

2019 CONFERENCE PROGRAM/WORKSHOP RECORDINGS

DESCRIPTIONS AND OBJECTIVES

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SU3.6 ~ Social Justice and Chaplaincy

SU3.7 ~ Ministry at your Fingertips: High Touch, Hi-Tech, or Vir-Touch

M2 ~ Cultural Sensitivity: Things to Know While Ministering to Latino Patients

M3 ~ VA Center for Faith and Opportunity Initiative (CFOI) and VA Suicide Prevention Training

M4 ~ Tools for Transformation: Chaplains as Facilitators of Post-Traumatic Growth

Workshop/Program Level Definitions

The NACC categorizes workshops/programs on three levels: Beginner, Intermediate, and Advanced. The definitions of each level are provided below.

Beginner:	Basic information on the topic for those with little background in the area.
Intermediate:	Basic plus additional information on the topic for those with some background in the area.
Advanced:	Specialized information on the topic for those with extensive experience and/or knowledge in the area.

F5 ~ Healing, Health, and Wholeness - Easy Steps for Best Practice Spiritual Caregiving

Workshop Level: All levels

NACC Certification Competencies: ITP1, PIC3, PIC3.3

Dr. Mary Teresa O'Neill BCC-E
Retired Certified Educator
Easton, MD

Spiritual caregivers know the importance of self-care in their lives dedicated to healing others. They also recognize the struggle to take good care of themselves as they try to deliver to others. The intensity, the stress, and the work itself often finds us lost in comfort foods, inadequate exercise, seasonal stressors, and too many nights with not enough sleep. The result is less than optimum functioning. This workshop will explore alternative behaviors in easy-to-manage, doable steps and some rationale about why each of them is important. Time will allow for discussion and Q&A.

As a result of this workshop, participants will:

1. Have a raised awareness of the importance of self-care.
2. Learn tools to promote a healthy self-care life style.
3. Set reasonable goals for themselves in terms of work/lifestyle balance.

SA1 ~ An Outpatient Pilot: Expanding Chaplains' Walk Toward Distant and New Clinical Partnerships

Workshop Level: Beginner

NACC Certification Competencies: ITP1, PPS2, OL1, OL3

David W. King, MMin, NCCA Licensed Clinical Pastoral Counselor, Certified Spiritual Director
Chaplain, Bon Secours Mercy Health
Cincinnati, OH

Laura P. Parsons, MA, BCC
Chaplain, Bon Secours Mercy Health
Cincinnati, OH

Bea Broder-Oldach, DMin, BCC
Chaplain, Bon Secours Mercy Health
Cincinnati, OH

James Richter, MA
Director of Mission Integration, Bon Secours Mercy Health
Cincinnati, OH

Pat Boduch, BBA
Outpatient Spiritual Care Associate, Bon Secours Mercy Health
Cincinnati, OH

As healthcare migrates to clinics, surgery sites and non-acute locations, chaplains must urgently follow in order to best serve patients and staff. Exploring new opportunities for spiritual care without embedding, follow Bon Secours Mercy Health's Cincinnati pilot, *Outpatient Spiritual Care Services*, during their first full year and into a regional roll-out. While not a 'primer', this workshop provides ample encouragement for others to find their own vision for the future. It explores how determination, connection and grant funding can be a catalyst for migration of services as the progressive and pro-active mandate for the future of professional chaplaincy in healthcare!

As a result of this workshop, participants will:

1. Vision chaplaincy through expanded lenses and view outpatient Chaplaincy in healthcare as a 21st century horizon that is reachable if driven by Mission AND clinical.
2. Understand how vision, clinical support(s) and alternate funding can help create initial lift while exploring the realities of capacity, staffing and economic opportunities for chaplain's long-term advancement/expansion
3. Vicariously experience the practicalities, unexpected high-point and unforeseen stumbling blocks our pilot encountered in the initial two years since inception in April 2016.

