

In this session, participants will be provided with an overview of the rituals, prayers, and beliefs about the Afterlife held by Jewish, Muslim, Hindu and Sikh patients. The presenter will offer concrete ideas for Pastoral Care personnel related to care of the non-Christian patient and suggest the religious artifacts that would be essential to responding to the spiritual needs of patients entrusted into our care during their final moments.

As a result of this program, participants will:

1. Identify key components of developing a geriatric spiritual care education program.
2. Discuss the principles of palliative care.
3. Identify end-of-life faith beliefs of culturally diverse elders.

Registration Fee: \$50 (for registrations received by April 19, 2019)

PF1 ~ The Chaplain as Caregiver: Exploring Strengths and Pitfalls of Caregiving

Workshop Level: Beginner

NACC Certification Competencies: ITP1, ITP3, PIC1, PIC3

Edward M. Smink, PhD, BCC
President, Soul of the Wounded Healer
Atascadero, CA

Who are the caregivers? We all are, for at the heart of being human is the capacity to care, to reach out to others and explore the relationships we build. We care for our children, our parents, our relatives, friends, clients, strangers, and patients. Caregiving is broad in scope and covers a diversity of occupations and professions such as healthcare professionals, physicians, nurses, therapists, health-care workers, chaplains, mission leaders, pastors, coaches and first responders. A fundamental core component of our busy lives is the necessity to stop and rest to ponder, reflect, and grow from our experiences.

As a result of this workshop, participants will:

1. Expand their awareness of the universal and mythological underpinnings of the Soul of Caregiving.
2. Explore the strengths and pitfalls of being a caregiver.
3. Be able to avoid compassion fatigue, burnout, and secondary stress through building the skills of compassion resilience.

PF2 ~ Advanced Practice Workshop: Palliative Care and Hospice Specialty Chaplaincy Care (APC & NACC Collaborative Session) - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Advanced

Competencies for Palliative Care and Hospice Advanced Certification: 602.1 - 602.14

Rev. Anna Lee Hisey Pierson, MDiv, BCC-PCHAC
Senior Staff Chaplain, Advocate Good Samaritan Hospital
Downers Grove, IL

Sedona Montelongo, BCC-PCHAC
Chaplain, St. Joseph Hospital & Medical Center
Phoenix, AZ

Bonnie J. McCulley, MA, BCC, LPC
Director of Mission Integration and Spiritual Care, Providence Newberg Medical Center
Newberg, OR

If you have interest or experience in providing direct patient care in palliative care and/or hospice this workshop is for you. You will be invited, in an interactive experience, to increase knowledge and hone skills alongside peers. Participants will explore palliative care and/or hospice clinicians' scope of practice and support evidence-based practices. An action reflection model will be utilized to exemplify the competencies through case studies, transdisciplinary goals of care meetings, and ethical dilemmas, aligning values with treatment plans and the essence of total pain as experienced in palliative care and hospice. Prerequisites: BCC certified with interest and/or experience in palliative care/hospice direct care.

As a result of this workshop, participants will:

1. Understand the scope of one's practice in palliative care and hospice chaplaincy care.
2. Explore advanced practice competencies in provision of palliative care and hospice chaplaincy care.
3. Demonstrate knowledge and skill of competencies in preparation for writing palliative care and hospice advanced practice certification application.

Registration Fee: No Fee

N1 ~ Certification with the NACC

Workshop Level: All levels

NACC Certification Competencies: PIC1, PIC8, OL3

NACC Certification Commission Members

The NACC Certification Commission offers an overview of the NACC certification process. We will take this opportunity to present key information about certification, introduce participants to the NACC Qualifications and Competencies for Certification, and to answer your questions about certification.

Registration Fee: Included with Early Bird, Full, Student, or Daily Conference Registration

F1 ~ Cultural Clues and the Patient Encounter

Workshop Level: Intermediate

NACC Certification Competencies: ITP1, PIC4, PPS3

Sr. Annelle Fitzpatrick, PhD

**Associate Professor of Sociology, St. John's University
New York, NY**

In Part 3 of the Ethical and Religious Directors (ERDs), Directive #23 states, “The inherent dignity of the human person must be respected and protected regardless of the nature of the person’s health problem or social status. The respect for human dignity extends to all persons who are served by Catholic health care.” Research within the field of Behavioral Medicine has clearly established that awareness of the cultural and religious needs of patients not only enhances customer satisfaction, but such knowledge also helps to facilitate more comprehensive patient care. Pastoral care staff ministering to elders in care settings are better equipped to anticipate and respond to the needs of patients in the healthcare setting when they are well versed in other faith traditions.

In this workshop, Dr. Annelle Fitzpatrick, CSJ, will provide an overview of some of the “cultural clues” that help identify the various cultural and religious traditions of patients and assist pastoral care professionals in meeting the needs of patients from diverse cultures.

As a result of this workshop, participants will:

1. Discuss various cultures and religious traditions.
2. Identify cultural clues of people served by Pastoral Care.
3. Discuss the importance of understanding diverse backgrounds of staff and families.

F2 ~ Directors of Spiritual Care Roundtable

Join Directors of Spiritual Care in a discussion about best practices and networking.

F3 ~ Ministering to Others Affected by the American Criminal Justice System: Families of Prisoners, Victims of Crime and Correctional Officers and Staff.

