

## 2020 - 2022 NACC WEBINAR RECORDINGS PURCHASE FORM

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### 2020 Webinars

- January 2020 - Caring for Survivors of Domestic Violence: You Can Make A Difference!** ~ Kristin B. Godlin, MDiv, STM, MPH, BCC (2 CEH) [NACC competencies: PPS10]
- February 2020 - Empowering Faith Communities through Palliative Care Education** ~ Diane G. McCarthy, MA, BCC and Vincent Nguyen, DO, CMD (2 CEH) [NACC competencies: ITP4.1, PIC5.1, PPS9, OL5]
- March 2020 - The Father: The Heart of Jesus' Ministry and the Key to Living a Contemplative Life** ~ Charles W. Sidoti, BA, BCC (2 CEH) [NACC competencies: PIC2, PIC3.2, PPS8]
- April 2020 - Ethical and Religious Directives for Catholic Health Care Services** ~ Nathaniel Blanton Hibner, PhD (2 CEH) [NACC competencies: ITP2.1, ITP4.1]
- June 2020 - Post Traumatic Growth Tools for Spiritual Care** ~ M. Therese Lysaught, PhD and Beth Reece, MDiv, BCC (2 CEH) [NACC competencies: ITP3, PPS2, PPS5, PPS6, PPS9, PAS9]
- July 2020 - Spiritual Care Relevance in an Environment Which Champions Revenue Producers** ~ Jennifer Wilroy Paquette, DMin, BCC (4 CEH) [NACC competencies: ITP5, ITP6, PIC2, PIC5, PIC5.1, PPS1, OL1, OL2, OL2.1, OL3]
- August 2020 - Telechaplancy: Taking Chaplancy Beyond the Patient Room** ~ Petra Sprik, MDiv, MPH, BCC (2 CEH) [NACC competencies: ITP6; PIC4; PIC5; PIC8; PPS1; PPS2; PPS4; PPS6; PPS8; PPS10; OL1]
- September 2020 - Chaplancy as a Ministry of the Church** ~ David A. Lichter, DMin (2 CEH) [NACC competencies: ITP2.1, PIC2.2, PIC3.1, PIC3.2]
- October 2020 - Christian Mindfulness: Space and Grace in Spiritual Care** ~ Kristie J. Zahn BCC (2 CEH) [NACC competencies: PIC1, PIC2, PIC3, PIC6, PPS1, PPS2, PPS3, PPS5, OL1, PL2, OL4, OL5]
- November 2020 – Mental Health and Chaplancy** ~ Mrs. Adriana Rengifo MA, RP, CRPO and Fr. Richard Bauer MM, LCSW, BCC (2 CEH) [NACC competencies: ITP2, PIC3, PPS2, PPS5, OL1]

## 2021 Webinars

- **January 2021 - Social Justice and Chaplaincy** ~ Barbara Sheehan SP [NACC competencies: PIC4, PIC5.1, PIC6, PPS3, PPS8, ITP3]
- **February 2021 - Holiness and Prejudice: the Black Catholic Legacy** ~ The Most Rev. Joseph N. Perry JCL, DD (No Video/Audio Only) [NACC competencies: ITP2.1, PPS3]
- **March 2021: USCCB US Bishops, Racism, and Implications for the Pastoral Care Healing Ministry** ~ Ms. Danielle M. Brown Esq. [NACC competencies: ITP2.1, PPS3]
- **April 2021 - Finding Wholeness in a Period of Fragmentation** ~ Thomas Rea BCC, Cory Mitchell D Bioethics MA, Anne Dohrenwend PhD [NACC competencies: PIC1, PIC2, PIC3, PIC3.1, PIC3.2, PIC3.3, ITP2, ITP3]
- **May 2021 - Embodied Self Care as Spiritual Practice & Prayer** ~ Sarah Cledwyn MA [NACC competencies: PIC3, PIC3.1]
- **June 2021 - Cultivating Racially Equitable Mental Health Support and Implications for Spiritual Care** ~ Amittia Parker PhD, LMSW, MPA [NACC competencies: PIC6, PPS3]
- **July 2021 - COVID Vaccinations: A Scientific and Theological Discussion** ~ Ruth Mallowney-Agra MD and Brian M. Kane PhD [NACC competencies: ITP2, ITP2.1, ITP4.1, OL1, OL4, OL4.1]
- **August 2021: Spiritual and Psychosocial Support – Accompanying Others Impacted by COVID-19** ~ Rev. Richard W. Bauer MM LCSW BCC [NACC competencies: ITP2, ITP2.1, ITP2.2, ITP3, PPS2, PPS5]
- **September 2021 - Spiritual Accompaniment: An Invitation to Soul Listening** ~ Diane M. Millis PhD [NACC competencies: PIC1, PIC2, PIC3, ITP2, IPT3, PPS2]
- **October 2021 - Practical Compassion: Moving from Judgement to Connection with Ourselves, Our Patients and Our World with Nonviolent Communication** ~ Pam Winthrop Lauer [NACC competencies: ITP2, ITP3, PIC2, PIC4, PPS1, OL2.2]
- **October 2021 - How to Make Space for Research When the Pager Keeps Going Off** ~ Mrs. Allison S. DeLaney MA, MPH, BCC-PCHAC [NACC competencies: ITP6, PIC5, PIC6, OL1, OL2, OL3]
- **October 2021 - She-Who-Anoints in the Gospel of Mark: A New Translation and Theological Exploration for Chaplains** ~ Elizabeth Berne DeGear PhD, BCC [NACC competencies: ITP1.3, ITP2.1, PIC1-3, PIC6, PPS1-11, OL1-5]
- **November 2021 - From Cowboys to Pit Crews: Spiritual Care in the Pandemic** ~ Denise Hess MDiv, BCC-PCHAC, Sedona T. Montelongo BCC-PCHAC, Gary A. Weisbrich BCC-PCHAC [NACC BCC competencies: PIC3, PIC5, PIC5, PPS2, PPS4, PPS9 and PCHAC competencies: 602.1, 602.3, 602.5, 602.5, 602.6, 602.11, 602.12]
- **December 2021 - To Place Ourselves in the World of Another Person: How Historical Discernment Paves the Road to Transformative Love and Racial Justice** ~ Sheri Bartlett Browne PhD, BCC [NACC competencies: ITP4, PIC2, PPS3, OL4.1]

## 2022 Webinars

- **May 2022 - Visio Divina** ~ Beth McPherson [NACC competencies: PIC3, PIC3.1, PIC3.2, PPS7.1, PPS8]
- **June 2022 - Welcoming Interfaith Dialogue in our Ministry as Chaplains** ~ Michael Skaggs PhD [NACC competencies: ITP1, ITP6, PIC4, PPS3]
- **June 2022 - Impact of Advanced Care Planning in the Clinical Setting** ~ Deacon Jack Conrad BCC [NACC competencies: ITP4, PPS2, PPS4, PPS10, PPS11, OL4]
- **July 2022 - Intercultural Communication in Pastoral Settings** ~ Annie Bailey [NACC competencies: ITP5, PIC2, PIC4, PIC8, PPS2, PPS9, OL4.1]
- **July 2022 - Crisis Chaplaincy, Our Nation Under Fire** ~ Timothy (Tim) G. Serban MA, BCC [NACC Competencies: PPS2, PPS3, PPS4, PPS5, PPS6]
- **September 2022 - Using Technology to Further Effective Chaplaincy** ~ Benjamin Schaefer MDiv, BCC [NACC competencies: PIC7, PIC8, PPS2.1, PPS10, OL3]
- **September 2022 - What Every Chaplain Should Know When Serving Jewish Patients, Families, and Staff** ~ Rabbi Dr. Joseph S. Ozarowski [NACC competencies: ITP2, PIC4, PPS2, PPS3, PPS6]
- **October 2022 - Key Components of, and Pathways Toward, Leadership** ~ Antonina Olszewski [NACC competencies: OL1, OL2, OL3]
- **October 2022 - Expanding Chaplaincy to the Corporate World** ~ Alan T. “Blues” Baker and Mark Hendricks [NACC competencies: PPS2, OL1, OL2, OL3]
- **November 2022 - Laudato Si’ and Chaplaincy: How are We Connected to the Ecological Crisis?** ~ Anna Johnson [NACC competencies: ITP1.1, PIC 3.2, PIC6]
- **December 2022 - Contribution Amid Constraint: A Sociological Look at Women’s Work in Catholic Spaces** ~ Tricia Bruce MA, PhD and Bridget Deegan-Krause MDiv, BCC [NACC competencies: ITP2, ITP6, PIC3]

# NACC WEBINAR RECORDINGS PROGRAM INFORMATION

**2020**

***January 2020: Caring for Survivors of Domestic Violence: You Can Make A Difference!*, Presented by Kristin B. Godlin, MDiv, STM, MPH, BCC**

According to the National Coalition Against Domestic Violence, 1 in 3 women and 1 in 4 men will experience violence by an intimate partner. While many of them will seek medical care, few will receive evidence-based interventions by trained chaplains. This session will examine the empirical research surrounding domestic violence, the ways in which women use religion to cope with violence, and the ways in which chaplains can intervene to help the survivors they serve.