SA2 ~ Empowering Faith Communities through Palliative Care Education

Workshop Level: Beginner

NACC Certification Competencies: ITP4.1, PIC5.1, PPS9, OL5

Diane G. McCarthy, MA, BCC

**Parish Education Coordinator, Initiative for Palliative Care and Advance Care Planning
Braintree, MA**

Vincent Nguyen, DO, CMD

**Program Director, CARES/Palliative Care Program
Newport Beach, CA**

The presenters of this workshop are members of the Supportive Care Coalition, "...a coalition of Catholic Health ministries...advancing excellence in palliative care." Diane and Dr. Nguyen are collaborating to present this workshop about their experiences in providing palliative care education to their faith communities in the Archdiocese of Boston and the Diocese of Orange respectively. Palliative care is generally misunderstood. These education initiatives dispel misconceptions about what palliative care is and also demonstrate how Catholic Church teaching supports the provision of palliative care.

As a result of this workshop, participants will:

1. Learn about well-established programs to educate faith communities about palliative care, with the goals that this education will lead to better outcomes for patients with serious illness and their families and also that these educated health care consumers could effect the more widespread provision and support of palliative care in the health care provider, payor and legislative sectors.
2. Learn how these programs provide education to refute the provision/legislation of Physician Assisted Suicide.
3. Acquire a model/template for palliative care education that can be replicated in the attendees' faith communities.

SA4 ~ Exploring Diverse Practices in Caring for Patients, Families and Staff

Workshop Level: Beginner

NACC Certification Competencies: PPS2, PPS7, PPS9, OL1, OL2, OL4

Kevin S. Cassidy, MAPS, BCC

**Chaplain, Loyola University Medical Center
Maywood, IL**

Robert J. Andorka, MDiv, BCC

**Chaplain, Loyola University Medical Center
Maywood, IL**

Marie E. Coglianesi, MDiv, BCC

**Regional Director of Spiritual Care and Education
Trinity Illinois, Loyola University Medical Center
Maywood, IL**

Diana Welsh Durkin, MA, BCC

**Chaplain, Loyola University Medical Center
Maywood, IL**

We will present programs we've developed at Loyola University Medical Center. The *Comfort Care Project* provides handmade fleece blankets to patients and families. Memorial Services for deceased members of the Loyola community empower co-workers to prepare a service that reflects the personality of their colleague. The *Chaplain Mentor* program introduces first year medical students to spirituality at the bedside. Monthly conferences allow the medical team to discuss ethical issues in the ICUs. Also included will be information on staff reflection booklets, support for mothers whose children died from gun violence, and staff defusings.

As a result of this workshop, participants will:

1. Demonstrate an understanding of how the Jesuit practice of pause, ponder, plan can help build resiliency.
2. Learn an appreciation of meeting the needs beneath the medical needs of patients and families at the bedside and staff in the workplace.
3. Create opportunities for improving community building through prayer, projects and outreach.

SA5 ~ Reality of Hispanics/Latinos in the US and their Pastoral Care Needs

Workshop Level: Beginner

NACC Certification Competencies: ITP1, OL4, OL4.1, OL5, PPS7

Elisabeth Román, MA

**President, National Catholic Council for Hispanic Ministry
Chicago, IL**

Sr. Dominga Zapata, MPA, SH

**Society of Helpers
Chicago, IL**

Out of the reality, presented participants will have the opportunity to mirror the presentation into their own realities; strengthen goals and prepare plans of action.

As a result of this workshop, participants will:

1. Situate the pastoral care reality of Hispanics/Latinos in USA.
2. Learn about priorities: family, young adults, and migrants; the V Encuentro and the Bishops' 2018 Synod on young people, faith, and vocational discernment.
3. Gain ideas about the focus of pastoral care today; where should we put our efforts; future and present generations; process of the Encuentros have led us to Pastoral de Conjunto.

SA6 ~ The Father: The Heart of Jesus' Ministry and the Key to Living a Contemplative Life

Workshop Level: Intermediate

NACC Certification Competencies: PIC2, PIC 3.2, PPS8

Charles W. Sidoti, BA, BCC

**Coordinator of Spiritual Care, Cleveland Clinic South Pointe Hospital
Warrensville Heights, OH**

The healing power behind Jesus' words and miracles are in its ability to lead us to the realization of God's real presence in creation, in our daily lives, and within our very selves. The life of Jesus epitomizes what it means to live a "contemplative life." This presentation discusses the concept of God as Father as referred to by Jesus as the key to living such a life. Jesus' teaching of God as Father is intended to lead us to a trusting, hope-filled relationship with God in our daily lives. It has tremendous implications for our delivery of spiritual care.