Workshop Level: Intermediate

NACC Certification Competencies: PPS1, PPS5, PPS6, OL1

Rev. Dustin Feddon, PhD

**Pastor, St. Elizabeth Ann Seton Church
Crawfordville, FL**

Rev. George Williams, SJ, PhD

**Chaplain, San Quentin State Prison
San Francisco, CA**

In this workshop, we will explore the realities of mass incarceration as it relates to the pastoral needs of those incarcerated. We will discuss the ways in which emotional, mental, relational and spiritual concerns are often interwoven and require us to take a more wholistic approach in our pastoral ministry. As we explore the pastoral work among the incarcerated, we will also reflect on the role and the mission of the Church in serving the incarcerated in the era of mass incarceration.

As a result of this workshop, participants will:

1. Become aware of pastoral needs among the incarcerated (Families of Prisoners, Victims of Crime and Correctional Officers and Staff).
2. Further define the mission of the Church among the incarcerated.
3. Understand what is “Mass Incarceration” and how it effects ministry to the incarcerated.

F4 ~ Sharing insights from the Hospice & Hospital Ministry Training Model - Pastoral Field Education Program in the Diocese of Honolulu in Hawaii

Workshop Level: Intermediate

NACC Certification Competencies: ITP1, ITP2.1, ITP2.2, ITP5, ITP6, PPS7, PPS8, PPS9, OL1, OL2.1, OL2.2, OL3, OL4, OL5

Hyun H. Underwood, BBA, MA, MEd, BCC
Chaplain Manager, Roman Catholic Church in the State of Hawaii
Kaneohe, HI

This workshop will focus on the many challenges and opportunities of Catholic Pastoral Care training and will share insights and lessons learned from 10 years of the Pastoral Field Education Program in Hawaii. The success of the program is self-evident in that it has generated a large number of Chaplains in active ministry currently serving in hospital and hospice settings. This workshop will also share the lessons learned from the screening and selection process of trainees, clinical supervisions and the management of the clinical sites with ACPE center. This session is suited for small rural Diocese/parishes with limited resources. This session is recommended for healthcare Chaplains, Clergy and Lay Ministers in Homebound, Bereavement and Eucharistic Ministers in active ministry.

As a result of this workshop, participants will:

1. Be introduced to an example of the hospice & hospital ministry training model: Pastoral Field Education Program in the Deacon Formation in the Diocese of Honolulu, Hawaii. Learn how this program is being utilized to train the Deacon-Candidates as well as Lay Ministers to embrace the ministry to the sick and dying in hospital & hospice settings.
2. Identify the criteria for best practices in designing the content, structure and the practicum component of the training. To showcase a collaborative work with the internal and external entities to advocate for spiritual care training and awareness in the community.
3. Understand the role and contributions of Chaplains in pastoral care education and clinical training of Lay Leaders in the Diocese/Parishes.

F5 ~ Healing, Health, and Wholeness - Easy Steps for Best Practice Spiritual Caregiving - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: All levels

NACC Certification Competencies: ITP1, PIC3, PIC3.3

Dr. Mary Teresa O'Neill BCC-E
Retired Certified Educator
Easton, MD

Spiritual caregivers know the importance of self-care in their lives dedicated to healing others. They also recognize the struggle to take good care of themselves as they try to deliver to others. The intensity, the stress, and the work itself often finds us lost in comfort foods, inadequate exercise, seasonal stressors, and too many nights with not enough sleep. The result is less than optimum functioning. This workshop will explore alternative behaviors in easy-to-manage, doable steps and some rationale about why each of them is important. Time will allow for discussion and Q&A.

As a result of this workshop, participants will:

1. Have a raised awareness of the importance of self-care.
2. Learn tools to promote a healthy self-care life style.
3. Set reasonable goals for themselves in terms of work/lifestyle balance.

SA1 ~ An Outpatient Pilot: Expanding Chaplains' Walk Toward Distant and New Clinical Partnerships

Workshop Level: Beginner

NACC Certification Competencies: ITP1, PPS2, OL1, OL3

**David W. King, MMin, NCCA Licensed Clinical Pastoral Counselor, Certified Spiritual Director
Chaplain, Bon Secours Mercy Health
Cincinnati, OH**

**Laura P. Parsons, MA, BCC
Chaplain, Bon Secours Mercy Health
Cincinnati, OH**

**Bea Broder-Oldach, DMin, BCC
Chaplain, Bon Secours Mercy Health
Cincinnati, OH**

**James Richter, MA
Director of Mission Integration, Bon Secours Mercy Health
Cincinnati, OH**

**Pat Boduch, BBA
Outpatient Spiritual Care Associate, Bon Secours Mercy Health
Cincinnati, OH**

As healthcare migrates to clinics, surgery sites and non-acute locations, chaplains must urgently follow in order to best serve patients and staff. Exploring new opportunities for spiritual care without embedding, follow Bon Secours Mercy Health's Cincinnati pilot, *Outpatient Spiritual Care Services*, during their first full year and into a regional roll-out. While not a 'primer', this workshop provides ample encouragement for others to find their own vision for the future. It explores how determination, connection and grant funding can be a catalyst for migration of services as the progressive and proactive mandate for the future of professional chaplaincy in healthcare!

As a result of this workshop, participants will:

1. Vision chaplaincy through expanded lenses and view outpatient Chaplaincy in healthcare as a 21st century horizon that is reachable if driven by Mission AND clinical.
2. Understand how vision, clinical support(s) and alternate funding can help create initial lift while exploring the realities of capacity, staffing and economic opportunities for chaplain's long-term advancement/expansion
3. Vicariously experience the practicalities, unexpected high-point and unforeseen stumbling blocks our pilot encountered in the initial two years since inception in April 2016.