As a result of this webinar, participants will:

1. Become familiar with research literature surrounding domestic violence.
2. Learn to assess for abuse in patient visits.
3. Learn how domestic violence affects survivors' religion/spirituality.
4. Learn interventions for promoting the spiritual, mental, and physical health of survivors.

Rev. Kristin Godlin, MDiv, STM, MPH, BCC is a Transforming Chaplaincy fellow, hospital chaplain, and doctoral student at the University of Illinois. The focus of her graduate work is on the relationship between religious coping and mental health in survivors of domestic violence. She has twice spoken at national conferences about her current research, "Predictors of Posttraumatic Growth in Survivors of Domestic Violence". Her continued commitment to the empowerment of survivors has been recognized her in her local community where she has also received the Fred S. Bailey Fellowship for Community Leadership, Service, and Activism.

NACC Certification Competencies Covered by the Webinar: PPS10

***February 2020: Empowering Faith Communities through Palliative Care Education*, Presented by Diane G. McCarthy, MA, BCC and Vincent Nguyen, DO, CMD**

The presenters of this workshop are members of the Supportive Care Coalition, "...a coalition of Catholic Health ministries...advancing excellence in palliative care." Diane and Dr. Nguyen are collaborating to present this workshop about their experiences in providing palliative care education to their faith communities in the Archdiocese of Boston and the Diocese of Orange respectively. Palliative care is generally misunderstood. These education initiatives dispel misconceptions about what palliative care is and also demonstrate how Catholic Church teaching supports the provision of palliative care.

As a result of this webinar, participants will:

1. Learn about well-established programs to educate faith communities about palliative care, with the goals that this education will lead to better outcomes for patients with serious illness and their families and also that these educated health care consumers could effect the more widespread provision and support of palliative care in the health care provider, payor and legislative sectors.
2. Learn how these programs provide education to refute the provision/legislation of Physician Assisted Suicide.
3. Acquire a model/template for palliative care education that can be replicated in the attendees' faith communities.

Diane McCarthy is the Parish Education Coordinator for the Archdiocese of Boston Initiative for Palliative Care and Advance Care Planning. A board-certified chaplain, Diane previously worked in Catholic long-term care where she spent much time with residents and families at care plan meetings and at the bedsides of the seriously ill and dying. Those experiences prepared her well to instruct the faith community of the Archdiocese of Boston about palliative care, advance care planning and how Church teaching supports both. Dr. Nguyen directs the HOAG CARES Program, providing clinical and administrative oversight of the inpatient and outpatient palliative services at HOAG. In partnership with the UCI School of Medicine, he co-founded a Palliative Medicine Fellowship to train physicians in the art of hospice and palliative medicine. Dr. Nguyen is a Board-Certified Hospice and Palliative Care Specialist with Board Certifications in Geriatrics and Family Medicine. For the past six years, Dr. Nguyen served on the Board of Directors of the Orange Catholic Foundation, a 501c3 charitable corporation serving the Diocese of Orange. In collaboration with the Office of Pastoral Care for Families in All Stages, he serves on the Whole Person Care Leadership team, to implement best practices to improve care for the seriously ill and their families in the community.

NACC Certification Competencies Covered by the Webinar: ITP4.1, PIC5.1, PPS9, OL5

***March 2020: The Father: The Heart of Jesus' Ministry and the Key to Living a Contemplative Life*, Presented by Charles W. Sidoti, BA, BCC**

The healing power behind Jesus' words and miracles are in its ability to lead us to the realization of God's real presence in creation, in our daily lives, and within our very selves. The life of Jesus epitomizes what it means to live a "contemplative life." This presentation discusses the concept of God as Father as referred to by Jesus as the key to living such a life. Jesus' teaching of God as

Father is intended to lead us to a trusting, hope-filled relationship with God in our daily lives. It has tremendous implications for our delivery of spiritual care.

As a result of this webinar, participants will:

1. Be able to describe or express the deeper meaning behind Jesus' words, and healing ministry
2. Be able to express a new understanding or appreciation of the image of God the Father and its relationship to what it means to live a "contemplative life."
3. List a minimum of three different ways that one's personal image of (or way of seeing) God can positively or negatively impact the delivery of spiritual care we provide.

Charles W. Sidoti, is the author of, "Living at God's Speed, Healing in God's Time," published in 2011 and, "Simple Contemplative Spirituality," published in 2016. He is a clinically trained, board certified, Chaplain and Coordinator of Spiritual Care at Cleveland Clinic South Pointe Hospital. Charles completed his training in Clinical Pastoral Education (C.P.E) through the Cleveland Clinic Foundation and his theological studies at Borromeo Seminary in the Diocese of Cleveland. He was granted Board Certification by the National Association of Catholic Chaplains in 2000. As a presenter of this webinar Charles brings the following:

- Clinical experience: 23 years bedside ministry - As a full-time chaplain Sidoti offers spiritual counseling, advises with difficult ethical decisions, offers community education, works with Alcoholic Anonymous groups, and helps to work within different hospital committees, including the Bioethics Committee. Since starting in 1996, Sidoti has developed and implemented an exemplary inter-faith Hospital Ministry consisting of 43 trained lay people and professional clergy at South Pointe Hospital.
- A rich contemplative spirituality: influenced by 33 years of association with the Abbey of the Genesee, a Trappist Monastery located in New York's Genesee Valley. The Trappists are an international Catholic contemplative order of monks also known as Cistercians.

NACC Certification Competencies Covered by the Webinar: PIC2, PIC 3.2, PPS8

***April 2020: Ethical and Religious Directives for Catholic Health Care Services, Presented by Nathaniel Blanton Hibner, PhD***

The webinar will examine the Ethical and Religious Directives for Catholic Health Care Services (ERDs) and offer guidance as to how they can be applied for spiritual care.

As a result of this webinar, participants will be able:

1. To explain the purpose of the Ethical and Religious Directives for Catholic Health Care Services (ERDs) and relate the directives to the Catholic moral tradition;
2. To offer examples for applying the ERDs to situations that occur in the health care setting;
3. To suggest ways the spiritual care provider might use the ERD's in ethical discernment.

Nathaniel Blanton Hibner, Ph.D., is director of ethics for the Catholic Health Association of the United States. In this role, he provides research and suggested implementation of the church's moral tradition for CHA member organizations in areas of clinical and organizations ethics. Together with CHA's senior director of theology and ethics, Nathaniel creates educational and formational programming on moral theology and its relationship to current topics for the Catholic health ministry. Prior to joining CHA in 2017, Nathaniel earned his Ph.D. from the Albert Gnaegi Center for Health Care Ethics at Saint Louis University, where he researched organizational ethics, bioethics and Catholic health care ethics. He also taught an undergraduate course on Foundations in Health Care Ethics. He earned a bachelor's degree in political science and theology and a master's degree in theological studies from Boston College. He also has a master's degree in health care ethics from Saint Louis University.

NACC Certification Competencies Covered by the Webinar: ITP2.1, ITP4.1

***June 2020: Post Traumatic Growth Tools for Spiritual Care, Presented by M. Therese Lysaught, PhD and Beth Reece, MDiv, BCC***

Trauma from illness affects patients physically, spiritually and emotionally. Chaplains enter this chaos and devastation of trauma, called to provide patients with spiritual care. Research shows that Post-Traumatic Growth (PTG), positive change that can follow traumatic events, is possible, even for many suffering with PTSD. PTG tools of story-telling, community, hope, creativity, and faith may provide personal strength, closer relationships, greater appreciation of life, acceptance of new possibilities, and spiritual development for 50 to 80% of trauma survivors despite physical impairment. In this workshop, chaplains will actively explore theology, definition, and facilitation of these tools in order to enhance pastoral care interventions.

As a result of this webinar, participants will:

1. Understand the definition and potential outcomes of Post-Traumatic Growth.
2. Explore Post-Traumatic Growth tools that encourage resilience, strengthen faith, and provide transformation, and how these align with spiritual care.
3. Interactively explore how chaplains can facilitate these tools in a variety of patient-care settings.