As a result of this workshop, participants will:

1. Be able to describe or express the deeper meaning behind Jesus' words, and healing ministry
2. Be able to express a new understanding or appreciation of the image of God the Father and its relationship to what it means to live a "contemplative life."
3. List a minimum of three different ways that one's personal image of (or way of seeing) God can positively or negatively impact the delivery of spiritual care we provide.

SU1.2 ~ Her Smile Is Enough for Me: Critical Care Pediatric Chaplaincy

Workshop Level: Intermediate

NACC Certification Competencies: ITP3, PIC6, PPS2, OL2

Jim J. Manzardo, STB, BCC

**Chaplain, Lurie Children's Hospital of Chicago
Chicago, IL**

Glenda R. Spearman, MDiv, BCC

**Chaplain, Lurie Children's Hospital of Chicago
Chicago, IL**

Life-sustaining medical interventions for critically ill children place healthcare providers and caregivers in difficult positions regarding complex life-prolonging treatment decisions. Caregivers' and healthcare providers' perspectives are shaped by their values, culture and particular experiences, the differences of which can be a source of tension and distress. As witness to both parties' experiences, the pediatric chaplain is in the sometimes-tense liminal space as: container of caregiver and staff distress, caregiver advocate, and liaison between both. Since this position is not unique to pediatric chaplaincy, participants working in adult patient settings are encouraged to share ways they navigate these stressful situations.

As a result of this workshop, participants will:

1. Understand the complex neonatal and pediatric intensive care world in which caregivers are forced to confront the harsh reality of their child's neurological devastation and/or poor prognosis.
2. Understand the existential and spiritual transformation parents experience after choosing life-prolonging interventions and the chaplain accompaniment role.
3. Appreciate the chaplain role in supporting ICU staff who care for these children and families and who experience their own ethical and moral dilemmas and distress.

SU1.4 ~ Mindfulness: A Spiritual Lens for Chaplains & Mission Integration

Workshop Level: Beginner

NACC Certification Competencies: PIC2, PPS1, OL1

**Kristie J. Zahn MBA, MA Religious Studies, BCC
Chaplain, Ascension Healthcare
Racine, WI**

**Sarah E. Reddin, MA
Director of Ministry Formation and Mission Integration, Ascension Healthcare
Glendale, WI**

Mindfulness as an important component of Workplace Spirituality is a growing interest in the Spiritual Care community. Is there a place for Mindfulness in the work of a chaplain, and can its practice alleviate spiritual distress in patients? How does Mindfulness enable Mission Integration to foster values of compassion and inclusiveness? In this workshop, we will explore how Mindfulness can be a spiritual lens for Chaplaincy and Mission Integration, with a review of best practices, case studies and practical suggestions on the practice of mindfulness in your work.

As a result of this workshop, participants will:

1. Understand truth vs hype in the pop culture craze of Mindfulness.
2. Learn how Mindfulness is used as a tool for Chaplains to alleviate Spiritual Distress.
3. Discover if there is a role Mindfulness can play to foster Mission Integration in our workplace.

SU1.5 ~ Serving At-Risk Adolescents

Workshop Level: Beginner

NACC Certification Competencies: ITP2, ITP3, ITP5, PPS3

**Alan J. Schmitt, MA, BCC
Staff Chaplain, AMITA Health Alexian Brothers Behavioral Health Hospital
Chicago, IL**

This workshop identifies challenges and helpful interventions in working with teens with mental health issues. We will identify ways to approach spirituality in a broad manner which does not alienate adolescents but builds upon things that enhance the human spirit, like music, art, teamwork, and meditation. We will explore group topics and approaches that draw youth into the process, encourage self-reflection and sharing. We will also learn how to facilitate the teens to be seekers in a journey of discovery which brings the day's topic to life.

As a result of this workshop, participants will:

1. Identify the challenges in working with adolescents with mental health issues.
2. Be introduced to a broad-based spirituality to help adolescents identify positive spiritual connections.
3. Learn new interventions in spiritual care for at-risk youth.

