Your Calling
Your Career

CHOOSE CHAPLAINCY

Listening compassionately. Connecting immediately. Loving unconditionally. If this is how you envision your future, the National Association of Catholic Chaplains invites you to pursue a rewarding and faith-filled career as a professional chaplain.

Your Calling. Your Career.
Choose Chaplaincy.

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Called to Serve the NACC and the profession . . .

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Called to Serve the NACC and the profession . . . NACC Board of Directors

Mary T. O’Neill*, BCC-E
Easton, MD

James P. Letourneau*, BCC
Columbus, OH

Timothy G. Serban*, BCC
Portland, OR

Carolanne B. Hauck, BCC
Lancaster, PA

Mary M. Heintzkil*, BCC
Schoolcraft, MI

Beverly M. Beltramo*, BCC
Grosse Ile, MI

Rev. Michael R. Saxton
Indianapolis, IN

Donna M. O’Brien
New York, NY

Michael Spine
Prospect, KY

Brian J. Yanofchick
Louisville, KY

Most Rev. Donald J. Hying
Bishop Diocese of Gary
Merrillville, IN

David A. Lichter, DMin
Milwaukee, WI

* Member of Executive Committee
Last Sunday, while I was baking, a playlist of my favorite arias cued up Puccini’s “Nessun Dorma.” Puccini gave the world such beauty through *La Bohème*, *Tosca*, *Madama Butterfly*, *Turandot* and other operas. But when he was diagnosed with throat cancer, he realized he would not be able to finish his last opera, *Turandot*, and asked his students to finish it for him. That, to me, seems to have been the highest vote of confidence as well as a most daunting challenge. Thus Puccini’s “Nessun Dorma,” which remains so well known, can be performed as part of a complete opera.

That story is such a great image for what chaplains do in continuing the healing ministry of Jesus. The score sheet is now in our hands. We are left to continue the work that Jesus began and carry on the work of composing an endless aria of healing and mercy.

My time as chair of the NACC Board of Directors this past year has been enriching, challenging, and deeply gratifying. Your Board works diligently and responsibly, with David Lichter’s steady leadership, to do the business of the organization. In 2017, a new strategic plan was developed. This past year, 2018, the focus has been on implementing the strategic plan to advance the chaplaincy profession; to strengthen Catholic pastoral ministry; and to develop organizational capabilities to meet emerging needs.

It remains for each of us to recruit new individual and corporate members. I hope that all members of NACC are alert to encouraging potential candidates and, also, to finding opportunities to speak about the added value of chaplaincy in various settings. This is not an idle recommendation. The many conferences and meetings I attended this past year for the NACC had strong themes of hope about the future of chaplaincy, advocacy for our profession, and the pragmatism of collaboration. But, as each conference stressed, this is the work of us all, along with the boards of various chaplaincy organizations.

The work of Partners in Pastoral Care continues to be energetic and pertinent. Our Catholic partners who do pastoral care in so many milieus and with diverse populations appreciate the NACC initiative to bring them together and to raise the bar of pastoral competencies. The mutual benefit offers encouragement, sharing of resources, reduction of redundancies, and ever more competent delivery of care. Our 2019 annual conference, *Partners in Pastoral Care*, will be held in Mundelein, IL, May 31 - June 3. Hopefully, many of you will attend.

We continue to grow strong relationships with our strategic partners: ACPE, American Association of Pastoral Counselors (AAPC), Association of Professional Chaplains (APC), Neshama: Association of Jewish Chaplains (NAJC), and Canadian Association for Spiritual Care/Association canadienne de soins spirituels (CASC/ACSS). Of course, while we have much in common, these groups all seek to articulate and preserve the voice for our profession. Rest assured that we are committed to deepen the commonalities, while respecting the individual differences and faith perspectives.

NACC uses as many means as possible to keep you abreast of the projects and needs in the day-to-day operations of the organization. There are, on average, over twenty monthly phone calls with various cohort groups throughout the organization; there is our biweekly email newsletter, *NACC Now*; and our bimonthly magazine, *Vision*, both of which are available online, as well as our Facebook page. I hope none of these means of reaching out to you comes as a surprise! Suggestions for any other innovative means of exchange are always welcome.

As I end my term as NACC Board Chair, many pivotal experiences flood my thoughts. Serving you, the NACC membership, and serving as part of a vibrant, engaged and knowledgeable board, clearly rank among the greatest privileges of my entire ministry. Thank you for this opportunity. When you get the chance, listen to Puccini’s aria and consider the beautiful score you all compose together as active members of a great organization dedicated to healing and mercy. Translated, “Nessun Dorma” means “No One Sleeps!”

Mary T. O’Neill, DMin, BCC-E
NACC Board Chair
2018 was a full year guided by our implementation of the 2018-2020 NACC Strategic Plan. At each Board meeting, we reviewed our progress based on the stated initiatives of this plan. This report will be a commentary on how our 2018 work aligned with this Plan.

**Priority One – Advancing Future of Chaplaincy**

2018 was filled with work with our strategic partners: Association of Professional Chaplains (APC), American Association of Pastoral Counselors (AAPC), the Association for Clinical Pastoral Education (ACPE), Canadian Association for Spiritual Care (CASC), and Neshama: Association of Jewish Chaplains (NAJC). While we had many partnerships in prior years, in 2018 we formalized our intent to pursue some common organization for the sake of the profession. In July we signed our memorandum of understanding that together we would determine a common structure for mutual engagement and commitment; utilize ACPE’s Advocacy Committee as a voice for the whole; and collaborate on joint professional ethics procedures/processes. We also committed to a joint 2020 conference in Cleveland, OH.

With APC, we also collaborated on our 2018 conference in Anaheim in July. It drew more than 800 participants, with more than 300 NACC members. APC and NACC also committed to a joint research project on our certification processes, but it had to be postponed to 2019 due to the need to change researchers. We have collaborated with APC on studying our respective palliative care and hospice specialty certification processes and creating common specialty competencies and a joint certification process. With APC and the financial support of the Catholic Health Association (CHA), we also completed the first comprehensive compensation study of our profession since 2011, which was conducted by the well-respected Sullivan-Cotter firm.

We had two other significant collaborative projects with our partners. We published the **Impact of Professional Spiritual Care** resource that updated and reimagined the former 2001 white paper on professional chaplaincy. This new resource in a flipbook style was intended for multiple uses to describe and make the case for chaplaincy. The other collaborative project was advocating with the Joint Commission and supplying them resources for a two-part article on the role and importance of chaplaincy, titled, “Body, Mind, Spirit: Hospital Chaplains Contribute to Patient Satisfaction and Well-Being,” published in the January and February 2018 issues of The Source.

With our other partner, CHA and its Pastoral Care Advisory Council, we completed the 2018 spiritual care study of Catholic healthcare, which followed our joint 2008 and 1998 studies. We also together contributed to the May-June 2018 Health Progress issue on spiritual care. Finally, the Board voted to become a member again of the Journal of Pastoral Care and Counseling. All of these partnerships have been vital to advance the future of the profession of chaplaincy.