SA2 ~ Empowering Faith Communities through Palliative Care Education

Workshop Level: Beginner

NACC Certification Competencies: ITP4.1, PIC5.1, PPS9, OL5

**Diane G. McCarthy, MA, BCC
Parish Education Coordinator, Initiative for Palliative Care and Advance Care Planning
Braintree, MA**

**Vincent Nguyen, DO, CMD
Program Director, CARES/Palliative Care Program
Newport Beach, CA**

The presenters of this workshop are members of the Supportive Care Coalition, "...a coalition of Catholic Health ministries...advancing excellence in palliative care." Diane and Dr. Nguyen are collaborating to present this workshop about their experiences in providing palliative care education to their faith communities in the Archdiocese of Boston and the Diocese of Orange respectively. Palliative care is generally misunderstood. These education initiatives dispel misconceptions about what palliative care is and also demonstrate how Catholic Church teaching supports the provision of palliative care.

As a result of this workshop, participants will:

1. Learn about well-established programs to educate faith communities about palliative care, with the goals that this education will lead to better outcomes for patients with serious illness and their families and also that these educated health care consumers could effect the more widespread provision and support of palliative care in the health care provider, payor and legislative sectors.
2. Learn how these programs provide education to refute the provision/legislation of Physician Assisted Suicide.
3. Acquire a model/template for palliative care education that can be replicated in the attendees' faith communities.

SA3 ~ Archdiocesan Detention Ministry Training Program and the Circle of Praxis

Workshop Level: Intermediate

NACC Certification Competencies: ITP1, PIC1, PPS1, OL1

**Deacon Edgardo Farias, PhD candidate in Practical Theology
Director, Detention Ministry Archdiocese of Miami
Miami Shores, FL**

This workshop presents a curriculum design for volunteers training and describes some of the challenges that new volunteers face and suggests some strategies for meeting those challenges. It also summarizes the additional skills and knowledge that volunteers must acquire to fill their new role and presents alternatives for acquiring them. Participants are given the opportunity to discuss their concerns and learn how to lead Catholic services in jails, prisons or detention center.

As a result of this workshop, participants will:

1. Improve the volunteer training offerings and its pastoral care activities and practices.
2. Increase volunteer engagement from simply imagining ministry to embodying pastoral imagination.
3. Understand the Circle of Praxis as a key for theological reflection on jail, prison and detention ministry.

SA4 ~ Exploring Diverse Practices in Caring for Patients, Families and Staff

Workshop Level: Beginner

NACC Certification Competencies: PPS2, PPS7, PPS9, OL1, OL2, OL4

**Kevin S. Cassidy, MAPS, BCC
Chaplain, Loyola University Medical Center
Maywood, IL**

**Robert J. Andorka, MDiv, BCC
Chaplain, Loyola University Medical Center
Maywood, IL**

**Marie E. Coglianese, MDiv, BCC
Regional Director of Spiritual Care and Education
Trinity Illinois, Loyola University Medical Center
Maywood, IL**

**Diana Welsh Durkin, MA, BCC
Chaplain, Loyola University Medical Center
Maywood, IL**

We will present programs we've developed at Loyola University Medical Center. The *Comfort Care Project* provides handmade fleece blankets to patients and families. Memorial Services for deceased members of the Loyola community empower co-workers to prepare a service that reflects the personality of their colleague. The *Chaplain Mentor* program introduces first year medical students to spirituality at the bedside. Monthly conferences allow the medical team to discuss ethical issues in the ICUs. Also included will be information on staff reflection booklets, support for mothers whose children died from gun violence, and staff defusings.

As a result of this workshop, participants will:

1. Demonstrate an understanding of how the Jesuit practice of pause, ponder, plan can help build resiliency.
2. Learn an appreciation of meeting the needs beneath the medical needs of patients and families at the bedside and staff in the workplace.
3. Create opportunities for improving community building through prayer, projects and outreach.

SA5 ~ Reality of Hispanics/Latinos in the US and their Pastoral Care Needs - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Beginner

NACC Certification Competencies: ITP1, OL4, OL4.1, OL5, PPS7

Elisabeth Román, MA
President, National Catholic Council for Hispanic Ministry
Chicago, IL

Sr. Dominga Zapata, MPA, SH
Society of Helpers
Chicago, IL

Out of the reality, presented participants will have the opportunity to mirror the presentation into their own realities; strengthen goals and prepare plans of action.

As a result of this workshop, participants will:

1. Situate the pastoral care reality of Hispanics/Latinos in USA.
2. Learn about priorities: family, young adults, and migrants; the V Encuentro and the Bishops' 2018 Synod on young people, faith, and vocational discernment.
3. Gain ideas about the focus of pastoral care today; where should we put our efforts; future and present generations; process of the Encuentros have led us to Pastoral de Conjunto.

SA6 ~ The Father: The Heart of Jesus' Ministry and the Key to Living a Contemplative Life

Workshop Level: Intermediate

NACC Certification Competencies: PIC2, PIC 3.2, PPS8

Charles W. Sidoti, BA, BCC
Coordinator of Spiritual Care, Cleveland Clinic South Pointe Hospital
Warrensville Heights, OH

The healing power behind Jesus' words and miracles are in its ability to lead us to the realization of God's real presence in creation, in our daily lives, and within our very selves. The life of Jesus epitomizes what it means to live a "contemplative life." This presentation discusses the concept of God as Father as referred to by Jesus as the key to living such a life. Jesus' teaching of God as Father is intended to lead us to a trusting, hope-filled relationship with God in our daily lives. It has tremendous implications for our delivery of spiritual care.

As a result of this workshop, participants will:

1. Be able to describe or express the deeper meaning behind Jesus' words, and healing ministry
2. Be able to express a new understanding or appreciation of the image of God the Father and its relationship to what it means to live a "contemplative life."
3. List a minimum of three different ways that one's personal image of (or way of seeing) God can positively or negatively impact the delivery of spiritual care we provide.