SU1.6 ~ What Pastoral Support Should the Catholic Patient Expect from the Church and What Can Be Delivered?

Workshop Level: Beginner

NACC Certification Competencies: ITP1, ITP2.2, ITP6, PIC1, PIC5, PIC6, PPS1, PPS2, OL1, OL2, OL3, OL5

Jennifer Wilroy Paquette, DMin, BCC
Director, Mission Services (*Retired*)
Seattle, WA

As pastoral care resources diminish within healthcare settings and within dioceses, how can unique partnerships develop to provide solutions for, specifically, Catholic patients which include Parish/Diocesan collaboration.

As a result of this workshop, participants will:

1. Learn how to assess the problem of pastoral support for Catholic patients, both inpatient and outpatient.
2. Learn how to build a model, including implementation criteria, i.e., identifying leadership sponsors, resources, timelines for implementation.
3. Learn how to identify success factors, measurements and address failures.

SU1.7 ~ Caregivers in our Midst: An Integrative Approach to Pastorally Minister to Caregivers

Workshop Level: Intermediate

NACC Certification Competencies: PPS2, PPS6, OL5

Deb Kelsey-Davis (RN), BS, MHSA
Co-Founder, Nourish for Caregivers
Riverwoods, IL

Kelly Johnson
Co-Founder, Nourish for Caregivers
Downers Grove, IL

In the US today, there are an estimated 65 million family caregivers struggling with stress, guilt, and spiritual depletion. These silently suffering caregivers are encountered regularly by Pastoral Chaplains. Through a round-table discussion, explore resources and best practices to effectively minister to this ever-growing population. Hear the Nourish for Caregivers Co-Founders and interdisciplinary pastoral care leaders' perspective on how supporting family caregivers extends God's love to families helping them find strength and the love of Christ.

As a result of this workshop, participants will:

1. Understand the breadth and depth of family caregiving today and appreciate how caring for caregivers is applicable to the ministry of chaplains, as it further supports patient care.
2. Experience, from the perspective of multiple partners in pastoral care, ways to collaborate to meet the spiritual needs of family caregivers.
3. Be provided a resource to address the practical, emotional and spiritual needs of family caregivers.

SU2.1 ~ Addressing the Spiritual Needs of Persons with Dementia in Parish Ministry

Workshop Level: Intermediate

NACC Certification Competencies: PPS1, PPS2, PPS5, PPS6, PPS7

Debbie Armenta, MA, MDiv, DMin
Associate Professor of Pastoral Theology & Associate Director of Formation
St. Mary of the Lake Mundelein Seminary
Mundelein, IL

This workshop will examine the unique spiritual needs of individuals with dementia in the parish setting and identify the complex dynamics of families seeking spiritual care and support. Using visual aids, large group discussion, small group discussion, and role-play we will examine: some of the dynamics of family with loved ones diagnosed with dementia, the

spiritual needs and practical application of the spiritual needs of both the loved one and their families within the parish setting.

As a result of this workshop, participants will:

1. Identify, discuss and analyze complexities of the spiritual needs of persons with Dementia in parish communities.
2. Demonstrate through various tools in the session an increased sensitivity for the families and their loved ones, particularly in areas of grief and loss.
3. Construct concrete resources and strategies of spiritual care for implementation in parish and facility settings appropriate to the needs and settings of the individuals in their care.

SU2.2 ~ Spiritual Caregiving: The Collaboration of Chaplains and Faith Community Nurses

Workshop Level: All levels

NACC Certification Competencies: PPS6, PPS10, OL2.1, OL5

Jolene LeRoy, BSN, RN
Faith Community Nurse, AMITA Health Mercy Medical Center
Aurora, IL

Faith Nyong, MSN, RN
Faith Community Nurse, AMITA Health Mercy Medical Center
Aurora, IL

Mariana Wrzosek, MPH, BSN, BS, CPN, CHES
Director of Community Health, AMITA Health Resurrection Medical Center – Chicago
Chicago, IL

Faith community nurses at Amita Health serve in faith communities promoting a sacred space of hope and healing. Faith community nurses promote wholistic health, integrating care of the body, mind and spirit to create wholeness. The workshop will discuss ways that the faith community nurse collaborates with chaplains and clergy to identify spiritual care issues and provide spiritual care. Presenters will lead a discussion on future initiatives to promote faith community nurse, chaplain and clergy collaboration.