M. Therese Lysaught, PhD, is Professor of Catholic moral theology and health care ethics at the Neiswanger Institute for Bioethics and Healthcare Leadership at Loyola University Chicago's Stritch School of Medicine, with a secondary appointment at Loyola's Institute of Pastoral Studies. In addition to consulting with health care systems on issues surrounding mission, theology, and ethics, her major research foci have included global health, the anointing of the sick, genetics, gene therapy, human embryonic stem cell research, and issues at the end-of-life. Her most recent book is *Catholic Bioethics and Social Justice: The Praxis of US Health Care in a Globalized World* (Liturgical Press, 2018). In addition, she is the author of *Caritas in Communion: Theological Foundations of Catholic Health Care* (Catholic Health Association, 2014), and co-editor of *On Moral Medicine: Theological Perspectives in Medical Ethics*, 3rd edition (Eerdmans, 2012) and *Gathered for the Journey: Moral Theology in Catholic Perspective* (Eerdmans, 2007).

Beth Reece is Manager of Spiritual Care at the Shirley Ryan AbilityLab in downtown Chicago. It is the first-ever "translational" research hospital, where all staff work together in the same space, applying research in real time to physical and spiritual rehabilitation. Beth's research has centered around self-care for staff and most recently, chaplain use of post traumatic growth tools for patients. She holds a Master of Divinity degree from Loyola Institute of Pastoral Studies and is certified through the Association of Professional Chaplains.

NACC Certification Competencies Covered by the Webinar: ITP3, PPS2, PPS5, PPS6, PPS9, PAS9

***July 2020: Spiritual Care Relevance in an Environment Which Champions Revenue Producers ~ 2 Parts, Presented by Jennifer Wilroy Paquette, DMin, BCC***

**Part One Program Summary**

Chaplains advocate for patients. Theirs is more than a role; it is substantively who they are. Yet, chaplains are less confident and adept at advocating for themselves. They become frustrated by how little their contribution is understood by senior executive leadership. The language of relevance is institutionally obvious, but we rarely know where to look and what the resulting actions should be. In this webinar, we reveal the sources of institutional language, its meaning and opportunities for Spiritual Care to become more fully integrated into the larger institution, in a common purpose.

**Part One Program Objectives**

As a result of this webinar, participants will:

1. Discover and name the institutionally relevant requirements for Spiritual Care in their unique settings.
2. Discover the language of success imbedded in the language of the institution.
3. Explore opportunities for alignment of Spiritual Care with institutional relevance.

**Part Two Program Summary**

Chaplains advocate for patients. Theirs is more than a role; it is substantively who they are. But who, exactly, is the person for whom the advocacy occurs? Soul searching questions are asked. Spiritual histories are gathered and assessments made to reveal the source and depth of spiritual pain and suffering of the patient. The hope is that these will yield insights to the functioning of the patient's spirituality as it complements the clinical healing modalities. The institution envisions patient centeredness in all patient touchpoints. What would the patient say? What is relevant?

**Part Two Program Objectives**

As a result of this webinar, participants will:

1. Discover what patients have said about the "patient centeredness," i.e., the relevance of who they are, within the care they received.
2. Discover the criticality of understanding the "who" of the patient in order to understand the functioning of the patient's spirituality.
3. Learn techniques to discover the "who" of the patient, techniques rarely found in spiritual assessments or spiritual histories.

Dr. Paquette is dedicated to the experience of patients and those who serve them. Her employment with a large technology corporation, first as a Systems Engineer (software) and later as a Services Solutions Manager (consulting), led to the study of the traits of successful business units, that is, what made one relevant and not another. Leaving that world to enter the world of Chaplaincy, she understood immediately how important that knowledge could be when applied to Spiritual Care departments. She received her doctorate, jointly, from San Francisco Theological Seminary and Seattle University. Before her recent return to Seattle, she was Director of Mission services for the seven St. Joseph's Hospitals in Tampa, Florida.

NACC Certification Competencies Covered by the Webinar: ITP5, ITP6, PIC2, PIC5, PIC5.1, PPS1, OL1, OL2, OL2.1, OL3



***August 2020: Telechaplaincy: Taking Chaplaincy Beyond the Patient Room, Presented by Petra Sprik, MDiv, MPH, BCC***

In recent decades, telehealth (the provision of healthcare remotely via telecommunications technology) has increasingly been used to meet patients' needs. As chaplains have contended with healthcare becoming progressively outpatient, the geographic spread of medical facilities, and growing patient volumes, we too have begun to explore how telehealth might deepen and expand spiritual care. Over the last couple years, several research studies have been published on the feasibility, acceptability, reception and implementation of telechaplaincy programs. Join us as we explore findings from telechaplaincy studies, discuss emerging best practices in telechaplaincy, and explore what telehealth might look like within your practice.

As a result of this webinar, participants will:

1. Understand findings from research studies examining telechaplaincy
2. Explore emerging best practices in telechaplaincy
3. Discuss potential application of telechaplaincy to your professional context.

Petra Sprik, MPH, MDiv, BCC is a staff chaplain at Levine Cancer Institute. Petra is also a Presbyterian (USA) minister. She received her BA from Duke University, her MDiv from Princeton Theological Seminary, and her MPH from the University of South Carolina. Petra was a Transforming Chaplaincy research fellow, and currently convenes the Outpatient Spiritual Care Research Network. Petra's research interests include: telechaplaincy, spiritual care with oncology patients, and moral injury reduction strategies with healthcare providers. Her recent publications include: "Cultural humility: a way to reduce LGBTQ health disparities at end of life," and "Using patient-reported religious/ spiritual concerns to identify patients who accept chaplain interventions in an outpatient oncology setting." She is currently working on a nation-wide study on telechaplaincy.

NACC Certification Competencies Covered by the Webinar: ITP6; PIC4; PIC5; PIC8; PPS1; PPS2; PPS4; PPS6; PPS8; PPS10; OL1

***September 2020: Chaplaincy as a Ministry of the Church, Presented by David A. Lichter, DMin***

Our NACC mission states: The National Association of Catholic Chaplains advocates for the profession of spiritual care and educates, certifies, and supports chaplains, clinical pastoral educators, and all members who continue the healing ministry of Jesus in the name of the Church. Chaplains is a profession, but also a ministry of the Church. This webinar will explore how chaplaincy is understood as an "ecclesial ministry," NACC relates Church leadership, and how, as members, we might reflect on our chaplaincy profession as a ministry of the Church.

As a result of this webinar, participants will:

1. Understand the meaning of professional chaplaincy as an "ecclesial ministry"
2. Learn of NACC's diverse ecclesial relationships and how our members might foster relationships within the Church community
3. Explore way to reflect on one's own professional chaplaincy as a ministry of the Church

David Lichter, DMin is the Executive Director of the National Association of Catholic Chaplains.

NACC Certification Competencies Covered by the Webinar: ITP2.1, PIC2.2, PIC3.1, PIC3.2

***October 2020: Christian Mindfulness: Space and Grace in Spiritual Care, Presented by Kristie J. Zahn BCC***

The concept of "being present" has been an essential competency of chaplaincy long before Mindfulness became the latest thing in pop culture. Today's webinar is less about what Mindfulness is, and more about how Mindfulness can enable greater God awareness, and in doing so, bring our "inner peace" into our "outer work" in Spiritual Care. Though Mindfulness is often times referred to as being Buddhist in its philosophy, in truth, we as Christians have long understood and been inspired by the lives of many contemplative Christian saints and mystics, including Jesus himself, who modeled how to be fully present, fully aware, through the eyes of compassion and non-judgment. So, with a Christian Spiritual Lens on Mindfulness, we will explore how chaplains can integrate Mindfulness practices into patient care, especially with the SBNR (Spiritual but not Religious) and into personal self-care/stress management. The intention of this webinar will be to stimulate the mind, open the heart, and inspire the soul by sharing stories, practical tools and best practices that enable us as Chaplains to create Space and Grace in Spiritual Care.

As a result of this webinar, participants will:

1. By understanding how your mind works, cultivate a Mindfulness practice that strengthens your Christian faith tradition, deepens your relationship with God, and empowers your work in Spiritual Care.
2. Explore best practices in chaplaincy using Mindfulness principles that address issues of spiritual distress in the "Spiritual but not Religious", inpatient and outpatient.
3. Use Christian Mindfulness to lovingly self-nurture the effects of stress and compassion fatigue.

Kristie Zahn spent 20+ years of her career as an HR Executive in non-profit, academic, and profit-based companies. Her call to ministry and passion for Mindfulness arose from her own "sacred initiation/care accident" where she experienced "death and rebirth" as she moved through a coma, and extensive time in rehab/recovery. Her healing journey has given her personal

experience, as well as insight, wisdom, and compassion with regards to many traditional and complementary paths to healing. She left her corporate career to pursue service in spiritual care, and has studied/been credentialed to teach Mindfulness with many esteemed teachers such as Jack Kornfield, Tara Brach and Sharon Salzberg. Kristie holds Masters' degrees in Management and Religious Studies, and is also a certified Life Coach. Kristie is currently a Board Certified staff Chaplain at Ascension All Saints Hospital in Racine, WI.