The other emphasis of this first priority is to ensure we continue to attract more Catholic men and women, such as yourselves, to be professional chaplains. Our newly formed Marketing Advisory Panel teamed with Westwords Consulting to create a new **Choose Chaplaincy campaign** that provides a fresh, new look to chaplaincy, as well as key messages and information on chaplaincy. We need our members to utilize this material in telling their chaplaincy story. Have you recently encouraged someone to consider chaplaincy as a vocation?

We continue to advocate for the profession with the bishops in our annual World Day of the Sick letter. Our member loss through retirements points toward significantly fewer Catholic chaplains for the future — a situation only we can change together.
Priority Two – Strengthen Pastoral Care Ministries

Our second priority is grounded in both the final line of our NACC Mission Statement — and all members who continue the healing ministry of Jesus in the name of the Church — and one of our planning assumptions: Future board-certified chaplains will be reached mainly through the hundreds of Catholics who are being attracted to, already involved in, or affected by some form of pastoral care ministry in the Church. The NACC will support the formation and development of all those entering or serving in this type of ministry.

Therefore, over the past two years, the NACC has devoted significant resources, with the aid of a planning grant from the Raskob Foundation, to create partnerships among several Catholic ministry associations to assess pastoral care ministry preparation across our country. Besides our board-certified and other members who provide spiritual care, so many men and women in dioceses throughout the country are involved in providing pastoral care in parishes, homes, senior centers, jails, prisons, behavioral health centers, and immigration facilities. Some are prepared and paid, while most are volunteers. So far, there has not been national leadership to provide national competencies, preparation programs, and resources for those providing pastoral care.

In 2016-2017, we partnered with several Catholic ministry associations to draft a common set of pastoral care competencies based on the four components (human, spiritual, intellectual, and pastoral) of Co-Workers in the Vineyard of the Lord. In 2018 we were building partnerships with diocesan and other representatives to further develop these resources. We envision four types of resources: 1. Pastoral care competencies for dioceses, our aging population, prisons and permanent diaconate formation. 2. A general model of a formation program for pastoral care. 3. Links to sample preparation programs that are now being offered in dioceses. 4. Eventually, with funding, an online preparation program that can be accessed for dioceses.

At the May 2017 meeting of our Partners in Pastoral Care, we conceived and affirmed together the value of a national pastoral care summit that would highlight, along with our board-certified members who minister predominantly in healthcare, the diverse settings where pastoral care is needed and being provided, along with the diverse programs to train those doing this work. This is our 2019 NACC Conference, and we hope many of you will be able to join us for this unique, historic event.

Priority Three – Develop Organizational Capabilities to Achieve Strategic Priorities

Our work on this priority is intermingled with and conditioned by the other two previous priorities. In 2018 we continued to promote our membership growth, while initiating a new membership for graduate programs, Education Institution Member, so that many of those education programs that grant our members graduate degrees can partner with us to promote chaplaincy and receive special benefits for their student members. As this report was being completed, we also formed a partnership with the National Conference of Veterans Affairs Catholic Chaplains to assume the certification of their members who seek to be board-certified.

The NACC is also working on supporting members more virtually. In 2018 we continued to offer more than 20 virtual networking opportunities, as well as offering networking on the NACC website. Also, the NACC Certification Commission is working on ways to support the board certification process online, from application submissions and review to the certification interview process. Our annual webinar series continued to be well received, with an average of 104 lines being utilized in each of the webinars.

2018 was laying much of the groundwork for our strategic plan implementation. We look forward with you, our members, to continue to advance our profession, lead efforts to strengthen the Church’s pastoral care ministry nationally, and strengthen NACC to support these initiatives. I remain very grateful for the counsel, commitment,
and strong leadership of the NACC Board of Directors and our commissions, committees, and panels to lead NACC into the future.

And I remain deeply inspired and strengthened by you, our members, who continue the healing ministry of Jesus in the name of the Church. We added in 2018 109 new members, including 39 lay women, 21 lay men, 10 sisters, 19 priests, 10 deacons/brothers/other. This gives us a profile of 796 lay women, 319 lay men, 379 sisters, 357 priests, 89 deacons/brothers/other. We added 12 new Education Institution members. Given the number of those who left NACC due mainly to retirement, our overall membership decreased to 1952.

Our 2018-2020 Strategic Plan states that your involvement in the plan’s implementation is vital, and we envision that you, our NACC members, will have more ways to: connect to one another and access professional resources, facilitated by uses of modern technology; be in relationship with, a leader for, and professional/education resource within, the local Catholic community and its bishop leaders; and be part of advocating for professional chaplaincy and encouraging others to the vocation.

Gratefully,

David A. Lichter, NACC Executive Director

NACC Education Institution Members

NACC certification requires a completed graduate-level Theological Degree in theology, divinity, religious studies, pastoral ministry, pastoral studies, or spirituality from an accredited academic institution.

Graduate Theological Programs

Graduate schools can choose to become Education Institution members of the NACC. You can be assured that these schools have degree programs that satisfy NACC requirements.

