Shared Ministry – Reaching Out to Community Clergy of Different Faiths and Cultures

Beth Lenegan PhD BCC
Director Pastoral Care
Roswell Park Cancer Institute
Buffalo, NY
Importance of Shared Ministry
Health Care Services that are Respectful of and Responsive to:
• Spiritual Beliefs
• Spiritual Practices
• Cultural and Linguistic Needs of Diverse Patients
Can Bring About Positive Health Outcomes and Healing

Importance of Shared Ministry
– Spiritual and Cultural Beliefs May Influence
• Health, Healing and Wellness
• How Illness, Disease, Suffering and Their Causes are Perceived
• The Behaviors of Patients/Family Members/Loved Ones Who are Seeking Health Care and Their Attitudes Toward Health Care Providers.
Shared Ministry

Chaplain Responsibility
Standards of Practice
Respect for Diversity

The Chaplain Models and Collaborates with the Organization and its Interdisciplinary Team in Respecting and Providing Culturally Competent Patient-Centered Care

Shared Ministry

Collaboration Began
• Clergy/Church Leader Gathering
• Staff Volunteers From Community
  • Training Program
  • Educational Events
  • Advisory Council
• Community Consultants
Shared Ministry

Who To Invite?
Community
- Patients
- Community

• Who To Invite?
  • Assess
  • Acknowledge
  • Preserve
  • Accommodate

Be the Bridge Between Your Organization and the Community
Shared Ministry

Who To Invite?

• Assess the Spiritual Make-up of the Community That Surrounds Your Organization
• Educate Yourself on the Spiritual Needs of Your Organization
  • Connect with Spiritual Leaders in Your Community to Assist with Providing Services
• Make the Community Aware of the Spiritual and Culturally Appropriate Services You Offer

Shared Ministry

Summer Project

• Caring Across Cultures Resource Guide for Healthcare Professionals
• Places of Worship Around Roswell Park Resulted in -
  • Community Networking
  • Community Consultants
Shared Ministry

Caring Across Cultures
Your Resource Guide will Reflect Your Patients who Reflects Your Community

How To Begin?
• Identify the Main Cultural and Spiritual Makeup of Your Patients

How To Begin?
• Make a list of Questions that You Would Like Answers to Include in Your Guide
• Identify Area Clergy and Religious/Non Religious Leaders to Interview
  • Set Up Meeting for Interview
  • Visit and Invite to be Involved
Questions?

- Beliefs – What are the Basic Tenets of Your Community?
- Practices – What Rites/Rituals/Holy Days/Festivals/Observances/Week Days are Practiced?
- Religious Materials – Scripture, Readings, Prayers, Statues, Icons, Symbols etc.?
  - Diet/Medication – Are There Restrictions? Preferences?
- Communication – Addressing Individuals? Family Makeup? Hierarchy? Male/Female Roles
  - Dress – Issue of Modesty?
- Health Care and Your Community – View of Illness and Suffering?
  - Religious Support System for the Sick?

End of Life Issues -
- Withholding and Withdrawing Treatment
  - Organ Donation
  - Autopsy
- Rituals at the Time of Death
- Preparation of the Body
  - Funeral Rituals
  - Burial, Cremation
  - Mourning

Publication of Resource Guide – 1st Ed.
Pastoral Care Week

- Appreciation Luncheon with Area Consultants and Pastoral Care Staff

- Appreciation Luncheon with Area Consultants, Pastoral Care Staff, Clinical Staff, Patient Speakers From Different Faiths and Backgrounds

Cancer and Faith:
Coping, Healing, Surviving
Discussion

- Type of Cancer?
- How Did Your Faith/Culture Impact Decision Making, Treatment/Healing/Survivorship?
- Were There Areas of Struggle with Your Faith? Areas of Comfort?
- What Message Would You Want the Health Care Professionals to Take Away with Them Today Concerning the Importance of Recognizing That Faith and Culture are Integral to a Patient's Healing?
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Employee Program
ENRG
(en-er-jee)
• Employee
• Networking
• Resource
• Group

ENRG
• Networking, Mentoring, Informational Meetings and Activities that Increase Awareness of Roswell Park’s Dedication to Diversity of Culture and Religious Beliefs.

• ENRG Groups are formed by Colleagues Around a Shared Aspect of Identity, such as Gender, Ethnicity, Race, Age, Sexual Orientation, Family Status, Disability, Common Interests and So On
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Interfaith ENRG Group

- Gathering of Employees of Different Faiths and Cultures
- Bookmarks, Patient and Employee Calendars
  - Chapel Observances
  - Employee DVD

And

Community Clergy and Consultants

- Religion and Culturally Based Luncheons with Guest Speaker
  - Consultants DVD
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On Going Involvement

• Patient Need – Need for Further Extension of Invitation to Other Faith Groups
  • Patient Visitation
  • Patient Remembrance Services
  • Educational Programs for Community
    • Speakers

Remember:

Those We Minister to
Reflect the Community Around Them
And They Return to that Community.
Thank You!