As a result of this workshop, participants will:

1. Describe the practice and models of Faith Community Nursing and its focus on the 'intentional care of the spirit'.
2. Describe spiritual care needs within the health care system and in faith communities and how faith community nurses and chaplains collaborate to meet those needs.
3. Discuss potential initiatives to increase faith community nurse and chaplain collaboration in meeting the spiritual care needs of the communities served.

SU2.4 ~ Online CPE: Peaks, Valleys & Other Various Terrains

Workshop Level: Intermediate

NACC Certification Competencies: ITP1, PIC1, OL1, OL3

Jerry F. Kaelin, MA, MDiv, BCC, ACPE Certified Educator
CPE & Spiritual Care Manager, Loyola University Medical Center
Maywood, IL

Spiritual Care is all about relationship. CPE is all about enhancing those skills through an adult process learning model. ONLINE CPE not only radically expands the opportunities for acquiring the necessary units for certification or ongoing professionalization, it also connects students from a wide variety of contexts with the unexpected intimacy of facial close-ups and non-verbal communication. This workshop will actually provide an online experience for the gathered NACC workshop group as we explore its interpersonal and technological strengths, challenges and limitations. We will also consider opportunities for online Spiritual Care interactive continuing education beyond CPE -- and beyond webinars and lectures.

As a result of this workshop, participants will:

1. Experience a live online interactive simulation of multi-person CPE Group.
2. Review strengths, challenges and limitations of online CPE.
3. Explore other possibilities for interactive online Spiritual Care continuing education.

SU2.7 ~ Training and Developing Ministers of Care and "Special" Volunteers Who Bring Joy and Compassionate Care to the Elderly, Homebound and Residents of Long-Term Care

Workshop Level: Intermediate

NACC Certification Competencies: PPS2, PPS3, PPS6, OL5

Richard Nash, MAPS, BCC
Chaplain, St. Benedict Nursing and Rehabilitation Center
Niles, IL

At St. Benedict Nursing and Rehabilitation Center in Niles, Illinois, Chaplain Rick Nash has developed two unique volunteer programs. First, working together with our resident retired priests of the Archdiocese of Chicago, Chaplain Rick has trained more than 500 parish pastoral volunteers who now work in more than 40 local parishes. These *Ministers of Care* bring Catholic Holy Communion to parishioners who are homebound, living in nursing homes, or in hospitals, as well as providing the gifts of listening and companionship. Secondly, Chaplain Rick has also developed the *Presence Pals* program which includes more than 20 persons with developmental disabilities from Misericordia who "give back" by providing special care and companionship to residents at St. Benedict, while also learning valuable job skills. Specifics of these volunteer programs which help to expand and extend the work of Chaplains will be presented.

As a result of this workshop, participants will:

1. Learn what is involved in helping to train Catholic parish pastoral volunteers (Ministers of Care).
2. Learn how persons with developmental disabilities can provide compassionate help and companionship to residents of long-term care facilities and other residential facilities.
3. Learn how everyone has a calling to give back spiritually to others in unique and valuable ways.

SU3.2 ~ Chaplain-Nurse Collaboration in VA Healthcare

Workshop Level: Beginner

NACC Certification Competencies: ITP1, ITP5, ITP6, PIC5

Lisa Burkhart, PhD, RN, ANEF
Research Health Scientist and Associate Professor, Hines VA and Loyola University Chicago
Evanston, IL

Sharon Coghlan Gerc, MSN
Supervisor Nursing Education, Hines VA Hospital
Hines, IL

Rev. Melvin L. Jones, Jr., MDiv, BCC
Chaplain, Hines VA Hospital
Hines, IL

Veteran Administration directives require that only chaplains provide spiritual comprehensive assessment, but nurses are unclear as to their role and resources available to address Veteran spiritual needs at the point of care. Nurses engage in spiritual care as a professional mandate, but many nurses are unsure how to provide spiritual care. Hines VA has engaged in research and quality improvement to further explore nurse-chaplain collaboration. This workshop will present VA research describing institutional facilitators and barriers in providing spiritual care and a quality improvement intervention to improve nurse-chaplain collaboration. Presenters will lead a discussion in strategies to promote interprofessional collaboration.