Boston College School of Theology and Ministry
Cardinal Stritch University
Creighton University
Fordham University Graduate School of Religion and Religious Education
Gonzaga University
Institute of Pastoral Studies, Loyola University Chicago
Loyola Marymount University
Loyola University New Orleans — Institute for Ministry
Santa Clara University Graduate Program in Pastoral Ministries
St. John’s School of Theology and Seminary
St. Norbert College
University of Dallas — Neuhoff School of Ministry
Villanova University
<table>
<thead>
<tr>
<th>Region</th>
<th>Bishop</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>VII (IL IN WI)</td>
<td>Most Reverend Donald J. Hying</td>
<td>Diocese of Gary&lt;br&gt;9292 Broadway&lt;br&gt;Merrillville, IN 46410</td>
</tr>
<tr>
<td>I (NH VT ME MA CT RI)</td>
<td>Most Reverend Robert P. Deeley</td>
<td>Diocese of Portland in Maine&lt;br&gt;510 Ocean Avenue&lt;br&gt;Portland, ME 04103-4936</td>
</tr>
<tr>
<td>II (NY)</td>
<td>Most Reverend Raymond Chappetto</td>
<td>Vicar General Diocese of Brooklyn&lt;br&gt;310 Prospect Park West&lt;br&gt;Brooklyn, NY 11215</td>
</tr>
<tr>
<td>III (PA NJ)</td>
<td>Most Reverend Manuel A. Cruz, DD</td>
<td>Archdiocese of Newark&lt;br&gt;Archdiocesan Center&lt;br&gt;P.O. Box 9500&lt;br&gt;Newark, NJ 07104-0500</td>
</tr>
<tr>
<td>IV (VA WV DE MD DC)</td>
<td>Most Reverend Barry C. Knestout</td>
<td>Diocese of Richmond&lt;br&gt;7800 Carousel Lane&lt;br&gt;Richmond VA 23294</td>
</tr>
<tr>
<td>V (TN AL KY LA MS)</td>
<td>Most Reverend Shelton J. Fabre</td>
<td>Bishop of Houma-Thibodaux&lt;br&gt;2779 Highway 311, PO Box 505&lt;br&gt;Scheriver LA 70395</td>
</tr>
<tr>
<td>VI (MI, OH)</td>
<td>Most Reverend Donald Hanchon</td>
<td>Archdiocese of Detroit&lt;br&gt;4311 Central St.&lt;br&gt;Detroit, MI 48210-2785</td>
</tr>
<tr>
<td>VIII (SD ND MN)</td>
<td>Most Reverend Robert D. Gruss</td>
<td>Bishop of Rapid City&lt;br&gt;PO Box 678&lt;br&gt;Rapid City SD 57709</td>
</tr>
<tr>
<td>IX (IA MO KS NE)</td>
<td>Most Reverend James Johnston, Jr.</td>
<td>Bishop of Kansas City/St. Joseph&lt;br&gt;20 W 9th Street&lt;br&gt;Kansas City, MO 64105</td>
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<tr>
<td>X (OK, TX, AR)</td>
<td><strong>VACANT</strong></td>
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<tr>
<td>XI (CA, NV, HI)</td>
<td><strong>VACANT</strong></td>
<td></td>
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<tr>
<td>XII (ID, MT, OR, WA, AK)</td>
<td><strong>VACANT</strong></td>
<td></td>
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<tr>
<td>XIII (CO WY AZ NM UT)</td>
<td>Most Reverend John C. Wester</td>
<td>Archbishop of Santa Fe&lt;br&gt;4000 St. Joseph's Pl. NW&lt;br&gt;Albuquerque, NM 87120-1741</td>
</tr>
<tr>
<td>XIV (NC SC GA FL)</td>
<td>Most Reverend John G. Noonan</td>
<td>Bishop of Orlando&lt;br&gt;50 E. Robinson Street&lt;br&gt;Orlando, FL 32801</td>
</tr>
<tr>
<td>XV</td>
<td>Eparchy of St. George in Canton for the Romanians</td>
<td>Most Reverend John Michael Botean</td>
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As chair of the Finance Committee, I continue to grow in appreciation for those who serve on it, including fellow board members Brian Yanofchick and Michael Saxton, and our other NACC members: Jack Conrad, Mathias Merges, and Nancy Cook. Our Board Chair, Mary T. O’Neill, joined as she could. Most of all, we are blessed with our NACC staff member, Susan Walker, Finance and Office Director, who ensures our stewardship and accountability and provides excellent documentation on NACC’s finances. As Michael Saxton and Mary T. O’Neill left the Board and the Finance Committee at the end of 2018, we are deeply grateful for their contributions. We are also pleased that Kevin Prior, Senior Director of Finance for CHA, agreed to join the committee for 2019.

The NACC Board of Directors adopted a 2018 budget that included several research-related investments, including $15,000 toward a joint spiritual care survey with CHA; $15,000 toward a joint research study on our certification process with APC; and $7,500 toward a joint compensation survey with APC (CHA also contributed financially). These three investments, along with financial resources towards marketing, meant that our Board of Directors approved a 2018 budget deficit of $75,305. This unprecedented decision was based on our 2018-2020 strategic priorities, and the assurance we had the assets to do so.

As you see by studying the financial report and graphs, we ended 2018 with a $30,558 surplus, instead of a $75,305 deficit, a positive swing of $105,863. Factors for this pleasant surprise included moving to 2019 the $15,000 for the certification process research study; and some significantly less than anticipated expenses in staff, Board of Directors, certification, and the national conference.

This was especially important because, as most of you know, the 2018 financial markets took a significant downturn, which resulted in a $91,569 unrealized capital loss for NACC. Factoring that in, NACC ended 2018 with a $61,011 loss. This was the first time since 2008 that NACC ended a fiscal year with a loss. Even so, NACC is still in a healthy financial position with $1,457,706 net assets. At the end of 2008, ten years ago, NACC had $167,088 net assets. We have been blessed with good financial management and investment. This has allowed us to prepare budgets that include appropriate strategic investments for the good of our members and the profession.

Looking more closely at the 2018 Financial Review, please note some revenue shifts. Compared to 2017, we had $9,624 more revenue in membership, $9,775 less revenue in certification, $6,155 more revenue in webinars, and $87,695 more revenue in our conference. This conference revenue increase was the result of our joint 2018 conference with APC. We did budget for a much larger membership revenue, coming $29,473 short of what we projected. We continue to see our membership decrease, due to a fairly flat number of new applicants, and aging members leaving or moving to retired status. Our NACC Board of Directors are hopeful that the 2018-2020 Strategic Plan will boost both membership and services. However, we need you, our members, to encourage others to join NACC.

Over the past year, the Finance Committee continued to allocate an additional $5,000 each month from one of NACC’s cash accounts to a fixed equities account, where the investment returns have been more favorable.
For 2019 we approved another deficit budget, moving the joint research study on certification to 2019 and committing more funds to two other 2018-2020 plan priorities — marketing the chaplaincy vocation and developing support for the Church’s pastoral care ministry. We view both of these investments as initiatives to make NACC stronger and our chaplaincy ministry sustainable.

As noted in last year’s Finance Committee report, implementing our 2018-2020 plan is crucial for the future sustainability of the NACC. Our Finance Committee recommendations to the NACC Board of Directors will continue to be grounded in this plan.

NACC Annual Campaign Donors

THANK YOU to all those who supported us in 2018 by donating to our Annual Campaign.

For the gifts given in memory …

For the gifts given in honor….

For the gifts from Organizations, Archdioceses, and Dioceses …

For the gifts from NACC members and friends …

We are very grateful!

For a complete list of the 2018 Annual Campaign Donors please go to:

https://www.nacc.org/about-nacc/2018-donors/
2018 Annual Report Financial Overview and Expenses

NACC Financial Review: [https://www.nacc.org/about-nacc/annual-reports/](https://www.nacc.org/about-nacc/annual-reports/)

**NACC 2018 Revenue**

<table>
<thead>
<tr>
<th>Category</th>
<th>Revenue</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membership Dues</td>
<td>$471,675</td>
<td>51.2%</td>
</tr>
<tr>
<td>Certification Fees</td>
<td>$62,775</td>
<td>6.8%</td>
</tr>
<tr>
<td>Annual Campaign</td>
<td>$59,877</td>
<td>6.5%</td>
</tr>
<tr>
<td>Contributions and Grants</td>
<td>$40,520</td>
<td>4.4%</td>
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<tr>
<td>Education</td>
<td>$319,128</td>
<td>34.6%</td>
</tr>
<tr>
<td>Investments *</td>
<td>($70,810)</td>
<td>-7.7%</td>
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<tr>
<td>Miscellaneous</td>
<td>$38,891</td>
<td>4.2%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$922,056</strong></td>
<td><strong>100%</strong></td>
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</table>

* Investments includes Dividends & Interest [$20,758], and Unrealized Loss [-$91,568]

**NACC 2018 Expenses**

<table>
<thead>
<tr>
<th>Category</th>
<th>Expenses</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advocating/Promoting Chaplaincy</td>
<td>$79,673</td>
<td>8.1%</td>
</tr>
<tr>
<td>Education</td>
<td>$375,689</td>
<td>38.2%</td>
</tr>
<tr>
<td>Certification</td>
<td>$145,728</td>
<td>14.8%</td>
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<td>Member Support</td>
<td>$57,208</td>
<td>5.8%</td>
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<tr>
<td>Member Networking/Communications</td>
<td>$66,709</td>
<td>6.8%</td>
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<tr>
<td>Governance</td>
<td>$122,250</td>
<td>12.4%</td>
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<tr>
<td>Administration and Fundraising</td>
<td>$135,809</td>
<td>13.8%</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$983,066</strong></td>
<td><strong>100%</strong></td>
</tr>
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The Governance Committee is committed to overseeing, promoting, implementing, and, as needed, updating the organizational bylaws and constitution of the association.