NACC Certification Competencies Covered by the Webinar: PIC1, PIC2, PIC3, PIC6, PPS1, PPS2, PPS3, PPS5, OL1, PL2, OL4, OL5

***November 2020: Behavioral Health and Chaplaincy (Town Hall Format – only presentation portions recorded), Presented by Mrs. Adriana Rengifo, M.A., Registered Psychotherapist (RP), CRPO and Fr. Rick Bauer, MM, LCSW, BCC***

Over the past months, the mental health of clinical colleagues, family members, as well as ourselves has become a source of attention and concern as we daily encounter and seek to live with the presence and continuing impact of our global COVID-19 pandemic. We know our roles as chaplains and the spiritual care of others have grown in importance. Navigating this pandemic, tending to the toll it's taking on our clinical colleagues, and staying spiritually, emotionally, and physically healthy ourselves are all part of our daily life.

This webinar will be a "town hall" format during which our presenters will offer some initial observations and raise questions on this topic. Participants will also engage with one another on this topic in small groups, before returning to the full group for final sharing together.

**Program Objectives**

- Provide perspectives on the mental health issues facing chaplains
- Share resources gained over the past months
- Exchange with others their experiences and resources
- Determine together some next steps for professional development and one's own spiritual health.

Mrs. Adriana Rengifo, M.A., Registered Psychotherapist (RP), CRPO, is a professional member of the Canadian Counselling and Psychotherapy Association. She serves as a Clinical Chaplain at Bruyère Continuing Care supporting patients in complex, palliative and long term care. She is also a graduate student in the Catholic Bioethics program at Saint Paul University. Her training in psychology, theology, and counselling with a focus on humanistic existential theory, and a clinical residency as hospital chaplain, have informed her professional practice for the past 8 years. Her graduate research is focused on helping mitigate the impact End of Life issues have on patient's life by attending to their psychosocial needs through Logotherapy and its meaning seeking therapeutic approach. She is also a certified Couple Facilitator with her local Dioceses and for 7 years has provided intake sessions for couples who are engaged and seek preparation for Sacramental Marriage in the Roman Catholic Church.

Fr. Rick Bauer, MM, LCSW, BCC, is a priest with the Maryknoll Fathers and Brothers, Board Certified Chaplain, and Licensed Clinical Social Worker (Utah) serving as the Director of Spiritual and Psychosocial Support for the Eastern Deanery AIDS Relief program in Nairobi, Kenya. He is on the Executive Committee of PalCHASE (Palliative Care in Humanitarian Aid Situations and Emergencies) and the Leader's Council of the Global Network on Spirituality and Health with Dr. Christiana Puchalski at George Washington University. He has served on the board and currently on the advisory council for the African Palliative Care Association.

NACC Certification Competencies Covered by the Webinar: ITP 2, PIC 3, PPS 2, PPS 5, OL 1

## 2021

***January 2021: Social Justice and Chaplaincy, Presented by Barbara Sheehan SP***

This webinar will explore the intersectionality of social justice and chaplaincy. It identifies the dynamics of those whose primary crisis is social and reflects on the areas of spiritual assessment and effective responses by a chaplain/ caring practitioner.

As a result of this webinar, participants will:

1. Increase their awareness of chaplaincy needs today within and beyond institutional facilities where one is ministering.
2. Acquire helpful assessment tools in caring with those challenged with today's social crises.
3. Enhance their practice of care of the whole person.
4. Deepen the connection of actions and faith in the healing ministry of care for today's needs.

NACC Certification Competencies: PIC4, PIC5.1, PIC6, PPS3, PPS8, ITP3

***February 2021 Holiness and Prejudice: the Black Catholic Legacy, Presented by The Most Rev. Joseph N. Perry JCL, DD (No Video / Audio Only)***

In this webinar, Bishop Perry will discuss the theological underpinnings of the black Catholic saga in the United States.

Presentation sections include:

1. Inspiration from the Scriptures – struggle with Judeo-Christian Biblical Sources
2. Righteous Indignation and the Christ-model
3. Visual and Emotional Dissonance with Church
4. The Christ-Victim Paradox

NACC Certification Competencies: ITP2.1, PPS3

***March 2021: USCCB US Bishops, Racism, and Implications for the Pastoral Care Healing Ministry, Presented by Ms. Danielle M. Brown Esq.***

This webinar aims to outline what the US Bishops have written about racism and the criminal justice system and the overlapping principles related to the general theme of justice. An emphasis on resources related to healing in ministry will be made. This webinar will help ministers see the implications of these issues beyond the work done in the role of direct ministry.

NACC Certification Competencies: ITP2.1, PPS3

***April 2021: Finding Wholeness in a Period of Fragmentation, Presented by Thomas Rea BCC, Cory Mitchell D Bioethics MA, Anne Dohrenwend PhD***

Over the past year, we have witnessed extraordinary and extremely tragic events. These types of cumulative traumatic stressors can undermine our psychological well-being and ultimately our ministry. Please join us as we explore barriers to authentic wholeness in a period of fragmentation, articulate tools and examples to enhance wholeness, and unpack the concept and costs of “othering.”

By the end of this presentation participants will be able to:

- Identify barriers and obstacles to wholeness in their ministry.
- Articulate resources and tools to enhance wholeness in ministry.
- Explain how “othering” fragments concepts of God, others, and themselves.
- Describe the cost of “othering” to their soul.

NACC Certification Competencies: PIC1, PIC2, PIC3, PIC3.1, PIC3.2, PIC3.3, ITP2, ITP3

***May 2021: Embodied Self Care as Spiritual Practice and Prayer, Presented by Sarah Cledwyn MA***

In this webinar, Sarah will speak about honoring our own bodies as we care for others as a way to grow in compassion, to provide centered presence and sustain ourselves in our work. We will touch into the experience of the body and hold space for ongoing care, healing and growth as we navigate this intense time of pandemic.

By the end of this presentation participants will:

- Be able to name and nurture the experience they are having in their body
- Have practical resources and processes to reflect and pray with their embodied experience
- Identify areas of their work that feel life giving and draining in order to focus attention on their own needs for support.

NACC Certification Competencies: PIC3, PIC3.1

***June 2021: Cultivating Racially Equitable Mental Health Support and Implications for Spiritual Care, Presented by Amittia Parker PhD, LMSW, MPA***

While many helping professionals are now more aware of racial disparities in mental health, the field is predominantly White and there is a gap in understanding and subsequently, action. This interactive workshop will focus on increasing awareness of racism within the continuum of mental health care, building skills for managing emotions in conversations about race/racism, and intentional action for racial equity and justice.

By the end of this presentation participants will be able to:

- Describe racial disparities in mental health
- Conduct a self assessment, with particular attention to their knowledge, skills, and actions for racial equity and justice
- Identify at least two intentional actions to move towards using a racially sensitive approach in their ministry and the provision of emotional and spiritual support



Amittia Parker, LMSW, MPA has worked for a decade as a mental health consultant across a variety of settings in Kansas City, including home-based services, childcare centers, school-based services, and health clinics. She is currently a doctoral candidate at the University of Kansas, School of Social Welfare and engaged in research, teaching, and service. Her research agenda is focused on promoting minority mental health, with a particular interest in Black and Latinx families with young children. Her current research projects focus on mental health among Black mothers and social work students, natural helping spaces, and behavioral health service availability and delivery. Amittia promotes racially sensitive practice both within the courses she teaches and in guest lectures. Amittia also provides training and consultation services focused on racial equity and mental health. She serves in leadership roles in local, state, and national venues focused on infant and early childhood, the African American community, and Black social workers.

NACC Certification Competencies: **PIC6, PPS3**

**July 2021: COVID Vaccinations: A Scientific and Theological Discussion, Presented by Ruth Mallowney-Agra MD and Brian M. Kane PhD**

There's been a tsunami of information relative to COVID-19 and vaccinations. Unfortunately, not all of the information is based on science. What does Catholic Social Teaching tell us about the duty to uphold the Common Good relative to public health? Does individual formation of conscience play a role in the decision to get vaccinated? This webinar explores both the science and the theology surrounding COVID-19 and vaccinations. The presentation will include pastoral guidelines for chaplains when dealing with people who are hesitant to get vaccinated.

As a result of this webinar, participants will be able to

1. Explain contemporary science related to the SARS-CoV-2 and COVID-19, as well as the efficacy of available US vaccines (ITP2, OL1).
2. Articulate Catholic theological and moral teachings supporting the importance of vaccinations (ITP2.1, ITP4.1).
3. Address ethical concerns related to vaccinations (OL4).
4. Demonstrate how chaplains can pastorally engage with people who are hesitant to get vaccinated (OL4.1).