SU1.1 ~ Facilitated Mission Leadership Roundtable

Join Mission Leaders for networking and sharing of best practices.

SU1.2 ~ Her Smile Is Enough for Me: Critical Care Pediatric Chaplaincy

Workshop Level: Intermediate

NACC Certification Competencies: ITP3, PIC6, PPS2, OL2

Jim J. Manzardo, STB, BCC

**Chaplain, Lurie Children's Hospital of Chicago
Chicago, IL**

Glenda R. Spearman, MDiv, BCC

**Chaplain, Lurie Children's Hospital of Chicago
Chicago, IL**

Life-sustaining medical interventions for critically ill children place healthcare providers and caregivers in difficult positions regarding complex life-prolonging treatment decisions. Caregivers' and healthcare providers' perspectives are shaped by their values, culture and particular experiences, the differences of which can be a source of tension and distress. As witness to both parties' experiences, the pediatric chaplain is in the sometimes-tense liminal space as: container of caregiver and staff distress, caregiver advocate, and liaison between both. Since this position is not unique to pediatric chaplaincy, participants working in adult patient settings are encouraged to share ways they navigate these stressful situations.

As a result of this workshop, participants will:

1. Understand the complex neonatal and pediatric intensive care world in which caregivers are forced to confront the harsh reality of their child's neurological devastation and/or poor prognosis.
2. Understand the existential and spiritual transformation parents experience after choosing life-prolonging interventions and the chaplain accompaniment role.
3. Appreciate the chaplain role in supporting ICU staff who care for these children and families and who experience their own ethical and moral dilemmas and distress.

SU1.3 ~ Hospital Chaplains and Deacons in Formation: Partners in Ministry

Workshop Level: Intermediate

NACC Certification Competencies: ITP3, PIC1, PIC2, OL5

Rod F. Accardi, DMin, BCC

**Director of Spiritual Care and Education, Northwestern Medicine Central DuPage Hospital
Winfield, IL**

Karen Pugliese, MA, BCC-PCHAC

**Advanced Practice Chaplain, Northwestern Medicine Central DuPage Hospital
Winfield, IL**

The *Silent Lamp Program* of self-reflection and interaction for deacons in formation is a model of partnership in sensitizing the program participants to what it means to be a disciple of Christ the Servant. Program outcomes include accompanying those who are ill, discerning the spiritual significance of their stories, and linking spiritual needs with spiritual resources. This partnership between Board Certified Chaplains and the diocesan Director of Diaconal Formation is aligned with and embodies the vision presented in The National Directory for the Formation, Ministry and Life of Permanent Deacons in the United States and the Relationship-Identity-Mission Vocational Dynamic.

As a result of this workshop, participants will:

1. Learn how to design and continuously improve a pastoral formation program.
2. Describe and utilize the Relationship Identity Mission Vocational Dynamic.
3. Initiate and develop an ongoing chaplain-diocese ministry partnership.

SU1.4 ~ Mindfulness: A Spiritual Lens for Chaplains & Mission Integration

Workshop Level: Beginner

NACC Certification Competencies: PIC2, PPS1, OL1

Kristie J. Zahn MBA, MA Religious Studies, BCC
Chaplain, Ascension Healthcare
Racine, WI

Sarah E. Reddin, MA
Director of Ministry Formation and Mission Integration, Ascension Healthcare
Glendale, WI

Mindfulness as an important component of Workplace Spirituality is a growing interest in the Spiritual Care community. Is there a place for Mindfulness in the work of a chaplain, and can its practice alleviate spiritual distress in patients? How does Mindfulness enable Mission Integration to foster values of compassion and inclusiveness? In this workshop, we will explore how Mindfulness can be a spiritual lens for Chaplaincy and Mission Integration, with a review of best practices, case studies and practical suggestions on the practice of mindfulness in your work.

As a result of this workshop, participants will:

1. Understand truth vs hype in the pop culture craze of Mindfulness.
2. Learn how Mindfulness is used as a tool for Chaplains to alleviate Spiritual Distress.
3. Discover if there is a role Mindfulness can play to foster Mission Integration in our workplace.

SU1.5 ~ Serving At-Risk Adolescents

Workshop Level: Beginner

NACC Certification Competencies: ITP2, ITP3, ITP5, PPS3

Alan J. Schmitt, MA, BCC
Staff Chaplain, AMITA Health Alexian Brothers Behavioral Health Hospital
Chicago, IL

This workshop identifies challenges and helpful interventions in working with teens with mental health issues. We will identify ways to approach spirituality in a broad manner which does not alienate adolescents but builds upon things that enhance the human spirit, like music, art, teamwork, and meditation. We will explore group topics and approaches that draw youth into the process, encourage self-reflection and sharing. We will also learn how to facilitate the teens to be seekers in a journey of discovery which brings the day's topic to life.

As a result of this workshop, participants will:

1. Identify the challenges in working with adolescents with mental health issues.
2. Be introduced to a broad-based spirituality to help adolescents identify positive spiritual connections.
3. Learn new interventions in spiritual care for at-risk youth.

SU1.6 ~ What Pastoral Support Should the Catholic Patient Expect from the Church and What Can Be Delivered?

Workshop Level: Beginner

NACC Certification Competencies: ITP1, ITP2.2, ITP6, PIC1, PIC5, PIC6, PPS1, PPS2, OL1, OL2, OL3, OL5

Jennifer Wilroy Paquette, DMin, BCC
Director, Mission Services (Retired)
Seattle, WA

As pastoral care resources diminish within healthcare settings and within dioceses, how can unique partnerships develop to provide solutions for, specifically, Catholic patients which include Parish/Diocesan collaboration.