The committee continues to have an integral relationship with the Board of Directors. In 2018, we assisted the Board of Directors in identifying the expertise and talents needed to move the association’s new strategic plan forward. We assisted in recruitment and succession of Board nominees and members by identifying the gifts and talents needed to accomplish that goal.

We reviewed all candidates and applications brought forward by the Nominations Panel. In its review of candidates, the Governance Committee moved recommended candidates forward to serve on the board as well as other committees, commissions, and advisory panels.

In 2018, the Governance Committee received and reviewed four applications for one open position on the board. All were exceptional candidates, and we recommended that all four move forward as candidates for the Board of Directors’ 2018 election. The one elected candidate will begin her service to the board in 2019.

The Governance Committee evaluated the performance of incumbent members of the Board of Directors. With that evaluation, all board members whose terms were up in 2018 and who were also eligible for reassignment were recommended to continue on the Board of Directors.

We also reviewed the constitution and bylaws during 2018. Some changes were made to membership categories, as well as the addition of a new certified associate chaplain category. A new membership category was also created to include graduate programs.

Finally, the Governance Committee approved and recommended a new Marketing Advisory Panel, and developed and approved its roles and responsibilities. This new advisory panel is needed as the NACC seeks new members and new partnerships in order to build a succession plan for the future.
During 2018, the Competencies Commission continued working with the Certification Commission on implementing the newly approved certification level for Associate Chaplain. Both commissions will re-evaluate the competencies, process, and procedures for Associate Chaplain after the 2019 pilot project of six applicants.

Also, in the spring of 2018 the Competencies Commission approved the common competencies with our Strategic Partners in Spiritual Care for the advanced certification of palliative care and hospice chaplains. They identified 14 competencies particular to palliative and hospice care which are not categorized by the four areas of competencies for the BCC certification. In approving these specialty competencies, it was agreed that in the future, NACC sub-competencies should be inserted regarding the Catholic moral tradition and Ethical and Religious Directives. In addition, the commission submitted to the Board of Directors the revised Glossary of Terms developed by representatives of the Certification and Ethics commission as well as Competencies. The Competencies Commission reviewed and approved the glossary with one minor addition.

At the end of 2018, we were asked to review the initial diocesan competencies for pastoral care to the sick and homebound, as well as the long-term, geriatric, and elder care competencies developed in connection with the grant received in 2016 from the Raskob Foundation. The Commission agreed to conduct a more comprehensive review and make recommendations.

In addition, the Commission concluded that it needs to increase its membership to ensure more diversity and representation of the NACC membership. The current members of the Commission discussed potential candidates and initiated conversations with them to ascertain their interest in serving.
In 2018, the Certification Appeals Panel comprised seven members. These members are thoughtful, dedicated, certified chaplains and educators who are committed and take seriously the work and the integrity of the appeals process. The panel members are from diverse geographical areas including the East Coast, the South, the Midwest, and the West Coast. Four are women and three are men, including a priest. Three panel members hold doctorates and two have specializations in certification.

In 2018, no certification candidates sought an appeal. This is evidence of the strong, disciplined work of the certification interview teams, along with the professionalism of the ITEs, the Certification Commission, and NACC office staff. Our goal is to continue to be available to address the appeals according to the competencies and the timeline. With this focus, in 2019 the Certification Appeals Panel will explore opportunities to strengthen quality improvement, especially for easing the way of new panel members — thus enhancing a seamless process for applicants who seek an appeal.
The main responsibility of the Interview Team Educator is to prepare for and manage the interview weekends at each interview site. The ITEs supported sites during the spring sessions in Irving, Middletown, Milwaukee, and Portland; and the fall sessions in Rockville Centre, Milwaukee, and Santa Rosa. ITEs worked with the interviewers to produce the Presenters Reports Parts I and II, as well as to provide the interviewers with educational and spiritual support before, during, and after the actual interviews. Overall, the feedback from the applicants, interviewers, and local site coordinators was positive. The ITEs managed the interviews with professional and spiritual integrity.

At the end of 2017, several experienced ITEs completed their terms of service. On Jan. 1, 2018, the combined years of experience of the ITE group dropped from 34 years to 13. We were fortunate to have Sr. Colette Hanlon stay on for an addition year to assist with the baton-passing. The new ITE group rose to the challenge and gained the necessary knowledge and ability to oversee the certification process.

The Certification Commission created several documents clarifying the roles and responsibilities of the ITEs and interviewers, which improved the collaborative certification process:

- Interview Team Educator covenant, role, responsibilities
- Addressing discrimination and conflict of interest
- Appointment, extension of service, and dismissal process for Interview Team Educators and interview team members

Another major accomplishment during 2018 was creating and implementing a formal, inclusive process for ITEs to evaluate interviewers. ITEs completed an evaluation form for each interviewer overseen. The lead ITE compiled the confidential data and shared it with ITEs. The intention for this initiative was to have a quantitative method for recommending interviewers for the role of ITE, and for recommending interviewers for continued service in the role. At the next annual ITE/Certification Commission meeting, the ITEs plan to discuss how to create a process for offering evaluative feedback to the interviewers.
Called to Serve the NACC and the profession . . . 2018 Recognized members

Newly Certified Chaplains
https://www.nacc.org/certification/newly-certified-chaplains/

Palliative Care and Hospice Advanced Certification (PCHAC)
Ms. Cynthia Livar BCC-PCHAC
Ms. Karen Pugliese BCC-PCHAC

Renewal of Certification
https://www.nacc.org/certification/renewal-of-certification/renewed-certification/

Renewal of Educator Certification
Sr. Sheila Hammond RSCJ, BCC-E
Dr. Mary Teresa O’Neill BCC-E
Mr. Joseph F. Viti BCC-E

Certification Volunteers
https://www.nacc.org/certification/certification-interview-volunteers-donors/

2018 NACC New Members
https://www.nacc.org/membership/new/
In 2018, new members Mark McGann and Joe Monahan were added to the Ethics Commission. Kathy Ponce was added as liaison from the Certification Commission. Tom Devaney, currently serving as vice-chair, also accepted role as liaison to the Standards Commission. Kathy Ault Mullane began her term as chair.

