The NACC and You: Bringing Your Gifts to Leadership
...continuing the healing ministry

NACC and You

For the Mission
For the Profession
April 2017

Your Association: Benefit/Value

- Benefit language
  - What do I get for my dues?
  - Enumerate items
- Value language
  - How do we strengthen the value of and advance the profession together?
  - Commit to creating long term “value”

Direction: Strategic Plan

- What does NACC look like in 2017?
  - Vision language:
    - Light of Hope
    - Persistently advocating for those dedicated to spiritual care
- Our mission, our profession
  - Four goals: the profession, the ministry, the future
  - Two professional goals: future settings/value
  - One partner goal: who they are
  - One association goal: forward together
- Plan focus
  - Future settings, awareness, partnerships, resiliency
Driver: NACC Mission

What?
- Advocates for the profession of spiritual care
- Educates
- Certifies
- Supports

Who?
- chaplains, clinical pastoral educators, and all members to continue the healing ministry of Jesus in the name of the Church

Where invest in the future?
- Two approaches
  - Where is NACC's need?
  - Where is your passion?
- Both needed

Looking at NACC Now
- Board, committees, governance
- Certification, commissions, appeal panels
- Advisory panels
  - Ongoing counsel/investment
- Task forces
  - Time: limited, focused, intensive
- State Liaisons
  - Can be more than one in a state

Governance: Board
- Six elected members
- Two three-year terms
- Board profile desired
  - Diversity (age, culture, geographic, chaplain/supervisor, leadership roles etc.)
  - Skills: Finances, marketing/PR, web-based learning, legal
- No members to be elected for 2018
### NACC Board of Directors

**Elected:**
- Mary T. O’Neill, DMin, BCC-S (Chair)
- Jim P. Letourneau, MDiv, MSW, LCWR, BCC (Chair Elect/Secretary)
- Timothy G. Serban, MA, BCC (Treasurer/Finance Com., Chair)
- Mary M. Heintzkill, MThS, BCC (Governance Com., Co-Chair)
- Beverly Beltramo, DMin, BCC (Governance Com., Co-Chair)
- Candace Hauck, MA, BCC

**Appointed:**
- Most Reverend Donald J. Hying (Episcopal Liaison)
- Rev. Michael R. Saxton, MDiv, BCC, ACPE Supervisor
- Brian J. Vaničk, MA, MBA

**Ex-Officio:**
- David A. Lichter, DMin, Executive Director

### Board Committees

- **Governance**
  - Board Development
  - Identifies Needed Expertise Talents, and Skills for the Board to Assist in the Recruitment and Succession Process
  - Recommends Qualified Candidates to the Board of Directors
  - Oversees Nominations Panel
  - Constitution & By-law Review
  - Will need another member
- **Finance**
  - Oversees short and long term financial status of the NACC
  - Reviews investments
  - Recommends finance policies, budgets, investments
  - Can use more expertise

### Nominations Panel

- Advise Membership of NACC Leadership Opportunities
- Identify and recommend candidates for the various committee, commission, and panel vacancies
- Reports to the Governance Committee
- Will need at least one more person

### Member Communication

**State Liaisons**
- **CONNECT** – state chaplains to the national office and one another
  - Sharing membership/contact information with the Liaison
  - Serve as “go to person” in the state when exploring interstate possibilities for gatherings
- **COMMUNICATE** – with/among state NACC members
  - Keeps members informed of new members and member events
- **COORDINATE** – or delegate intrastate or interstate events
  - Ensures state representation in interstate events
  - Enlists planners for events as desired
  - Quarterly calls with other liaisons
  - Current liaisons need support
  - Some states need liaisons now
  - Need volunteers to help with local gathering planning

**Annual Awards Advisory Panel**

- Proactive in seeking and encouraging nominations for the annual awards
- Review annually the criteria for the criteria and process for the annual awards: Distinguished Service, Outstanding Colleague & Emergent Leader
- Provide recommendations to the Board of Directors for official selection of award recipients in the name of the NACC
- Will need at least one more person

### Executive Committee

- Mary T. O’Neill (Chair)
- Jim Letourneau (Chair Elect/Secretary)
- Tim Serban (Treasurer/Finance Com., Chair)
- Mary Heintzkill (Governance Com., Co-Chair)
- Bev Beltramo (Governance Com., Co-Chair)
- David Lichter (Executive Director)
Member Communication