As a result of this workshop, participants will:

1. Learn how to assess the problem of pastoral support for Catholic patients, both inpatient and outpatient.
2. Learn how to build a model, including implementation criteria, i.e., identifying leadership sponsors, resources, timelines for implementation.
3. Learn how to identify success factors, measurements and address failures.

SU1.7 ~ Caregivers in our Midst: An Integrative Approach to Pastorally Minister to Caregivers

Workshop Level: Intermediate

NACC Certification Competencies: PPS2, PPS6, OL5

Deb Kelsey-Davis (RN), BS, MHSA
Co-Founder, Nourish for Caregivers
Riverwoods, IL

Kelly Johnson
Co-Founder, Nourish for Caregivers
Downers Grove, IL

In the US today, there are an estimated 65 million family caregivers struggling with stress, guilt, and spiritual depletion. These silently suffering caregivers are encountered regularly by Pastoral Chaplains. Through a round-table discussion, explore resources and best practices to effectively minister to this ever-growing population. Hear the Nourish for Caregivers Co-Founders and interdisciplinary pastoral care leaders' perspective on how supporting family caregivers extends God's love to families helping them find strength and the love of Christ.

As a result of this workshop, participants will:

1. Understand the breadth and depth of family caregiving today and appreciate how caring for caregivers is applicable to the ministry of chaplains, as it further supports patient care.
2. Experience, from the perspective of multiple partners in pastoral care, ways to collaborate to meet the spiritual needs of family caregivers.
3. Be provided a resource to address the practical, emotional and spiritual needs of family caregivers.

SU2.1 ~ Addressing the Spiritual Needs of Persons with Dementia in Parish Ministry

Workshop Level: Intermediate

NACC Certification Competencies: PPS1, PPS2, PPS5, PPS6, PPS7

Debbie Armenta, MA, MDiv, DMin**Associate Professor of Pastoral Theology & Associate Director of Formation****St. Mary of the Lake Mundelein Seminary****Mundelein, IL**

This workshop will examine the unique spiritual needs of individuals with dementia in the parish setting and identify the complex dynamics of families seeking spiritual care and support. Using visual aids, large group discussion, small group discussion, and role-play we will examine: some of the dynamics of family with loved ones diagnosed with dementia, the spiritual needs and practical application of the spiritual needs of both the loved one and their families within the parish setting.

As a result of this workshop, participants will:

1. Identify, discuss and analyze complexities of the spiritual needs of persons with Dementia in parish communities.
2. Demonstrate through various tools in the session an increased sensitivity for the families and their loved ones, particularly in areas of grief and loss.
3. Construct concrete resources and strategies of spiritual care for implementation in parish and facility settings appropriate to the needs and settings of the individuals in their care.

SU2.2 ~ Spiritual Caregiving: The Collaboration of Chaplains and Faith Community Nurses

Workshop Level: All levels

NACC Certification Competencies: PPS6, PPS10, OL2.1, OL5

Jolene LeRoy, BSN, RN**Faith Community Nurse, AMITA Health Mercy Medical Center****Aurora, IL****Faith Nyong, MSN, RN****Faith Community Nurse, AMITA Health Mercy Medical Center****Aurora, IL****Mariana Wrzosek, MPH, BSN, BS, CPN, CHES****Director of Community Health, AMITA Health Resurrection Medical Center – Chicago****Chicago, IL**

Faith community nurses at Amita Health serve in faith communities promoting a sacred space of hope and healing. Faith community nurses promote wholistic health, integrating care of the body, mind and spirit to create wholeness. The workshop will discuss ways that the faith community nurse collaborates with chaplains and clergy to identify spiritual care issues and provide spiritual care. Presenters will lead a discussion on future initiatives to promote faith community nurse, chaplain and clergy collaboration.

As a result of this workshop, participants will:

1. Describe the practice and models of Faith Community Nursing and its focus on the 'intentional care of the spirit'.
2. Describe spiritual care needs within the health care system and in faith communities and how faith community nurses and chaplains collaborate to meet those needs.
3. Discuss potential initiatives to increase faith community nurse and chaplain collaboration in meeting the spiritual care needs of the communities served.

SU2.3 ~ The Heart of Chaplaincy: Hospitality - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Intermediate
NACC Certification Competencies: ITP1, PIC1, PPS1

Edward M. Smink, PhD, BCC
President, Soul of the Wounded Healer
Atascadero, CA

Caregivers practice hospitality every day. Their scope of practice demands an openness that, at a drop of a hat when a call comes in, they are ready to respond. They don't have time for a bad hair day or to deal with their personal issues when called to an accident or to the side of a critically ill patient. Each response demands attentiveness, and each response affects the caregiver differently because they care. While emotions may be held in check, emotions are there needing to be explored and even understood. Hospitality is directed toward another and at the same time directed toward the caregiver and the one receiving care.

As a result of this workshop, participants will:

1. Gain a greater understanding of the history and ancient practices of Hospitality and how they relate to the ministry of chaplaincy
2. Be able to identify three levels of Hospitality and apply them to their ministry.
3. Explore and integrate self-care skills that encompass the practice of Hospitality.