Brian M. Kane is senior director of ethics for the Catholic Health Association of the United States (CHA). Dr. Kane serves as a resource for CHA members, including theologians, ethicists and executives within the ministry, as well as CHA staff and other individuals and groups with shared interests. [Click here for more on Dr. Kane.](#)

Ruth Mallowney-Agra, MD received her medical degree from Saint Louis University and completed her internship and residency at Mount Carmel Health System. She then went on to complete her fellowship at The Ohio State University Medical Center. She is board-certified by the American Board of Internal Medicine in Internal Medicine and Infectious Disease. Ruth is married to a physician and proud mother to two children, one of whom aspires to be a healthcare ethicist.

NACC Certification Competencies Addressed in this Webinar: **ITP2, ITP2.1, ITP4.1, OL1, OL4, OL4.1**

**August 2021: Spiritual and Psychosocial Support – Accompanying Others Impacted by COVID-19, Presented by Rev. Richard W. Bauer MM LCSW BCC**

*“The role of the missionary [chaplain] is to stand in the face of horror, and not run away.” Sr. Brigid Corrigan, M.D., MMM*

The impact of the global COVID-19 pandemic has caused an unprecedented crisis. We have often heard that “crisis” can mean both danger, and opportunity. In the face of the continued pandemic, new variants and outbreaks, and limited global vaccine availability, the pandemic can be an opportunity to be God’s presence of wholeness, healing, compassion and justice. This webinar will explore the recent Vatican document from the Dicastery for Promoting Integral Human Development: *Accompanying People in Psychological Distress in the Context of the COVID-19 Pandemic, Members of One Body Loved by One Love.*

As a result of this webinar, participants will be able

1. Identify the unique challenges to spiritual well-being and mental health emerging from the COVID-19 pandemic. (ITP 2, PPS 2).
2. Review some of the key themes from Catholic social teaching and explain a Catholic understanding of social responsibility and solidarity and apply these to a pandemic response of spiritual accompaniment. (ITP 2.1)
3. Review Catholic understandings of spiritual suffering and hope and how these concepts can assist a chaplaincy response to the pandemic. (ITP 3)
4. Describe some of the Church’s and chaplains’ spiritual healing responses for those affected by COVID-19. (PPS 5, ITP 2.2)

NACC Certification Competencies: **ITP 2, ITP 2.1, ITP 2.2, ITP 3, PPS 2, PPS 5,**

Fr. Richard (Rick) Bauer MM is a priest with the Maryknoll Fathers and Brothers and has been involved in ministry and support for people affected by HIV since 1982. He was ordained for the diocese of Salt Lake City in 1985 and then incardinated with Maryknoll in 2005. Fr. Rick was missioned to Africa in 1997 serving as the director of Catholic care and support programs for

people with HIV first in Tanzania later in Namibia and now serves as the Director of Spiritual and Psychosocial Support for the Eastern Deanery AIDS Relief Program in the eastern slums of Nairobi, Kenya.

As a board certified chaplain (NACC) and clinical social worker, Fr. Bauer has a wide range of experience with care and support activities and integrating holistic spiritual and psychosocial care into program service delivery.

He has served on the board and is an active member of the African Palliative Care Association. During the past 18 months, Fr. Rick is now serving on the UNAIDS/PEPFAR Faith and Community Initiative and developed and disseminated COVID-19 prevention messages and messages of hope with global community faith leaders. He served on a WHO panel to develop materials to educate faith leaders on COVID-19 prevention and vaccination.

### ***September 2021: Spiritual Accompaniment: An Invitation to Soul Listening, Presented by Diane M. Millis PhD***

*To "listen" another's soul into a condition of disclosure and discovery may be almost the greatest service that any human being ever performs for another. — Douglas Steere, Gleanings: A Random Harvest*

Encouraging another's soul to speak challenges us to go beyond the stance of active listening so many of us have been taught. In this webinar, we will consider approaches for deep, soulful listening. Since this manner of listening begins with ourselves, we will devote time to contemplation and reflection in addition to presentation and discussion.

As a result of this webinar, participants will be able to

1. Articulate the conditions that invite another's soul to speak.
2. Demonstrate listening to their own souls as they listen to others.
3. Explain what helps and hinders them from listening soulfully.

NACC Certification Competencies: PIC1, PIC2, PIC3, ITP2, IPT3, PPS2

Diane M. Millis, Ph.D., is a spiritual director and professor of spiritual formation. She holds degrees in communication studies, family studies and human development, and certificates in spiritual direction, retreat direction, spiritual direction supervision, and interfaith dialogue. Diane is a Roman Catholic laywoman who is drawn to the study and practice of both Western & Eastern contemplative spiritualities. Diane earned a M.A. in Interpersonal and Small Group Communication and a Ph.D. in Family Studies and Human Development at the University of Minnesota. She taught at the University of Minnesota, Saint Catherine University, College of Saint Benedict/Saint John's University, and currently teaches at United Theological Seminary of the Twin Cities. She is the author of *Conversation—The Sacred Art: Practicing Presence in an Age of Distraction*; *Deepening Engagement: Essential Wisdom for Listening and Leading with Meaning, Purpose and Joy*; and *Re-Creating a Life: Learning How to Tell Our Most Life-Giving Story* (named one of the best spiritual books of 2019). She is the founder of *Companions on a Journey*, a group spiritual companioning initiative (funded by the Lilly Endowment, Inc.); the *Journey Conversations Project*, an interfaith dialogue initiative; and producer of *Lives Explored* for the Collegeville Institute. Diane leads retreats and workshops throughout the United States and Canada and is a frequent teacher and popular presenter for Spiritual Director's International. She serves on the editorial board for *Presence*, an international journal of spiritual direction. For more information about her ministry, visit [www.dianemillis.com](http://www.dianemillis.com).

### ***October 2021: Practical Compassion: Moving from Judgement to Connection with Ourselves, Our Patients and Our World with Nonviolent Communication, Presented by Pam Winthrop Lauer***

Nonviolent Communication (NVC), also known as Connecting Communication, is a revolutionary communication model that provides concrete ways to transform judgement, anger, and fear into compassion for ourselves and others. NVC is the "how-to" guidance to learning to live with an open and tender heart. In this interactive, experiential workshop, participants will learn how anger, fear, and judgement can be clarifying emotions, pointing us to what we most long for. We will learn how meeting our motivations and those of our patients with deep compassion can help us move from those difficult emotions to the love which leads to more effective action. Participants of this webinar will have the opportunity to engage in small groups and process case scenarios. Those who do not wish to engage in a small group will remain in the main meeting space and process with the presenter.

As a result of this webinar, participants will be able to:

1. List four categories of universal human needs that are the basis for all feelings and actions.
2. Explain how to transform judgment, anger, and fear into compassion for themselves and others.
3. Expound how anger, fear, and judgment within themselves and those we serve can be clarifying emotions, directing chaplains to deeper needs.

NACC Certification Competencies: ITP2, ITP3, PIC2, PIC4, PPS1, OL2.2

Pam Winthrop Lauer is a spiritual director and Nonviolent Communication (NVC) trainer based in St. Paul, Minnesota. She has been practicing NVC since 2006 and teaching NVC full-time since 2015. For Pam, NVC is a practical "how-to" process for moving from division and polarization to understanding and connection. Pam in the final stages of her journey to become a Certified Trainer with the Center for Nonviolent Communication (cnvc.org) and when completed she will be one of just a handful of CNVC Certified Trainers in the Upper Midwest. Her Spiritual Direction certification is from the Lev Shomea Jewish Spiritual Direction Training Program.

**October 2021: How to Make Space for Research When the Pager Keeps Going Off, Presented by Mrs. Allison S. DeLaney MA, MPH, BCC-PCHAC**

This webinar acknowledges that many chaplains may be interested in incorporating QI and research into their practice, but are challenged by the unpredictable demands of the clinical environment. The presenter will share tips on convenient ways to access timely spiritual care research, ways to leverage research literacy to enhance professional growth and satisfaction, build relationships with interdisciplinary team members, and improve care.