As a result of this workshop, participants will:

1. Understand Veteran spiritual needs and current chaplain and nurse roles in meeting those needs in Veteran Administration (VA) healthcare.
2. Learn about current research and quality improvement initiatives to explore nurse-chaplain collaboration in spiritual care in Veteran healthcare.
3. Become aware of potential initiatives to increase nurse-chaplain collaboration in Veteran healthcare.

SU3.5 ~ Prophetic Retirement: Applying the Competencies to Volunteer Work, Nonprofit Governance, and Spiritual Growth

Workshop Level: Beginner

NACC Certification Competencies: ITP3, PIC2, OL2, OL2.1, OL2.2

Mary C. Bomba, MDiv, BCC
Retired Chaplain
Los Angeles, CA

Chaplains are uniquely qualified to continue in retirement the healing ministry of Jesus. This interactive workshop will empower participants to imagine new and prophetic ways of being of service by claiming the gifts of retirement--such as time, freedom, restedness, and perspective--and by applying the Common and NACC-Specific Competencies. The workshop is geared to chaplains who are contemplating retirement, who are already retired and choose to remain board certified, and/or who wish to apply their skills as healers to non-ministry settings.

As a result of this workshop, participants will:

1. Refine their understanding of the gifts and challenges of retirement as they relate to volunteer work and spiritual growth.
2. Learn specific applications of the competencies to nonprofit governance, including board development, fundraising, and organizational leadership.
3. Acquire resources and peer support for ongoing development of retirement-related competencies.

SU3.6 ~ Social Justice and Chaplaincy

Workshop Level: Intermediate

NACC Certification Competencies: PIC4, PIC5.1, PIC6, PPS3, PPS8, ITP3

Barbara Sheehan, SP, ACPE Certified Educator
Executive Director/ACPE Educator, Urban CPE Consortium, Inc.
Oak Lawn, IL

This workshop will explore the intersectionality of social justice and chaplaincy. It identifies the dynamics of those whose primary crisis is social and reflects on the areas of spiritual assessment and effective responses by a chaplain/ caring practitioner.

As a result of this workshop, participants will:

1. Increase their awareness of chaplaincy beyond institutional healthcare facilities.
2. Acquire helpful assessment tools in caring with those challenged with social crises.
3. Enhance their practice of care of the whole person.
4. Deepen the connection of actions and faith in the healing ministry of care for today's needs.

SU3.7 ~ Ministry at your Fingertips: High Touch, Hi-Tech, or Vir-Touch

Workshop Level: Intermediate

NACC Certification Competencies: PIC 3.2; PPS 6; ITP6; PPS7

Augustine (Austine) Duru, MA, MDiv, BCC
Regional Director, Mission Integration, SSM Health
Madison, WI

One of the greatest gifts chaplains and ministers bring to their ministry is the gift of presence. This quality of presence allows ministers to listen with intentionality and empathy and respond with compassion and high-touch. Virtual platforms and mobile technology in ministry might appear to be in conflict with the idea of active presence, yet the evolving use of virtual technology and mobile applications or “apps” in ministry settings are increasingly being embraced as credible avenues for engagement and tools at the minister’s finger tips. This workshop explores some of these emerging trends and examines the benefits and burdens involved. It also highlights some of the best practices and a few pretty creative apps that ministers and faith community leaders might find useful and handy in their work.

As a result of this workshop, participants will:

1. Become familiar with the ministry specific apps and learn ways to incorporate and apply this in diverse ministry settings.
2. Appreciate best practices and industry trends around the use of mobile technology and other devices as tools for developing, coordinating, and facilitating spiritual/pastoral care appropriate to diverse settings and ministry needs.
3. Learn how the emerging field of virtual reality and telehealth is re-shaping how we think about ministry, and how some of these virtual platforms can aid in self-reflection, ongoing faith development, spiritual growth and fostering ecclesial community.