SU2.4 ~ Online CPE: Peaks, Valleys & Other Various Terrains

Workshop Level: Intermediate
NACC Certification Competencies: ITP1, PIC1, OL1, OL3

Jerry F. Kaelin, MA, MDiv, BCC, ACPE Certified Educator
CPE & Spiritual Care Manager, Loyola University Medical Center
Maywood, IL

Spiritual Care is all about relationship. CPE is all about enhancing those skills through an adult process learning model. ONLINE CPE not only radically expands the opportunities for acquiring the necessary units for certification or ongoing professionalization, it also connects students from a wide variety of contexts with the unexpected intimacy of facial close-ups and non-verbal communication. This workshop will actually provide an online experience for the gathered NACC workshop group as we explore its interpersonal and technological strengths, challenges and limitations. We will also consider opportunities for online Spiritual Care interactive continuing education beyond CPE -- and beyond webinars and lectures.

As a result of this workshop, participants will:

1. Experience a live online interactive simulation of multi-person CPE Group.
2. Review strengths, challenges and limitations of online CPE.
3. Explore other possibilities for interactive online Spiritual Care continuing education.

SU2.5 ~ Pastoral Care Advisory Committee (PCAC)

All are welcome to join CHA Pastoral Care Advisory Committee (PCAC) to learn about their priorities, and to review findings from the 2018 Spiritual Care Survey conducted by the Center for Applied Research in Apostolate, sponsored by the Catholic Health Association of the United States and the National Association of Catholic Chaplains.

SU2.6 ~ Resourcing Best Practices in Pastoral Care: Overviews and Conversations for Formation Leaders - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Intermediate
NACC Certification Competencies: PIC6, PPS2, OL3, OL4.1

Marc J. DelMonico, PhD
Director of Certification for Ecclesial Ministry, USCCB

Washington, DC

Harry J. Dudley, DMin
Educational Consultant, Ambulans Vobiscum Consulting
New Castle, PA

Our workshop invites those involved in leadership for ministerial formation for pastoral care and other ecclesial ministries, especially those new to those roles in dioceses, degree-granting ministry programs, or other organizations, to review and discuss well-sourced best practices in these fields. The workshop will include overviews of the collaborative Common Standards for Pastoral Care, competency-based intercultural and other formation resources available from the USCCB Office for Certification of Ecclesial Ministry and Service, and opportunities to feedback on these resources in light of participants' experiences in ministry and formation.

As a result of this workshop, participants will:

1. Gain a better understanding of the Common Pastoral Care Standards developed by NACC and collaborators.
2. Learn about related best practice resources for, and certification of, diocesan and organizational ministry formation programs.
3. Be able to share additional wisdom and perspectives on pastoral care and ministry formation best practices.

SU2.7 ~ Training and Developing Ministers of Care and "Special" Volunteers Who Bring Joy and Compassionate Care to the Elderly, Homebound and Residents of Long-Term Care

Workshop Level: Intermediate

NACC Certification Competencies: PPS2, PPS3, PPS6, OL5

Richard Nash, MAPS, BCC
Chaplain, St. Benedict Nursing and Rehabilitation Center
Niles, IL

At St. Benedict Nursing and Rehabilitation Center in Niles, Illinois, Chaplain Rick Nash has developed two unique volunteer programs. First, working together with our resident retired priests of the Archdiocese of Chicago, Chaplain Rick has trained more than 500 parish pastoral volunteers who now work in more than 40 local parishes. These *Ministers of Care* bring Catholic Holy Communion to parishioners who are homebound, living in nursing homes, or in hospitals, as well as providing the gifts of listening and companionship. Secondly, Chaplain Rick has also developed the *Presence Pals* program which includes more than 20 persons with developmental disabilities from Misericordia who "give back" by providing special care and companionship to residents at St. Benedict, while also learning valuable job skills. Specifics of these volunteer programs which help to expand and extend the work of Chaplains will be presented.

As a result of this workshop, participants will:

1. Learn what is involved in helping to train Catholic parish pastoral volunteers (Ministers of Care).
2. Learn how persons with developmental disabilities can provide compassionate help and companionship to residents of long-term care facilities and other residential facilities.
3. Learn how everyone has a calling to give back spiritually to others in unique and valuable ways.

Registration Fee: Included with Early Bird, Full, Student, or Daily Conference Registration

SU3.1 ~ 21st Century Pastoral Skills Training: Academic, Diocesan and Health System Partnerships to Optimize Pastoral Skills Training - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Intermediate

NACC Certification Competencies: ITP1, ITP4, ITP4.1, PIC7, PPS8

Mary J. Salm, MTS, BCC

**Director Spiritual Care & Mission Integration, HSHS Wisconsin & Door County Med Ctr
Green Bay, WI**

Participants attending this workshop will benefit from understanding the background by which the Hospital Sisters Health System Eastern Wisconsin Division, Silver Lake College Theology Department and the Diocese of Green Bay Emmaus and Diaconate came to develop this innovative training program. The workshop will demonstrate how the *Common Qualifications and Competencies* and *Code of Ethics for Spiritual Care Professionals* were instrumental in developing the educational component of the Pastoral Skills training. Finally, participants will hear how the impact of this training has enhanced the students' current ministry roles and future ministry goals.

As a result of this workshop, participants will:

1. Identify key strategies for innovative partnership.
2. Understand how a highly integrated partnership between academic, diocesan and health systems can lead to a pre-cursor to/compliment of a clinical pastoral education.
3. Verbalize how a partnership for a Pastoral Skills training program can benefit self-discernment in ministry, diaconate training, Emmaus lay formation training and health care ministry settings.