As a result of this webinar, participants will be able to

1. Articulate the relationship between quality improvement and research
2. Demonstrate skills and communicate strategies for tapping into current national research conversations
3. Explain their own research interest and create goals for how to integrate research in their clinical environment

NACC Certification Competencies: ITP6, PIC5, PIC6, OL1, OL2, OL3

Allison DeLaney is a native Floridian of Chinese Jamaican ancestry and is used to the surprise that is evoked from her Irish last name. She began her healthcare career as a physical therapist in 1999. Her interest in holistic health led to an M.A. from Catholic Theological Union. She completed her Chaplaincy Residency training at Loyola Hospital in Maywood, Illinois 2004- 2005 and has been a Board Certified Chaplain through the National Association of Catholic Chaplains since 2006. She currently serves on the Research Advisory Committee, PCHAC Ad Hoc Appeals Committee. Allison is faculty chaplain for the Pediatric, Neonatal and Women's Health units in the Virginia Commonwealth University (VCU) Medical Center and teaches research to chaplain students as an Instructor in the Department of Patient Counseling of the College of Health Professions.

**October 2021: She-Who-Anoints in the Gospel of Mark: A New Translation and Theological Exploration for Chaplains, Presented by Elizabeth (Lizzie) Berne DeGear PhD, BCC**

In this 90-minute webinar, Bible scholar and NACC chaplain Lizzie Berne DeGear revisits a story we all know well: the anointing of Jesus by a woman with an alabaster jar of nard (Mark 14:3-8). Sharing her translation tools with participants, Dr. DeGear will facilitate a discovery of the meanings buried beneath the traditional interpretations.

The encounter between these two souls -- between Jesus and the woman whom Jesus expected us all to remember -- becomes a rich and fascinating space for us to deepen our pastoral ministry, our evolving theology and our sacramental life. NACC Competencies will be amply incorporated into this presentation and discussion.

As a result of this webinar, participants will be able to

1. Identify how the relationship between Jesus and this Woman Who Anoints can bring them new life and perspective through their vocation of chaplaincy.
2. Incorporate a deeper knowledge of Scripture, Christology, Sacramental Theology and Interreligious Practice.
3. Use online bible-scholarship tools.

NACC Certification Competencies: ITP1.3, ITP2.1, PIC1-3, PIC6, PPS1-11, OL1-5

Certified by the National Association of Catholic Chaplains since 2002, Lizzie Berne DeGear, PhD is a chaplain, writer, Bible scholar and Catholic feminist. Her biblical scholarship combines depth psychology and theology and has appeared in Religious Education and the UTS Quarterly Review, as well as in her book For She Has Heard. She is a contributing author to Guideposts' Mornings with Jesus: Daily Encouragement for your Soul (2019 and 2020 editions) and is currently completing a book on the Gospel of Mark entitled Jesus Found in Translation. She enjoyed teaching Bible Studies at the Church of St. Francis Xavier in NYC from 2002-2019, and during the ongoing pandemic moved to an online platform with a Lenten Bible Study entitled "Women Rediscovered in the Bible"; and with her 6-minute clay-animated [film](#) about Adam & Eve (which won Best Religious Film at the 2020 Viva Film Festival in Sarajevo). Her homily for Catholic Women Preach in honor of the Feast of Mary Magdalene can be seen [here](#) and for more about Lizzie and her work, you can visit her website [here](#).

**November 2021: From Cowboys to Pit Crews: Spiritual Care in the Pandemic Presented by Denise Hess MDiv, BCC-PCHAC, Sedona T. Montelongo BCC-PCHAC, Gary A. Weisbrich BCC-PCHAC**

The pandemic has brought to the fore the essentiality of interdisciplinary health care teams. While the hospice and palliative care movements have done much to advance the integration of spiritual care in interdisciplinary team care, the pandemic has opened new frontiers for team collaboration and team resilience with great opportunities for expanded chaplain leadership roles. This webinar, presented by three palliative care chaplain leaders, will explore the challenges and leadership possibilities for chaplains on interdisciplinary health care teams.

As a result of this webinar, participants will be able to:

1. Describe how the hospice and palliative care movement has influenced the evolution of health care.
2. Explore the current challenges to interprofessional health care teams navigating the pandemic.
3. Share best practices for chaplain-led health care team well-being practices.

NACC BCC Certification Competencies: PIC3, PIC5, PIC5, PPS2, PPS4, PPS9

Palliative Care Hospice Advanced Chaplain Competencies: 602.1, 602.3, 602.5, 602.5, 602.6, 602.11, 602.12

**Denise Hess** comes to serious illness care through over a decade of work as a palliative care chaplain in Catholic health care. She has a master's degree and license in marriage and family therapy, a master's degree in divinity, and is an ordained minister with the Presbyterian Church (USA). She served as the Executive Director of the Supportive Care Coalition, a national partnership of Catholic health ministries advancing excellence in palliative care and now serves as the Director of Supportive Care for the Catholic Health Association. She resides in Portland, Oregon where she and her husband can be found exploring new hiking trails or playing the latest new board games with their two adult children.

**Sedona Montelongo** is a Board Certified Chaplain with an Advance Practice Certification in Palliative Care and Hospice. She was the dedicated chaplain on the palliative care team at St. Joseph's Hospital and Medical Center for the last 8 years. In April 2021, Sedona decided to step away from the bedside to pursue work in the community. Sedona is a faculty member for Creighton University Medical School as the spiritual care educator for the palliative care physician fellows as well as for the Fellows pursuing palliative care board certification in Arizona. Sedona is also an affiliate instructor for the California State University Institute for Palliative Care and serves on the Certification Commission for the National Association of Catholic Chaplains (NACC).

**Gary Weisbrich** has served as the Manager of Spiritual Care Services at Providence-St. Patrick Hospital in Missoula, Montana for the past 8 years. Prior to that, he served for 11 years as staff chaplain, Manager and Director of Chaplaincy Services at Avera-McKenna Hospital in Sioux Falls, South Dakota. Gary has provided spiritual care ministry for 19 years. His passion is two-fold; elevating the role of the chaplain on the care team and assuring that staff have the education and resources to become more resilient in times of crisis. He received his undergraduate degree from South Dakota State University in Wildlife and Fisheries Management and his M. Div. from the University of St. Thomas in Rome, Italy. Gary has been a Board-Certified Chaplain since 2009 and received his palliative Care and Hospice Advanced Certification in June of 2015. His wife, Angela, is an ICU nurse by trade and now stay at home mom. They have 5 children.

***December 2021: To Place Ourselves in the World of Another Person: How Historical Discernment Paves the Road to Transformative Love and Racial Justice, Presented by Sheri Bartlett Browne PhD, BCC***

In a country divided and broken by racial injustice and violence, how do we talk about race and racism with each other? How can we create and sustain meaningful relationships with people who do not look like us? This webinar connects the tools of the historian with those of chaplains to explore a necessary first step: that of studying and listening to our nation's racial past. We will explore together how such historical engagement and discernment, combined with the radical love demanded by our Christian faith, can equip chaplains to lead needed transformation in their places of ministry, churches, and communities.

As a result of this webinar, participants will be able to:

1. articulate their shared yet separate past realities to create a world of racial justice.
2. narrate stories from the past connecting white privilege with unconscious racial biases.
3. identify connections between spiritual care and historical praxis.

NACC Certification Competencies: ITP4, PIC2, PPS3, OL4.1

Sheri Bartlett Browne, PhD, BCC is a historian, biographer, educator, and Catholic chaplain. She is a professor of history at Tennessee State University in Nashville and holds a Master's degree in Health Care Mission Leadership from Loyola University Chicago. As a health care chaplain, Sheri has worked for Vanderbilt University Medical Center and Monroe Carell Jr. Children's Hospital at Vanderbilt, primarily in pediatric intensive and palliative care.

Sheri's historical and health care research analyzes the impact of racial-ethnic, socioeconomic, and gender inequalities on women's lives and well-being. She is the co-author of "Racial Disparities at the End of Life and the Catholic Social Tradition," in *Catholic Bioethics and Social Justice: The Praxis of U.S. Health Care in a Globalized World*, 2019.

Sheri has facilitated professional development training for the NACC Certification Commission and Interview Team Educators on implicit bias and structural racism. Committed to racial justice adult education, Sheri is co-creator and facilitator, with M. Therese Lysaught, PhD, of *Antiracism and Me: How I Impact Inclusion*, an intensive racial justice workshop for health care chaplains and mission leaders. For more information on this ministry, visit <https://mthereselysaught.com/chrisml/>.



**May 2022: Visio Divina, Presented by Beth McPherson**

*Visio Divina*, divine seeing, is a form of prayer using visual elements to help set your mind on prayer. It allows God to speak into your heart through the image. The webinar session will allow NACC members and those serving in spiritual care to gather and experience *Visio Divina*, to increase their understanding of *Visio Divina* and the potential ways the experience can be utilized in ministry and personally.

As a result of this webinar, participants will:

1. Increase their understanding and experience of *Visio Divina* so that it can be used personally and in ministry
2. Experience *Visio Divina*
3. Learn about different ways to engage *Visio Divina*.

