Moral Distress Decision Tree
(Gut Check)

Disruptive Patient and/or Family

Test Question
- Patient / Family display of disruptive or inappropriate behavior that has become challenging to manage

Follow Disruptive Patient Flow Diagram

Moral Distress

Test Question
- Individual / Team feeling powerless to act according to one's personal and professional values

Call Moral Distress HOT LINE

Spiritual Care / EAP Conducts an assessment

Confidential conversations individually (in person or by phone) to discuss concerns

Consultation:
- One to one support
- Inclusion of affected / involved staff
- Discussion of issues, reaction to strategies and how to work through the situation
- All situations are considered opportunities for the organization and are non-punitive in nature

Ethics Committee Consult

Test Question
Is there interference:
- In an individual's right to choose
- Promoting the well-being of others
- Doing no harm
- Treating everyone equally

Contact Palliative Care RN for a consult

Education (if needed)

Ethics Consult (if needed)