Mission – Visible Presence

Executive Concern

“Having spiritual care is simply who we are as an organization.”

What you could say:

“As a values-based organization, we care for the whole person – body, mind, and spirit. While every professional holds this mission, chaplains are specifically trained in how to attend to diverse religious and cultural needs and assets. This attention embodies our mission in direct and deliberate way.”

Pacific Region ACPE Development Committee Dignity Health Spiritual Care Council

“As a world-class institution/hospital that takes pride in serving our community/(etc.) it’s vital that we demonstrate our care for the whole person. Investing in spiritual care services is a powerful way to showcase our respect for the community and persons we serve, in all their rich diversity.”

Some talking points to consider…

- The community in which we all serve is crying for our system to care!
- When people are vulnerable, they not only want the best technology and the most prestigious physicians, they need to feel as if they are important to those at the bedside.
- ‘Caring’ is a non-technical, highly emotional and deeply spiritually motivated word. As we continue to be asked to do more and do it more efficiently, the biggest changes being imposed on bedside staff are not really technical or medical – they are psycho-emotional and spiritual!
- That is the chaplain’s area of expertise!
- If we can help to inspire (or re-inspire) one nurse, we touch hundreds of patients who in turn improve patient satisfaction scores!
- Part of our role is to help inspire mission-centered, patient-centered care in the caregivers! (And that requires adequate staff.)

CHA Pastoral Care Survey Quotes…

“Both a strong presence and wide array of spiritual care services will only enhance our healthcare mission vision and values.” Board member/Trustee

(Spiritual care) “To carry out our mission and ministry by providing spiritual support to residents, families and staff. To act in a leadership role in assisting in the development of a culture of respect and dignity for others, and healing for all.” CEO
“The purpose and value is many. First, it is to provide a framework for who we are as an organization with our faith based foundation. Second, it is to remind us continually, that our passion and role in life is to live God's will. Third, it is to be supportive to patients and families during times of doubt, need, and grief.” CFO

“The spiritual dimension is an integral part of our daily ministry to patients, at times of birth and death, joy and sorrow.” COO

“To lead spiritual healing among patients, families, staff, and physicians. To help organization remain faithful to our mission.” CMO

“Critical for the success of the hospital and its mission.” CNO

“I believe this in an integral part of supporting our mission to provide quality care of the whole patient.” CFO