A goal for 2018 was to explore joint ethics processes with APC and ACPE. David Lichter, representing NACC, met with leaders of the APC/ACPE multiple times and shared examples of cases and materials as needed. In December 2018, Kathy Ault Mullane and David Lichter participated in a joint ethics procedure call with attorney David Webb, Pat Appelhans (APC), and Trace Haythorn (ACPE) that resulted in creating a transition team. This group, commencing in January 2019, will include one or two members of each organization to identify differences in procedures and flesh out steps needed for a joint process. Jim Huth and Kathy Ault Mullane will serve as NACC’s representatives, as both served on the revision of NACC procedures in 2017. Jim Huth also brings knowledge and experience with CASC procedures and ethics system.

In 2018, the NACC Ethics Commission had conference calls in March, May, September, November (2), and December. Activity with complaints required multiple smaller committee meetings. One person submitted a complaint, and one person remained anonymous and chose not to pursue a formal complaint after materials were sent. The executive director also alerted the Ethics Commission chair regarding a member receiving charges noted in the news. This member received a letter suspending membership and certification pending further investigation. A complaint submitted during 2017 which proceeded to disciplinary action placed conditions to be met on the respondent by December 2018. A second complaint regarding the same respondent was received in spring 2018, and that outcome also resulted in disciplinary action. The respondent appealed the decision, but the appeals committee upheld the decision. The respondent failed to meet conditions set for the member as result of the first complaint. As a consequence, the ethics commission is recommending removal of certification and membership.

Goals for 2018 include continuing to work toward a joint ethics process for APC/APCE/NACC; tweaking procedures to include mentor or accountability guides for members under suspension; and educating the commission members on any revisions to the complaint process.
In 2018, the Editorial Advisory Panel (EAP) continued its valuable work of providing insights and ideas to assist Vision editor David Lewellen. The panel met in person at the Anaheim national conference for an informal brainstorming session, and also met four times by conference call.

Every issue of Vision is built around one theme, and ideas for the themes, and for articles about various aspects of the main theme, come from the EAP. Our 2018 issues were:

- January/February – Chaplaincy Amid Disaster
- March/April – Advance Care Planning: Mission and Opportunity
- May/June – The Opioid Crisis: The Spiritual Dimension
- July/August – Joint NACC and APC Conference
- September/October – Collaboration in the Church: Extending the reach of Catholic pastoral care
- November/December – Immigrants and Refugees: Ministry to the most vulnerable

EAP members contributed a total of eight articles to Vision, and provided recommendations for many more authors with expertise in a certain area. Executive Director David Lichter, an ex officio member of the panel, contributed a column to every issue.

Again in 2018, because of the awkward intersection of the conference with our publication cycles, we used the live blog format for conference coverage. Rather than wait until September to post articles about a July conference, David Lewellen wrote articles and posted them while the sessions were still going on. Other contributors to the issue worked on an expedited schedule, and the complete July-August issue was posted in the last week of July, giving our members timely coverage.

David Lewellen also formalized the system of promoting Vision articles on Facebook and LinkedIn in 2018. Every Tuesday, David posts a summary of an article in the current issue, along with a link. Over the course of two months, nearly every article gets featured on social media, raising Vision viewership and giving members substantive content from the NACC in their feeds.

The panel also provides valuable quick feedback by email to David Lewellen (vision@nacc.org) on questions of news judgment, specific articles, and general policies.
In 2018, a new advisory panel was formed to help the NACC staff and director to review current plans in marketing and communications and to develop a comprehensive strategy to increase awareness and membership in NACC. This new committee was named the Marketing Advisory Panel, and I accepted an offer in August to lead it.

After reviewing available options, Executive Director David Lichter chose a creative communications agency named westwords consulting, and the panel agreed to move forward with that choice. Due to the “aging out” of the membership, a key priority was building awareness of this vocation among a younger population. Westwords quickly provided a communication plan to the committee incorporating prior discussions with the Director and the Board. The communications plan was reviewed, changes were made, and it was adopted by the Panel.

Westwords quickly moved into creative development.

The plan was designed to be a positive, proactive, and contemporary approach to building awareness through a variety of mediums. We agreed on the message “Your Calling. Your Career. Choose Chaplaincy,” intended to be a more direct appeal to prospective members than previous communications. The activity in 2018 targeted 18- to 24-year-olds. Posters, flyers, brochures and buttons were developed and mailed to campus career offices. A website was developed with links to the NACC Facebook page and the NACC website. Early reporting on traffic to the site showed a strong interest, fortuitously helped by the simultaneous release of new salary data. In addition, we participated in several key conferences as a way of building awareness among likely candidates. These included: the Religious Education Congress in Los Angeles in March; National Association of Diaconate Directors in New Orleans in late July; The Dallas Ministry Conference in Dallas in October; Dismas Ministries Conference in Milwaukee in October; and the SEEK Conference in Indianapolis in early January (2019).

Our panel continues to discuss the best method for reaching potential members, and most efficient way to utilize the marketing budget. For 2019, we are looking to pivot to a slightly older target who may already be in graduate theological training or a healing ministry of some form.
Called to Serve the NACC and the profession . . . Red Cross Disaster Network

The NACC has partnered with the American Red Cross since 1997 following the passage of the Federal Aviation Act & Family Assistance Act. The NACC/American Red Cross collaboration shifted in 2015 when the American Red Cross established Disaster Spiritual Care as an official activity of the Red Cross. Today Disaster Spiritual Care is a fully integrated part of the Red Cross. Every DSC volunteer is now a Red Cross volunteer.

Disaster Spiritual Care is the only completely volunteer-led activity. The leadership has worked countless hours to manage the activity and provide disaster spiritual care services during the two most active hurricane seasons in recent memory. In fact, during the last quarter of 2018, Disaster Spiritual Care volunteers provided 2,034 days of service and more than 12,000 meaningful contacts with clients, family members, and volunteers.

### 2018 Disaster Response Deployments and Trainings

1. Kilauea volcano eruption: Hawaii, May-September
2. NACC/APC Joint Conference DSC Training: Anaheim, CA, July
3. Carr Fire: Shasta, CA, August
4. Hurricane Florence: North Carolina, South Carolina, Virginia and Georgia, August
5. Hurricane Michael: Florida and Georgia, September
6. Tree of Life Synagogue, mass casualty shooting: Pittsburgh, PA, October
7. Super typhoon Yutu: Saipan (Pacific islands), October
8. Borderline Bar, mass casualty shooting: Thousand Oaks, CA, November
9. Ventura/Malibu fire: California, November 2018
10. Camp fire: California, November 2018 - January 2019

By: Tim Serban, American Red Cross Disaster Spiritual Care - National Lead and NACC representative.
Called to Serve the NACC and the profession . . . NACC Nominations Panel

**Nominations Panel**

To propose to the Governance Committee for recommendation to the Board a slate of qualified candidates for Board election and to recommend candidates for nomination as members of the various standing committees, commissions, panels or other bodies in compliance with NACC By-laws, procedures and criteria established by the Board. The Nominations Panel shall report to the Governance Committee.