SU3.2 ~ Chaplain-Nurse Collaboration in VA Healthcare

Workshop Level: Beginner

NACC Certification Competencies: ITP1, ITP5, ITP6, PIC5

Lisa Burkhart, PhD, RN, ANEF

**Research Health Scientist and Associate Professor, Hines VA and Loyola University Chicago
Evanston, IL**

Sharon Coghlan Gerc, MSN

**Supervisor Nursing Education, Hines VA Hospital
Hines, IL**

Rev. Melvin L. Jones, Jr., MDiv, BCC

**Chaplain, Hines VA Hospital
Hines, IL**

Veteran Administration directives require that only chaplains provide spiritual comprehensive assessment, but nurses are unclear as to their role and resources available to address Veteran spiritual needs at the point of care. Nurses engage in spiritual care as a professional mandate, but many nurses are unsure how to provide spiritual care. Hines VA has engaged in research and quality improvement to further explore nurse-chaplain collaboration. This workshop will present VA research describing institutional facilitators and barriers in providing spiritual care and a quality improvement intervention to improve nurse-chaplain collaboration. Presenters will lead a discussion in strategies to promote interprofessional collaboration.

As a result of this workshop, participants will:

1. Understand Veteran spiritual needs and current chaplain and nurse roles in meeting those needs in Veteran Administration (VA) healthcare.
2. Learn about current research and quality improvement initiatives to explore nurse-chaplain collaboration in spiritual care in Veteran healthcare.

3. Become aware of potential initiatives to increase nurse-chaplain collaboration in Veteran healthcare.

SU3.3 ~ Clinical Pastoral Education-The Scratch to the "More Formation" Itch

Workshop Level: Beginner

NACC Certification Competencies: N/A

**Susan S. Liguori, MDiv, BCC, ACPE Certified Educator
ACPE Certified Educator, Catholic Health Services of Long Island
Darien, CT**

Clinical Pastoral Education (CPE) is offered around the country in ACPE Accredited Centers and through Distance Learning. Workshop attendees will learn more about this unique education and formation program that combines classroom instruction with clinical practice. Those who have taken CPE state that their skills were strengthened to attend to people more effectively, new skills were developed to support the emotional, spiritual and religious well-being of those served, and personal growth and transformation was experienced. Come learn more about this exciting, practical and transforming educational opportunity.

As a result of this workshop, participants will:

1. Be informed about the adult education program known as Clinical Pastoral Education (CPE).
2. Be encouraged, hopefully inspired, to pursue this form of adult formation and education.

SU3.4 ~ Promoting Chaplaincy

NACC Marketing Advisory Panel Members

This workshop will provide the participants resources and ways to share your chaplaincy ministry among diverse audiences to help foster greater awareness among others of chaplaincy as a call to continue the healing ministry.

SU3.5 ~ Prophetic Retirement: Applying the Competencies to Volunteer Work, Nonprofit Governance, and Spiritual Growth

Workshop Level: Beginner

NACC Certification Competencies: ITP3, PIC2, OL2, OL2.1, OL2.2

**Mary C. Bomba, MDiv, BCC
Retired Chaplain
Los Angeles, CA**

Chaplains are uniquely qualified to continue in retirement the healing ministry of Jesus. This interactive workshop will empower participants to imagine new and prophetic ways of being of service by claiming the gifts of retirement--such as time, freedom, restedness, and perspective--and by applying the Common and NACC-Specific Competencies. The workshop is geared to chaplains who are contemplating retirement, who are already retired and choose to remain board certified, and/or who wish to apply their skills as healers to non-ministry settings.

As a result of this workshop, participants will:

1. Refine their understanding of the gifts and challenges of retirement as they relate to volunteer work and spiritual growth.
2. Learn specific applications of the competencies to nonprofit governance, including board development, fundraising, and organizational leadership.
3. Acquire resources and peer support for ongoing development of retirement-related competencies.

SU3.6 ~ Social Justice and Chaplaincy

Workshop Level: Intermediate

NACC Certification Competencies: PIC4, PIC5.1, PIC6, PPS3, PPS8, ITP3

**Barbara Sheehan, SP, ACPE Certified Educator
Executive Director/ACPE Educator, Urban CPE Consortium, Inc.
Oak Lawn, IL**

This workshop will explore the intersectionality of social justice and chaplaincy. It identifies the dynamics of those whose primary crisis is social and reflects on the areas of spiritual assessment and effective responses by a chaplain/caring practitioner.

As a result of this workshop, participants will:

1. Increase their awareness of chaplaincy beyond institutional healthcare facilities.
2. Acquire helpful assessment tools in caring with those challenged with social crises.
3. Enhance their practice of care of the whole person.
4. Deepen the connection of actions and faith in the healing ministry of care for today's needs.

SU3.7 ~ Ministry at your Fingertips: High Touch, Hi-Tech, or Vir-Touch

Workshop Level: Intermediate

NACC Certification Competencies: PIC 3.2; PPS 6; ITP6; PPS7

Augustine (Austine) Duru, MA, MDiv, BCC
Regional Director, Mission Integration, SSM Health
Madison, WI

One of the greatest gifts chaplains and ministers bring to their ministry is the gift of presence. This quality of presence allows ministers to listen with intentionality and empathy and respond with compassion and high-touch. Virtual platforms and mobile technology in ministry might appear to be in conflict with the idea of active presence, yet the evolving use of virtual technology and mobile applications or “apps” in ministry settings are increasingly being embraced as credible avenues for engagement and tools at the minister’s finger tips. This workshop explores some of these emerging trends and examines the benefits and burdens involved. It also highlights some of the best practices and a few pretty creative apps that ministers and faith community leaders might find useful and handy in their work.