NACC Certification Competencies: PIC3, PIC3.1, PIC3.2, PPS7.1, PPS8

**June 2022: Welcoming Interfaith Dialogue in our Ministry as Chaplains, Presented by Michael Skaggs PhD**

Interfaith dialogue has long been a component of Catholic engagement with the world, but what does this mean for chaplains? What is unique about the *Catholic* intellectual and theological experience that prepares chaplains for their work? Where does the commission to serve the world come from for all Catholics, and how can Catholic chaplains best adapt this commission for their work with believers from all traditions (and none)? This session will introduce the NACC community to contemporary research in spiritual care as well as emerging competencies in classroom and field education to help underscore the particular contribution that Catholic chaplains make to this vital and growing field of spiritual care.

Objectives:

1. To understand contemporary demographics of religious belief and self-identification
2. To consider together the future demographic makeup of populations served by chaplains in multiple settings
3. To understand better how core values of the Catholic spiritual tradition prepare Catholic chaplains uniquely for ministry

NACC Certification Competencies: ITP1, ITP6, PIC4, PPS3

Michael Skaggs, PhD is Director of Programs of the Chaplaincy Innovation Lab, overseeing the Lab's education and networking initiatives as well as public relations. He is the host and producer of the Lab's **webinar** series and editor of the Lab's **eBook** series and **newsletter**. Trained at the University of Notre Dame as a historian of American religion, Michael has a particular interest in interfaith dialogue and has served in innovative theological education programs. His work has appeared in *Sociology of Religion*, *International Journal of Maritime History*, *American Catholic Studies*, *U.S. Catholic Historian*, *Books & Culture*, and elsewhere. He previously served as Communications Director for Transforming Chaplaincy.

**June 2022: Impact of Advanced Care Planning in the Clinical Setting, Presented by Deacon Jack Conrad BCC**

Extremely often when patients move towards the end of their lives, important questions arise as to continuation of certain medical treatments. Patients who have Advanced Care Plans (ACPs, living wills etc.) provide keen insight as to what the patient's desire would be in certain medical situations. Without such documentation family members are often required to make critical decisions for their loved ones under stressful conditions. Ethics Consults are often called in such situations to work with family members to clarify and aid in these difficult decisions. There are times when, due to guilt or fear on the family's part, decisions are often delayed or made contrary to what is best for the patients. This webinar will provide information on ACPs, how to encourage this practice, and the implications of failure to have good information of patient's needs at the EOL. The webinar will include case studies of incidents that have caused difficulties at the EOL and unnecessary medical support to patients at the EOL.

As a result of this webinar, participants will:

1. Describe and Advanced Care Plan, how to derive one and incorporate one into the patient's medical records for access in case of Hospitalization.
2. Understand and articulate the problems caused by patients not having ACPs in their medical record.
3. Understand how the Ethics Consult Process facilitates improved EOL outcomes.
4. Anticipate difficult EOL situations before the situations create emotional turmoil for families.

NACC Certification Competencies: ITP4, PPS2, PPS4, PPS10, PPS11, OL4

Deacon Jack Conrad, BCC is the Manager of Spiritual Care at CHRISTUS St. Vincent Regional Medical Center in Santa Fe, NM. Dn. Jack earned his Masters in Religion from Memphis Theological Seminary in 2007. He has been a member of NACC since 2008 and received his certification in 2009. He has served in various leadership roles including the NACC Board of Directors (Chair Elect), the NACC Finance Committee, as a Certification Team Member for multiple years, and as a State Liaison while ministering in Tennessee and now in New Mexico. In his service to NACC, Dn. Jack has written for **Vision**, presented at NACC conferences and webinars and participated in strategic planning groups and Association initiatives.



***July 2022: Intercultural Communication in Pastoral Settings, Presented by Annie Bailey***

Our cultures can influence the way we communicate with each other, and the way we respond to life situations and conflict. To communicate effectively across cultures, it is vital to engage in pastoral settings with awareness of our own communication style, and with the ability to identify that of persons in cultures other than our own. This interactive session will introduce the major concepts and dynamics of intercultural communication, as well as provide a greater understanding of the communication skills needed to excel in working across cultures.

As a result of this webinar, participants will:

1. Learn key concepts in intercultural communication and practical examples of these dynamics in pastoral settings.
2. Increase their awareness and sensitivity on how to communicate effectively with individuals and groups in cultures other than their own.
3. Be able to identify some of the cultural features that play into group dynamics, particularly in leadership, decision-making, meetings, and conflict.

NACC Certification Competencies: ITP5, PIC2, PIC4, PIC8, PPS2, PPS9, OL4.1

**Annie Nieto Bailey** currently works as a community engagement manager at Catholic Relief Services. She was born and raised in Tampico, Mexico, in a bilingual and bicultural home. She holds a B.A. in international studies and foreign languages from Benedictine College and a M.S. in church management from Villanova University. Before joining CRS, Annie served as director of young adult ministry at the Archdiocese of Seattle. Annie has worked in various diocesan ministries, including pastoral care, Hispanic ministry, multicultural communities, deacon formation, as well as leadership and transition services. She recently joined the board of the National Catholic Network de Pastoral Juvenil Hispana (LaRED), as their treasurer. Annie lives near Seattle, WA with her husband and two children, and hopes they can travel the world as a family someday.

***July 2022: Crisis Chaplaincy, Our Nation Under Fire, Presented by Timothy (Tim) G. Serban MA, BCC***

How do we work with our communities when a natural disaster, a mass shooting, etc. impacts our local community? This webinar will be a chaplain dialogue about responding to mass casualty active threat tragedies. Participants will be invited to discuss & identify key elements necessary to support, sustain and comfort an actively grieving community.

NACC Certification Competencies: PPS2, PPS3, PPS4, PPS5, PPS6

**Timothy G. Serban MA, BCC**, serves as system Executive Director of Spiritual Health for Home and Community Care at Providence Health supporting over 100 chaplains in hospice, palliative and continuing care settings. Tim has been a member of NACC since 1989 and recently completed serving on the board in January 2022. Tim has been board certified since 1991. He earned his graduate degree in Theology and Pastoral Ministry in Healthcare from Duquesne University in Pittsburgh. Tim has served in the field for more than 30 years and with Providence St. Joseph Health since 1993. As NACC's Liaison and national volunteer lead to the American Red Cross Disaster Spiritual Care (DSC) activity, Tim supports the recruitment, training and mentoring of DSC volunteer responders nationwide. Tim has presented and written on areas of grief, trauma, and care of those impacted by national and regional tragedies and disasters. Tim and his wife Carla recently celebrated their 34<sup>th</sup> anniversary and enjoy faith, friends and family together in their home in Southeast Portland, Oregon with their two sons, Joseph and Aaron, their Tibetan terrier 'Sable' and hamster 'Thunder'.

***September 2022: Using Technology to Further Effective Chaplaincy, Presented by Benjamin (Ben) Schaefer MDiv BCC***

Technology has become so much a part of our daily lives but how do we effectively incorporate it into the work of professional chaplaincy? This webinar will start by looking at effectively using video calling and virtual meetings to promote patient and family connections and support. It will then explore using digital tools and images to support various patient populations including those with dementia. It will also discuss ways to work with hospital systems to ensure these tools are used in compliance with policies and laws.

As a result of this webinar, participants will:

1. Learn how to effectively incorporate technology into the work of chaplaincy and explore effective methods to use video calling and virtual meetings to support patient care
2. Explore the use of digital imagery and tools to support various patient populations
3. Understand methods to work within hospital systems when using technology

NACC Certification Competencies: PIC7, PIC8, PPS2.1, PPS10, OL3

**Ben Schaefer M.Div., BCC** serves as a Manager of Spiritual Care for Ascension Michigan. Leading chaplains at 13 sites of care. His chaplaincy work prior to management was focused on trauma/ICU and palliative care. He also serves as the convenor of the spiritual care management network for Transforming Chaplaincy. He has served as a chaplain for the past 17 years in various

settings including healthcare and higher education. He is a Board Certified Chaplain through the Association of Professional Chaplains. In his free time he enjoys time with family, especially out in nature and woodworking.