By: Cathi Ruiz, BCC (Chair); Michael C. Onuoha, BCC (Assistant Chair); Patrick Bolton, MDiv, BCC; Isidro Gallegos, BCC; Mary Lou O’Gorman, BCC; Beverly M. Beltramo DMin, BCC (Board and Governance Liaison); David A. Lichter, DMin (Staff Support); Ramune Franitza (Staff Support)

In order to maintain a vibrant leadership team at NACC, the Nominations Panel is charged with recruiting members and reviewing applications from those who are interested in applying for positions within the NACC Committees, Commissions and Panels. Members interested may review the [NACC Leadership and Volunteer Opportunities](#) page on our website and prayerfully consider applying for appointment.
Called to Serve the NACC and the profession . . . NACC Opportunities

Volunteer Opportunities

Board, Commissions, Appeals Panels
- Board of Directors
- Governance Committee
- Finance Committee
- Ethics Commission
- Ethics Appeals Panel
- Competencies Commission
- Certification Commission
- Certification Appeals Panel
- Nominations Panel

Advisory Panels
- Annual Awards Advisory Panel
- Editorial Advisory Panel
- Education Advisory Panel
- Marketing/Communication Advisory Panel
- Research Advisory Panel

Certification
- Interview Team Educators
- Interviewers
- Site Coordinators

Taskforce
- Conference Planning Task Force

Member Support
- Ambassadors
- Local Event Planning Volunteers
- Mentoring
- State Liaisons

For more information please go to: https://www.nacc.org/membership/volunteers/

Networking Opportunities
Quarterly calls to share your experiences, support, resources and stories

African Chaplains
Age 45 and Younger Members
Behavioral Health Setting Chaplains
Canadian Chaplains
Correctional Chaplains
CPE Educators
Deacon Members
Hispanic/Latino Chaplains
Long-term Care Settings
New Members
Nurse Chaplains
One-Person Department
Outpatient Settings
Palliative Care/Hospice Chaplains
Pediatric Chaplains
Retired/Emeritus Members
Spiritual Care Directors
State Liaisons
Student Members
Called to Serve the NACC and the profession . . . NACC State Liaisons

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<tr>
<th>State Liaison</th>
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<tr>
<td>Rev. Ronald Galt BCC</td>
<td>AK</td>
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<tr>
<td>Ms. Barbara F. Zahner BCC</td>
<td>CA</td>
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<td>Rev. Chris D. Ponnet</td>
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<td>Dr. Dennis McCann, PhD, BCC</td>
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<td>Deacon Thomas J. Devaney BCC</td>
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<td>Rev. Joseph M. Monahan TOR, BCC</td>
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<td>Ms. Mary Reichert BCC</td>
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<td>Rev. Parker M. Ogboe BCC</td>
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<td>Mr. Gregory J. Pocock BCC</td>
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<td>Ms. Hyun H. Underwood BCC</td>
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<td>Ms. Deedee E. Van Dyke BCC</td>
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<td>Deacon Richard A. Renzi BCC</td>
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<td>Mrs. Edith A. Downes</td>
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<td>Ms. Patricia M. Crowley BCC</td>
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<td>Rev. Stephen J. Brandow BCC</td>
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<td>Mrs. Carole A. Butler BCC</td>
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<td>Ms. Erin B. McCarthy BCC</td>
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<td>Sr. Patricia A. Mooney RSM, BCC</td>
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<td>Charles Kibirige BCC</td>
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<td>Sr. Anne K. Breitag OP, BCC</td>
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<td>Mr. Robert J. Barnes BCC</td>
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<td>Deacon Darwin D. Dupree BCC</td>
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<td>Mr. Thomas R. Sanger BCC</td>
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<td>Sr. Mary Thecla Kuhnline OP, BCC</td>
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<td>Mrs. AnaLisa W. Bischoff BCC</td>
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<td>Ms. Cheryl J. Dean BCC</td>
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<td>Miss Sharon M. Douglas BCC</td>
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<td>Ms. Caterina Mako DMin, BCC</td>
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<td>Deacon Jack R. Conrad BCC</td>
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<td>Mr. Ronald J. Tremblay BCC</td>
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<td>Sr. Patricia M. Landin SSMO, BCC</td>
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<td>Mr. Edward Horvat BCC</td>
<td>PA</td>
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<td>Sr. Mary Joan Smith SCC, BCC</td>
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<td>Chaplain Mary A. Gorelczenko BCC</td>
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<td>Mr. Mark C. Dickson BCC</td>
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<td>Ms. Jayne A. Barnes BCC</td>
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<td>Ms. Sharon Pelton</td>
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<td>Rev. Francis T. Zlotkowski CSC, BCC</td>
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<td>Rev. Lawrence X. Chellaian BCC</td>
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<td>Sr. Christine S. Webb CBS, BCC</td>
<td>VA</td>
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<td>Ms. Kay I. Gorka BCC</td>
<td>WA</td>
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<td>Sr. Helen Marie Harry OP</td>
<td>WA</td>
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<tr>
<td>Ms. Cynthia M. Dwyer MA, BCC</td>
<td>Canada</td>
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State Liaison Roles, Responsibilities & Criteria

https://www.nacc.org/membership/state-liaisons/

CONNECTS - state chaplains to the national office and one another
A. Sharing membership/contact information with the Liaison
B. Serves as “go to person” in the state when exploring interstate possibilities for gatherings.

COMMUNICATES – with/among state NACC members
A. Keeps members informed of new members and member events
B. Determines state needs for calls/gatherings

COORDINATES – or delegates intrastate or interstate events
A. Ensures state representation in interstate events
B. Enlists planners for events as desired
2018 Distinguished Service Award presented by Mary Heintzkill

The NACC is proud to present the 2018 Distinguished Service Award to Mary Lou O’Gorman, BCC. Mary Lou was certified with NACC in 1985 and has served the NACC and the profession generously and selflessly over all those years.

Mary Lou is dedicated and collaborative; a visionary, a mentor, and a steadfast presence. She brings a prophetic voice of reason and balance to the committees where she serves, advocating for integrating spirituality within the interdisciplinary team as a paradigm for whole person care within all medical teams.

Mary Lou spent her adult life advancing the profession of chaplaincy on both local and national levels. For many years she served, first as chaplain, then as Director of Spiritual Care for Ascension Health St. Thomas-Nashville. As a director, she brought chaplains to a new understanding of how they were to function as integral members of the interdisciplinary team. She promoted the advancement of chaplaincy by overseeing a Clinical Pastoral Education Program designed to promote sustainability within the profession. She’s worked tirelessly to educate the local leadership to understand chaplaincy, advancing the profession as integral to a healing patient experience.

She has deep wisdom about the profession of chaplaincy and has advanced this wisdom across many forums including The Joint Commission, APC, and the NACC. She is perceived across Ascension Health as a dedicated and knowledgeable leader. Her dedication and knowledge have been used to raise the bar of excellence across every aspect of Ascension Health spiritual care practice and departments.