As a result of this workshop, participants will:

1. Become familiar with the ministry specific apps and learn ways to incorporate and apply this in diverse ministry settings.
2. Appreciate best practices and industry trends around the use of mobile technology and other devices as tools for developing, coordinating, and facilitating spiritual/pastoral care appropriate to diverse settings and ministry needs.
3. Learn how the emerging field of virtual reality and telehealth is re-shaping how we think about ministry, and how some of these virtual platforms can aid in self-reflection, ongoing faith development, spiritual growth and fostering ecclesial community.

Registration Fee: Included with Early Bird, Full, Student, or Daily Conference Registration

M1 ~ A Parish Perspective: Laity at Work in the Pastoral Care of the Sick and the Dying - PLEASE NOTE THIS WORKSHOP IS FULL TO CAPACITY.

Workshop Level: Beginner
NACC Certification Competencies: PIC7

Jean Marie Weber, PhD
University Liaison-Catholic Community, Cardinal Stritch University
Milwaukee, WI

This workshop will share the implications of a 2017 research study conducted by the presenter, which showed that a significant percentage of Lay Ministers indicated responsibility for the pastoral care of the sick, the dying and the hosting of funerals in their parish communities. Participants will be solicited for their experiences and views about the study results, with discussion on how to help Lay Ministers be better prepared for pastoral care work.

As a result of this workshop, participants will:

1. Become aware of pastoral care ministers functioning out of the parish setting with little or no formation.
2. Explore network possibilities with pastoral care providers in parishes along with others in health care and correctional settings.
3. Be inspired and supported by those who are ministering to the sick and the dying.

M2 ~ Cultural Sensitivity: Things to Know While Ministering to Latino Patients

Workshop Level: Intermediate
NACC Certification Competencies: PIC4, PIC6, PPS3

Rev. Clement Oyafemi, MTh, MA, BCC
Director of Pastoral Care, St. Joseph's Hospitals
Tampa Bay, FL

Javier Castillo, BA
Lifelong Formation Coordinator, Archdiocese of Chicago
Evergreen Park, IL

As a Board Certified chaplain who has lived and worked in Latino/Hispanic communities for several years, the presenter will empower fellow chaplains with the skills and tools needed to provide effective pastoral care to, and to make a connection with, any patient in this population. The presenter will enable participants to differentiate between Latinos and Hispanics, become aware of the sub-cultures among Latinos, and understand the areas of sensitivity, need, and major concern for patients in each category. Having successfully established a pilot program for beginners in his hospital, the presenter will share his experience with participants enabling them to start their own program. The session will also showcase how easy and fun it is to learn Spanish.

As a result of this workshop, participants will:

1. Understand how Latinos view chronic diseases, terminal illness, and death.
2. Gain insight into the Latino/Hispanic cultures.
3. Learn how minister to Latino patients in acute care settings.

M3 ~ VA Center for Faith and Opportunity Initiative (CFOI) and VA Suicide Prevention Training

Workshop Level: Intermediate
NACC Certification Competencies: N/A

Conrad Washington, MDiv
Deputy Director, U.S. Department of Veterans Affairs, Center for Faith & Opportunity Initiative
Washington, DC

Kristina Lecce, BA, MA
Suicide Prevention Coordinator, U.S. Department of Veteran Affairs, VA Medical Center
North Chicago, IL

The Center for Faith and Opportunity Initiative (CFOI) provides its internal and external partners and stakeholders with information and instructions on how to partner with it. Its goals are to:

- Establish the needs of veterans, their families, survivors and caregivers.
- Establish and cultivate partnerships with faith-based and community organizations.
- In collaboration with internal and external partners, participate in outreach events.
- Provide relevant resources to faith-based and community organizations in order to service the needs of veterans and their families.

Suicide Prevention is a one-hour gatekeeper training program provided by trained VA suicide prevention coordinators to veterans and those who serve veterans. Training consists of the following four components:

- Brief overview of suicide in the veteran population.
- Suicide myths and misinformation.
- Risk factors for suicide.
- Components of the S.A.V.E. model (Signs of suicide, Asking about suicide, Validating feelings, Encouraging help and Expediting treatment).

As a result of this workshop, participants will:

1. Learn about the VA Center for Faith and Opportunity Initiative (CFOI) mission, resources, and strategic goals.
2. Describe and recognize aspects of Veteran suicide indicators, prevention, and care/resources through a one-hour training on Suicide Prevention.
3. Identify a veteran who may be at risk for suicide and how to refer a veteran for evaluation and treatment.

M4 ~ Tools for Transformation: Chaplains as Facilitators of Post-Traumatic Growth

NACC Certification Competencies: ITP3, PPS2, PPS5, PPS6, PPS9

M. Therese Lysaught, PhD
Professor, Loyola University Chicago
Maywood, IL

Beth Reece, MDiv, BCC
Manager of Spiritual Care, Shirley Ryan Ability Lab
Chicago, IL

Trauma from illness affects patients physically, spiritually and emotionally. Chaplains enter this chaos and devastation of trauma, called to provide patients with spiritual care. Research shows that Post-Traumatic Growth (PTG), positive change that can follow traumatic events, is possible, even for many suffering with PTSD. PTG tools of story-telling, community, hope, creativity, and faith may provide personal strength, closer relationships, greater appreciation of life, acceptance of new possibilities, and spiritual development for 50 to 80% of trauma survivors despite physical impairment. In this workshop, chaplains will actively explore how to facilitate these tools in order to enhance pastoral care interventions.

As a result of this workshop, participants will:

1. Understand the definition and potential outcomes of Post-Traumatic Growth.
2. Explore Post-Traumatic Growth tools that encourage resilience, strengthen faith, and provide transformation, and how these align with spiritual care.
3. Interactively explore how chaplains can facilitate these tools in a variety of patient-care settings.