Editorial Advisory Panel

• Work with Vision editor on content and direction of the newsletter
• Advocate for the members’ interests
• Suggest topics / theme issues
• Write, offer opinion on articles submitted
• Interview other members
• Can use members

Marketing/Communication Advisory Panel

• Feedback, guidance and strategic thinking
  – Marketing plans
  – Messages
  – Tools
  – Audiences
  – Approaches
• To be populated

Member Education

• Education Advisory Panel
• Research Advisory Panel
• Local gathering planners
• Conference 2017 Task Force
• Will be preparing for the 2018 APC/NACC Joint Conference

Education Advisory Panel

• Feedback, guidance, and strategic thinking
• Review current work
• Provide guidance for future education, e.g. webinar, local events
• Develop and implement a comprehensive education strategy

Research Advisory Panel

• Assist NACC members to stay current on critical research issues and literature in Spiritual Care
• Provide direction to and content for NACC on research education of its members
• Provide strategic thinking and direction for NACC research related objectives
• Contribute through writing and member communication (Vision and NACC Now) news of research articles, as well as, contribute to the research field, as possible

Conference Planning Task Force

• Plans all aspects of conference
• Plan to populate 2018 Task Force by end of June 2017
• Monthly calls, and planning in between
Certification – Critical to Mission

- Standards Commission
- Certification Commission
  - Certification Appeals Panel
  - Interview Team Educators
  - Interviewers
  - Site Coordinators
- Ethics Commission
  - Ethics Appeals Panel

Standards Commission

- Evaluate, interpret, and recommend standards for certification and code
- Review regularly current standards and procedures
- Develop and interpret glossary of terms
- Will be seeking 2 new members for 2018

Certification Commission

- Implement and monitor the process of certification of NACC members
- Assure certification/renewal of certification standards are met
- Issue certification/renewal of certification certificates to members of the NACC
- Will be seeking 2 new members for 2018

Certification Appeals Panel

- Review appeals of certification decisions in accordance with NACC Standards
- Conduct the certification appeals process as outlined in the NACC Standards in an impartial review of all the documentation in a negative certification decision
- Communicate to the NACC Certification Commission the kinds of appeals as to assist the commissioners

Ethics Commission

- Review formal complaints involving alleged violations of the NACC Code of Ethics in accordance with NACC Standards
- Receive formal complaints involving alleged violations of the NACC Code of Ethics by any member or group of members of the NACC
- Review all grievances filed, gathers information pertaining to grievance, recommends course of action in regard to grievance, renders a binding disposition of the grievance
- Will be seeking two new members for 2018

Ethics Appeal Panel

- Review appeals of Ethics Commission decisions
- Conducts the ethics appeals process as outlined in the NACC Standards in an impartial review of all the documentation in a negative certification decision
- Will communicate to the NACC Ethics Commission the kinds of appeals as to assist the commissioners in focusing on areas of improvement in their decision-making process.
- Reports to the NACC the number of appeals
- Has not been needed in the past decade, but still requires members in case of need.
Interview Team Educator (ITE)

- Provide oversight, consultation, facilitation and education to the certification process
- Assure quality of the certification process as defined in alignment with the NACC Certification Standards and Procedures

Interview Site Coordinator

- Oversee all logistics (location, rooms, services, food) for an interview site
- Coordinate/communicate with
  - NACC Administrative Specialist/Certification
  - Interview Team Educator
  - Interview teams
  - Interview candidates

Advancing Chaplaincy

- Ambassadors
- Network Calls
  - African Member
  - Age 45 and Younger Call
  - Behavioral Health Group
  - Bilingual Hispanic/Latino Group
  - Canadian Group
  - Correctional Chaplains Group
  - CPE Supervisor Group
  - Deacon Member Group
  - Directors of Spiritual Care Group
  - Integrative Health Group
  - Long-term Care Group
  - New Member Group
  - Nurse Chaplain Group
  - One-Person Department Group
  - Outpatient Settings Group
  - Palliative Care/Hospice Group
  - Retired/Emertitus Group
  - Student Group

What's your passion?

- Exercise: Take a few minutes to write down:
  - What are your main interests/passion?
  - What do you value most?
  - Where can you add value to our common mission?
  - What's missing? Where else should we be investing?
  - Share with someone(s) near you
- Main group feedback

Concluding Remarks

- Thank you
- This is our ministry
- This is our mission:
  - Continue the healing ministry of Jesus in the name of the Church

Thank You!