Mary Lou was an early member of the NACC and has promoted board certification as a gold standard for those providing chaplaincy in healthcare. As a member of the NACC, she served on the Board of Directors at a critical time when strategy needed to be developed and revised to meet emerging needs of the organization. She was a very capable and visionary chair of the NACC Board of Directors. Her leadership helped the board move forward on many pressing issues including sustainability of the organization.

NACC and its members thank you Mary Lou O’Gorman. We are proud to present the Distinguished Service Award to you for the generosity of your gifts and talents which you so graciously have shared in the ministry of Chaplaincy, in your role as Director of Spiritual Care, and your leadership within the NACC.

2018 Outstanding Colleague Award presented by Hugo Gonzalez

The NACC is proud to present the 2018 Outstanding Colleague Award to Beverley H. Johnson, BSN, FAAN, President and Chief Executive Officer of the Institute for Patient- and Family-Centered Care (IPFCC) in Bethesda, MD. Her nominating statement attests that Beverley has been a strong supporter of chaplaincy services as integral to patient- and family-centered care.

Beverley Johnson has championed Patient-Family Centered Care (PFCC) initiatives throughout the country and has created effective partnerships with patients and families in over 300 hospitals. She wrote an article for NACC Vision (Feb. 2017) on the importance of having chaplains involved on PFCC committees and recognizing the value of the role chaplaincy in patient- and family-centered care.

Beverley served on the inaugural Advisory Board for the American College of Physicians’ Center for Patient Partnership in Healthcare. She is currently a member of the Board of Directors for the Patient-Centered Primary Care Collaborative (PCPCC) and has recently been appointed to the Board of Directors for the Association of American Medical Colleges (AAMC).
Beverley has authored and co-authored many publications on patient- and family-centered practice and the related partnerships with patients and families. She served as Project Director for a multi-year initiative to develop resource materials for senior leaders in hospital, ambulatory, and long-term care settings on how to partner with patients, residents, and families to enhance the quality, safety, and the experience of care. She co-authored Privileged Presence: Personal Stories of Connections in Health Care, recognized as the 2015 American Journal of Nursing Book of the Year Award for Public Interest and Creative Works.

Beverley has been the recipient of numerous awards and recognitions. These include the 2017 Edward R. Loveland Memorial Award when she was recognized by the American College of Physicians for distinguished contributions in the health field; the 2011 Dorland Health People Award for leadership in the area of patient- and family-centered care; and the 2007 Changemaker Award by the Board for the Center for Health Care Design. She has also been published widely on patient and family-centered issues and strategies.

Her vision of PFCC is allied with our own NACC Vision of forming life-giving relationships with individuals, families, colleagues, and organizations. She recognizes the value of chaplains and urges chaplains to be active members of leadership teams.

The NACC and its membership thank you, Beverley, for your dedicated work. It enhances spiritual and medical care and supports the profession of chaplaincy.

2018 Emergent Leader Award presented by Jim Letourneau

The NACC is proud to present the Emergent Leader Award to Teresa Sullivan, BCC. Teresa has been Board Certified with NACC since 2005 and has served within the NACC as a Certification Interviewer and Interview Team Educator for the Certification Commission, serving the profession in diverse ways. Teresa is an outstanding chaplain and represents the best values of NACC. She passionately advocates for young professionals in spiritual care.

Teresa’s sense of hospitality, inclusivity, and respect for the dignity of each patient are the hallmark of a ministry modeled on the ministry of Jesus. Teresa’s practice is also grounded in compassionate care for staff, gaining her the trust of nurses, social workers, and other clinicians who operate in the high-intensity environment of health care.

Teresa is a full-time staff chaplain at SSM Health Saint Louis University Hospital. She covers cardiology geriatrics at SLUH which is an inner city Level I Trauma Center where she represents the NACC in an outstanding way, particularly as a young spiritual care professional.

She is a graduate of Saint Mary’s College of Notre Dame and received her Master’s Degree in Pastoral Ministry from Boston College. Theresa did her CPE residency at Brigham and Women’s Hospital in Boston. She later served as the Coordinator of Catholic Ministry at South Shore Hospital while being a PRN chaplain at Brigham and Women’s Hospital. Teresa and her husband Dan now live in St Louis with their three sons A.J., Gabriel, and Lucas.

Teresa has a strong desire and vision for the future of Catholic chaplaincy, particularly in recruiting younger professionals. Her leadership style is one that takes advantage of available small steps while keeping a wider vision in mind. Teresa shows a high level of integrity in her personal and professional roles as minister and chaplain. The NACC is proud to present the Emergent Leader Award to Teresa Sullivan. Thank you for your dedicated service.

NACC Annual Awards Advisory Panel

The Annual Awards Advisory Panel will oversee integration of the mission, vision, and values of the National Association of Catholic Chaplains by leading the Annual Awards process.

By: Hugo P. Gonzalez, BCC (Chair) On behalf of Rev. Lawrence X. Chellaian, BCC; Bridget Deegan-Krause, M.Div., BCC; Dr. Mary T. O’Neill, BCC-E (Board Liaison); David A. Lichter, DMin (Staff Support); Ramune Franitza (Staff Liaison)
Called to Serve the NACC and the profession... 2018-2020 NACC Strategic Plan

NACC 2018-2020 STRATEGIC PLAN

Vision and Core Functions

NACC Vision
The National Association of Catholic Chaplains (NACC) is cultivating the ministry of chaplaincy and transforming spiritual care to faithfully reflect the healing presence of Jesus Christ by:
• Fostering life-giving relationships with individuals, families, colleagues, and organizations
• Advancing compassionate care through creative, educational, and spiritual growth opportunities
• Preserving the dignity of persons of every age, culture, and state in life;

NACC is a light of hope, whose members are persistently advocating for those dedicated to the spiritual care of people experiencing pain, vulnerability, joy, and hope.

Advance the Future of Chaplaincy
• Strategic Partners in Spiritual Care
• Research on Profession
• Leaders in Spiritual Care

Strengthen Catholic Pastoral Care Ministries
Lead the Collaboration with Partners in Pastoral Care Ministry
• Networking
• Programs
• Summit 2019

Develop Organizational Capabilities to Achieve Strategic Priorities
• Personnel
• IT
• Education Platforms

Enhance Mission Effectiveness and Sustainability

NACC 2018-2020 STRATEGIC PLAN

Goals and Key Outcomes

Goal: To leverage relations with Strategic Partners for spiritual care to advance the profession, and secure and implement a more robust marketing strategy to increase awareness among Catholics of the vital vocation of chaplaincy.

Key Outcomes:
• Collaborations with Strategic Partners, including 2018 ACP/NACC Conference, 2020 Strategic Partners Conference, grant research projects, and Transforming Chaplaincy
• Professional development for chaplains, especially in spiritual care leadership, and specialty certifications
• Strengthened collaboration among Catholic organizations to promote chaplaincy as a vocation

Goal: To lead the strengthening of the Church’s pastoral care ministry.