M2 ~ Cultural Sensitivity: Things to Know While Ministering to Latino Patients

Workshop Level: Intermediate

NACC Certification Competencies: PIC4, PIC6, PPS3

Rev. Clement Oyafemi, MTh, MA, BCC
Director of Pastoral Care, St. Joseph's Hospitals
Tampa Bay, FL

Javier Castillo, BA
Lifelong Formation Coordinator, Archdiocese of Chicago
Evergreen Park, IL

As a Board-Certified chaplain who has lived and worked in Latino/Hispanic communities for several years, the presenter will empower fellow chaplains with the skills and tools needed to provide effective pastoral care to, and to make a connection with, any patient in this population. The presenter will enable participants to differentiate between Latinos and Hispanics, become aware of the sub-cultures among Latinos, and understand the areas of sensitivity, need, and major concern for patients in each category. Having successfully established a pilot program for beginners in his hospital, the presenter will share his experience with participants enabling them to start their own program. The session will also showcase how easy and fun it is to learn Spanish.

As a result of this workshop, participants will:

1. Understand how Latinos view chronic diseases, terminal illness, and death.
2. Gain insight into the Latino/Hispanic cultures.
3. Learn how minister to Latino patients in acute care settings.

M3 ~ VA Center for Faith and Opportunity Initiative (CFOI) and VA Suicide Prevention Training

Workshop Level: Intermediate

NACC Certification Competencies: N/A

Conrad Washington, MDiv
Deputy Director, U.S. Department of Veterans Affairs, Center for Faith & Opportunity Initiative
Washington, DC

Kristina Lecce, BA, MA
Suicide Prevention Coordinator, U.S. Department of Veteran Affairs, VA Medical Center
North Chicago, IL

The Center for Faith and Opportunity Initiative (CFOI) provides its internal and external partners and stakeholders with information and instructions on how to partner with it. Its goals are to:

- Establish the needs of veterans, their families, survivors and caregivers.
- Establish and cultivate partnerships with faith-based and community organizations.
- In collaboration with internal and external partners, participate in outreach events.
- Provide relevant resources to faith-based and community organizations in order to service the needs of veterans and their families.

Suicide Prevention is a one-hour gatekeeper training program provided by trained VA suicide prevention coordinators to veterans and those who serve veterans. Training consists of the following four components:

- Brief overview of suicide in the veteran population.
- Suicide myths and misinformation.
- Risk factors for suicide.
- Components of the S.A.V.E. model (Signs of suicide, Asking about suicide, Validating feelings, Encouraging help and Expediting treatment).

As a result of this workshop, participants will:

1. Learn about the VA Center for Faith and Opportunity Initiative (CFOI) mission, resources, and strategic goals.
2. Describe and recognize aspects of Veteran suicide indicators, prevention, and care/resources through a one-hour training on Suicide Prevention.
3. Identify a veteran who may be at risk for suicide and how to refer a veteran for evaluation and treatment.

M4 ~ Tools for Transformation: Chaplains as Facilitators of Post-Traumatic Growth

NACC Certification Competencies: ITP3, PPS2, PPS5, PPS6, PPS9

M. Therese Lysaught, PhD
Professor, Loyola University Chicago
Maywood, IL

Beth Reece, MDiv, BCC
Manager of Spiritual Care, Shirley Ryan Ability Lab
Chicago, IL

Trauma from illness affects patients physically, spiritually and emotionally. Chaplains enter this chaos and devastation of trauma, called to provide patients with spiritual care. Research shows that Post-Traumatic Growth (PTG), positive change that can follow traumatic events, is possible, even for many suffering with PTSD. PTG tools of story-telling, community, hope, creativity, and faith may provide personal strength, closer relationships, greater appreciation of life, acceptance of new possibilities, and spiritual development for 50 to 80% of trauma survivors despite physical impairment. In this workshop, chaplains will actively explore how to facilitate these tools in order to enhance pastoral care interventions.

As a result of this workshop, participants will:

1. Understand the definition and potential outcomes of Post-Traumatic Growth.
2. Explore Post-Traumatic Growth tools that encourage resilience, strengthen faith, and provide transformation, and how these align with spiritual care.
3. Interactively explore how chaplains can facilitate these tools in a variety of patient-care settings.