***September 2022: What Every Chaplain Should Know When Serving Jewish Patients, Families, and Staff, Presented by Rabbi Dr. Joseph S. Ozarowski***

Webinar includes:

- Introduction to Judaism: Faith, law, tradition, peoplehood and culture
- The Topography of the Jewish Community and its various subcommunities
- Basics on Jewish Practices as well as some foundational Jewish texts
- Pastoral Care versus Spiritual Care
- Prayer
- Best Practices in Chaplaincy – what to say and what not to say
- Case Studies and Examples will be integrated throughout the presentation
- Question and Answer Time

NACC Certification Competencies: ITP2, PIC4, PPS2, PPS3, PPS6

Rabbi Dr. Joseph S. Ozarowski is Rabbinic Counselor and Chaplain for JCFS Chicago (Jewish Child and Family Services) and a Jewish Chaplain for the North Shore University HealthCare System. He is also an adjunct professor at Spertus Institute for Jewish Learning and Leadership as well as the Academy for Jewish Religion in Los Angeles. Rabbi Ozarowski was cited by Chicago Jewish News as a “Top Jewish Chicagoan of 2013,” and received the “Rabbi Mordechai Simon Award” from the Chicago Board of Rabbis in 2014. He served as president of the Board of Rabbis from 2015 to 2017 and currently serves as President of Neshama: Association of Jewish Chaplains (NAJC). An engaging, nationally known teacher and speaker, Ozarowski has served congregations in Pennsylvania, California, Minnesota and the New York area. Rabbi Dr. Ozarowski is a Board-Certified Chaplain (NAJC). He received his undergraduate degree from Loyola University of Chicago, his rabbinic ordination from Skokie’s Hebrew Theological College and his doctorate from Lancaster (PA) Theological Seminary. He has served on the Jewish Federation of Chicago Board and on the North Shore University HealthCare System Institutional Ethics Committee. A prolific author, Rabbi Ozarowski co-authored *Common Ground* (1998, Jason Aronson) and has written numerous articles. His first book, *To Walk in God’s Ways – Jewish Pastoral Perspectives on Illness and Bereavement* (hard cover 1995, Jason Aronson, paperback 2004, Rowman and Littlefield), is considered a standard in the field of Judaism and Pastoral Care. Rabbi Ozarowski is married to Ashira (nee Rapoport), has four children and nineteen grandchildren.

***October 2022: Key Components of, and Pathways Toward, Leadership, Presented by Antonina Olszewski***

As a result of this webinar, participants will:

- Consider how to align your leadership with your organization
- Understand some key components of leadership
- Create action steps for further leadership development

NACC Certification Competencies: OL1, OL2, OL3

Antonina Olszewski has worked for Ascension (or one of its legacy systems) since 2010. She has held roles as Foundation Director, Director of Community Health, Director of Mission Integration, and Director of Spiritual Services prior to her current position as Vice President of Spiritual Services for Ascension. Antonina has chaired Professional Advisory Groups for the Clinical Pastoral Education (CPE) Programs for the past nine years, helping to mentor a new generation of chaplains. She leads the Mission Integration ABIDE Council and serves on the ABIDE National Collaborative which is working to integrate a comprehensive national Diversity, Equity and Inclusion strategy throughout Ascension and the communities in which it operates. Prior to her transition to Catholic Healthcare, Antonina was the Program Coordinator for the Women Wellness program at the Marshfield Clinic. She has a history of working in the financial industry in both Europe and the United States, and has taught as an adjunct professor for colleges in both Austria and Germany. Antonina serves on various committees for the Catholic Health Association (CHA), sits on the Advisory Council for Transforming Chaplaincy, and was recently appointed to the Board of Directors for NACC. She has served on numerous community and state Boards, but is most proud of her work with victims of human trafficking, and domestic and sexual assault through her participation on the Board of Directors for The Women’s Community—where she was past president—and her participation in the development of the human trafficking training modules used nationally throughout Ascension.

### **October 2022: Expanding Chaplaincy to the Corporate World, Presented by Alan T. “Blues” Baker and Mark Hendricks**

Right now, workplaces are more disconnected than ever before. With a record number of organizations transitioning to virtual and hybrid models, leaders are searching for tools that effectively bridge the deeper cultural impacts of these shifts on relationships, employee engagement, and productivity. While companies were once hesitant to include faith in Diversity, Equity, and Inclusion, they are taking important steps toward accommodating faith by extending compassionate, pastoral-style care and resources to all employees, regardless of faith affiliation.

Objective: Discuss how Chaplains may best serve and empower the workplace team: Employees, their CEO, HR and Employee Resource Groups (ERG’s).

ALAN ‘BLUES’ BAKER, Chief Executive Officer & Co-Founder of ChaplainCare

Chaplain Alan T. Baker has over 34 years of direct chaplaincy experience. He now trains, supervises, and endorses prospective and current chaplains in a variety of settings. Baker’s experience includes service in college, corporate, and military chaplaincy. A graduate of the United States Naval Academy, Baker rose to the rank of rear admiral. He currently teaches at Fuller, Gordon-Conwell, and Wesley seminaries. Alan is passionate about workforce chaplaincy and sees it as the most exciting and fastest-growing segment of specialized soul care. He is the author of [Foundations of Chaplaincy: A Practical Guide](#), available on Amazon.com.

MARK HENDRICKS, Chief Talent Acquisition Officer of ChaplainCare

Chaplain Hendricks brings 41 years of professional ministry experience, including 34 years in chaplaincy. Before joining the ChaplainCare Team, he served as the senior talent acquisition officer for the employment of chaplains in direct support of a large, globally distributed organization with a diverse workforce of over 563,946 highly engaged employees. A graduate of the Palm Beach Atlantic College, Southern Baptist Theological Seminary, and Princeton Theological Seminary, he retired as a Captain in the United States Navy Chaplain Corps. His expertise ensures you fit and fill your chaplain positions with vetted and credentialed professionals ready to help people whenever they desire spiritual or faith-based direction.

### **November 2022: Laudato Si’ & Chaplaincy: How are We Connected to the Ecological Crisis? Presented by Anna Johnson**

As the ecological crisis is increasingly impacting both the mental and physical health and well-being of the communities and individuals we serve, we are called to take a step back to look at the overall picture and discern what role we can play in responding. Join us to learn about how the ecological crisis will increasingly affect the communities we work with, and how our Catholic faith, through the encyclical Laudato Si and the teachings of Christ, calls us to act and be beacons of hope.

As a result of this webinar, participants will:

- Discuss the ecological crisis
- Apply the teachings of Laudato Si to their chaplaincy ministry
- Examine their chaplaincy ministry in light of the Laudato Si Action Platform

NACC Certification Competencies: ITP1.1, PIC 3.2, PIC6

Anna Johnson lives and works in Seattle, Washington as North America Senior Programs Manager for the Laudato Si Movement. With over 10 years experience of working with, researching trends in, and ministering to young adults, she loves exploring the wisdom young adults have to bring to the teachings of Christ and ways of living faith. Anna holds an undergraduate degree in Peace Studies and Political Science from the University of Notre Dame in Indiana, and a Masters Degree in Sustainability Leadership from Arizona State. After college, she lived as an Overseas Lay Missioner with the Holy Cross in Bugembe, Uganda learning from and teaching Internally Displaced Communities. She grew up with a wild love of the outdoors, and on any given weekend you can find her reveling in God’s creation by camping, kayaking, hiking with anyone who will join.

### ***December 2022: Contribution Amid Constraint: A Sociological Look at Women’s Work in Catholic Spaces, Presented by Tricia Bruce MA, PhD and Bridget Deegan-Krause MDiv, BCC***

National conversations seek to build networks of support that can ensure that Catholic ministers, bereft of ecclesial support, may thrive personally and professionally for the long haul. In the face of well-researched vocational constraints, NACC chaplains demonstrate remarkable resiliency, creating often ad hoc forms of ongoing formation. In this interactive session an NACC chaplain and academic researcher will share the findings of a recent study (“Called to Contribute,” [calledtocontribute.org](http://calledtocontribute.org)) in which women in chaplaincy participated. We will explore common themes and consider together the implications of the study for Catholic women in chaplaincy and the needs it reveals. Participants will share their own experiences, share best practices, and collectively discern, dream and scheme about what is possible for a vibrant future of support.

As a result of this webinar, participants will:

- Learn about recent research on Catholic women’s vocational constraints and adaptations in ministry
- Share best practices for ongoing formation
- Identify emerging opportunities to build structures of support

NACC Certification Competencies: ITP2, ITP6, PIC3

**Tricia C. Bruce, PhD**, is a sociologist of religion with the University of Notre Dame's Center for the Study of Religion and Society. She is the author of multiple award-winning books, articles, and research reports on the sociological dimensions of Catholicism. Her research has been funded by the National Science Foundation, US Conference of Catholic Bishops, and more, and her writing has appeared in publications including the *Wall Street Journal*, *Science Advances*, and *Time Magazine*. She resides in Knoxville, TN.

**Bridget Deegan-Krause MDiv, BCC** has been a member of NACC since 1997 and certified for more than 25 years. As a consultant, retreat facilitator and spiritual director for individuals and teams, and as a creator and curator of leadership development resources, Bridget help leaders take a deeper dive into an individual and shared sense of mission, integrating leadership development, educational and ministry formation efforts.