Key Outcomes:
• Collaborations with Catholic Partners for Pastoral Care Ministry to provide national competencies, resources for leader practice formation programs, an nationally available, accessible foundation training program for pastoral care ministers, networking among those responsible for doctoral programs, and a 2019 Pastoral Care Renewal
• Additional national funding for implementation of pastoral care competency models
• Identify and develop the needed resources to strengthen and lead

NACC 2018-2020 STRATEGIC PLAN

Core Assumptions

NACC MISSION STATEMENT
The National Association of Catholic Chaplains advocates for the profession of spiritual care and educators, certifies and supports chaplains, clinical pastoral education and all members who continue the healing ministry of Jesus in the name of the Church.

CORE OPERATIONAL ASSUMPTION
NACC will move from an exclusively membership-oriented organization for professional Catholic chaplains (which will remain its core mission) to an strengthening Catholic.

CORE MARKETING ASSUMPTION
Future board certified chaplains will be reached mainly through the hundreds of Catholics who are being attracted to and motivated into the profession.

In 2021 NACC will be viewed as a vital and vibrant leader among:
• Our professional Strategic Partners for Spiritual Care and
• Our Catholic Partners in Pastoral Care Ministry serving the continuance of care for the ill, aging, isolated and vulnerable; health care, pastoral, counseling, and other altruistic serving spiritual care.

NACC will do so by leading the partnership initiatives among pastoral care ministries to:
• Provide a network among pastoral care providers
• Identify core levels for formation and for competency
• Design and deliver programs for the levels
• Develop and administer tools for professional credentialing
• Offer ongoing ministry formation support.

Key organization components include:
• Expanded, engaged, and committed membership
• More robust website for networking and resources
• Re-organized and equipped staff
• Sustained, supportive funding by those committed to this mission

NACC members will have more ways to:
• Connect to one another and access professional resources, facilitated by use of social media technology
• Be in relationship with a leader for, and professional education, measure within, the local Catholic community and its bishop leaders
• Be part of advocating for professional chaplaincy and encouraging others to the vocation

Enhance Mission Effectiveness and Sustainability

National Association of Catholic Chaplains

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Called to Serve the NACC and the profession . . . NACC Donors and Planning Committee

2018 Joint Conference Scholarship Donors

NACC members who gave to the Joint Conference

- Virginia A. Day MDiv, BCC
- Dr. Joan E. Denton
- Appolonia N. Egbalulem DMMM, BCC
- Kenney Gorman CFX, BCC
- Gordon J. Hilson BCC-E
- Betty Keegan FMM, BCC
- Caterina Mako BCC
- Catherine Nilon MDiv, BCC
- Mary Lou O’Gorman BCC
- Jennifer W. Paquette BCC
- Louise Anne Pinette de Siller BCC
- Thomas R. Sanger BCC
- Glenda R. Spearman BCC
- Clement N. Umohenoh BCC
- Barbara F. Zahner BCC

APC members who gave to the Joint Conference

- Rev. Dr. Clyde Cassimy
- Chaplain Jesse Dompreh
- Rev. Cheryl Gans
- Chaplain Walter Ghosten
- Chaplain Pamela Hallmark
- Chaplain Mark LaRocca-Pitts
- Rev. Eta Livingston
- Rev. Jeffery Murphy
- Chaplain David Somerville

2018 Joint Conference Planning Committee

Co-Chair
Rev. Valerie R. Storms MDiv BCC (APC)
Tampa, FL

Co-Chair
Mrs. Mary Lou O’Gorman MDiv BCC (NACC)
Nashville, TN

Chair, Plenary
Dr. Elizabeth A. Lenegan PhD BCC (NACC)
Buffalo, NY

Chair, Education
Rev. Brian Hurley MDiv BCC (APC)
Lakeland, FL

Chair, Spiritual Needs
Rev. Richard J. Bartoszek MDiv BCC (NACC)
Clinton Township, MI

Chair, Local Arrangements
Kenneth (Lance) Tyler DMin MA BCC AAPC (APC)
Loma Linda, CA

PLENARY Subcommittee
Dr. Elizabeth A. Lenegan PhD BCC (NACC) Chair
Chaplain Peg McGonigal MAPS MA BCC (NACC)
Dr. Jennifer W. Paquette BCC (NACC)
The Rev. Kristen (Jo) Nivling MDiv BCC (APC)
Rev. Alice Tremaine MDiv BCC (APC)

EDUCATION Subcommittee
Rev. Brian Hurley MDiv BCC (APC) Chair
Chaplain Deandra L. Griffeth MDiv BCC (APC)
Ms. Lori Kaufmann BCC ACPE Supervisor (NACC)
Dr. Michele Le Doux Sakurai DMin BCC (NACC)
Ms. Karen Pugliese MA BCC (NACC)
Rev. Brian Wilson Sr. MDiv BCC (APC)

SPIRITUAL NEEDS Subcommittee
Rev. Richard J. Bartoszek MDiv BCC (NACC) Chair
Dr. Linda M. Arnold BCC (NACC)
Mr. Robert A. Doering BCC (NACC)
The Rev. BJ Hightower DMin, BCC (APC)
Rev. Zia Shapiro BCC (APC)

LOCAL ARRANGEMENTS Subcommittee
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Then I do what only the chaplain can do: NOTHING.
I simply hold them.
Sometimes literally in my arms; sometimes just in the eyes that hold one another’s sorrow.

Karen Pugliese
NACC Board Certified Chaplain

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NACC Mission Statement
The National Association of Catholic Chaplains advocates for the profession of spiritual care and educates, certifies and supports chaplains, clinical pastoral educators and all members who continue the healing ministry of Jesus in the name of the Church.

NACC Vision
The National Association of Catholic Chaplains (NACC) is cultivating the ministry of chaplaincy and transforming spiritual care locally, nationally and globally to faithfully reflect the healing presence of Jesus Christ by:
♦ forming life-giving relationships with individuals, families, colleagues, and organizations;
♦ advancing compassionate care through creative educational and spiritual growth opportunities;
♦ promoting the dignity of persons of every age, culture, and state in life.

NACC is a light of hope, whose members are persistently advocating for those dedicated to the spiritual care of people experiencing pain, vulnerability, joy, and hope.

NACC Values

DISCIPLESHIP
Reflecting on and following the mission of Jesus in head, heart and action.

INTEGRITY
Living out the Gospel in all we do.

STEWARDSHIP
Developing and utilizing wisely the gifts and resources entrusted to us.

COMPASSION
Responding to the call of Jesus by sharing the suffering, hope and joy of others.

INCLUSIVITY
Welcoming, honoring and fostering diversity that deepens our unity.

PROFESSIONALISM
Providing competent and effective ministry within the field of spiritual care.

LEADERSHIP
Collaborating to develop and nurture the necessary gifts for the direction of our ministry.

EMPOWERMENT
Encouraging others to use their gifts within and beyond professional spiritual care.