

NACC Member Value Survey
November 15, 2012

Discoveries

- I. What is the current Membership Status in the NACC?
 - A. **77% - Board Certified**
 - B. 23% - Not Board Certified

- II. How long have you been a member of the NACC?
 - A. **0-5 Years – 28%**
 - B. 6-10 Years – 19%
 - C. 11-14 Years – 14%
 - D. 15-20 Years – 16%
 - E. 21-25 Years – 11%
 - F. 26 Years and Over – 13%

- III. Are you aware of the annual NACC National Conference?
 - A. **Yes – 99.5%**
 - B. No – 0.5%

- IV. Have you participated in an NACC National Conference?
 - A. **Yes – 72%**
 - B. No – 28%

The major reasoning behind the lack of participation can be attributed too the lack of finances, expensing, and cost of sorts. Secondly, education being a factor where there is little breathing room to get away for even a day at a somewhat high cost on a low budget in conjunction with studies. Other deciding factors were those who worked full-time and had little time off. Some stated they would have to use their own vacation to attend. Some participants have no full-time work, again with income being the main issue. While other members wanted to participate, they could not be away from the ministry and/or were caring for family and loved ones.

- V. On a scale of 1 to 5 please rate the value of the NACC National Conferences.
 - A. No Value – 2%
 - B. Somewhat Valuable – 11%
 - C. Valuable – 32%
 - D. **Highly Valuable – 39%**
 - E. **Extremely Valuable – 16%**

- VI. Are you aware of the local Educational Events?
 - A. **Yes – 88%**
 - B. No – 12%

- VII. Have you hosted or attended a local Educational Event?
 - A. **Yes – 65%**
 - B. No – 35%

Time and scheduling conflicts have been the biggest issues for lack of attendance. Secondly, the distance relative to the amount of time it takes to travel to destination. Lastly, finances, had this not been an issue, members could make time and fly or drive to the local events.

VIII. Are you aware of the NACC Audio Conferences?

A. Yes – 93%

B. No – 7%

IX. Have you participated in an NACC Audio Conference?

A. Yes – 63%

B. No – 37%

The main reasoning for the lack of audio conference participant attributes to timing. They cannot find time in the day to set aside for conferencing with work that takes precedence. Other responses include no technical support or phone capabilities and topics are not relevant/no interest.

X. On a scale of 1 to 5 please rate the value of the NACC Audio Conferences.

A. No Value – 5%

B. Somewhat Valuable – 12%

C. Valuable – 40%

D. Highly Valuable – 31%

E. Extremely Valuable – 12%

XI. Are you aware of NACC Materials and Resources that can be accessed on the NACC website?

A. Yes – 87%

B. No – 13%

XII. Have you accessed materials from the NACC website?

A. Yes – 81%

B. No – 19%

No responses indicated that there has not been a major need for materials from the site, or there is not much interest. Most find the NACC newsletter beneficial.

XIII. Are you aware of the NACC Now e-newsletter that is sent twice per month via email?

A. Yes – 95%

B. No – 5%

XIV. On a scale of 1 to 5 please rate the value of the NACC e-newsletter.

A. No Value – 2%

B. Somewhat Valuable – 17%

C. Valuable – 38%

D. Highly Valuable – 32%

E. Extremely Valuable – 11%

- XV. Are you aware of the Vision e-publication that is available on the NACC website every other month?
A. Yes – 88%
 B. No – 12%
- XVI. Are you aware of the many NACC Networking conference calls such as monthly Palliative Care/Hospice calls, quarterly Long-Term Care, Deacon, 40ish and Under, State Liaison, Mentoring and Correctional Chaplain conference calls?
A. Yes – 61%
 B. No – 39%
- XVII. Have you participated in any of the NACC Networking conference calls such as monthly Palliative Care/Hospice calls, quarterly Long-Term Care, Deacon, 40ish and Under, State Liaison, Mentoring and Correctional Chaplain conference calls?
 A. Yes – 44%
B. No – 56%

Due to time constraints and scheduling conflicts this is just not an option for those with busier schedules.

- XVIII. We currently offer the following networking calls; Palliative Care/Hospice, Long-Term Care, Deacon, Age 40ish and Under, State Liaison, Mentoring and Correctional Chaplains. What other specialty networking conference calls are of interest to you?
 A. Mental Health Issues
 B. Psychiatry
 C. Substance Abuse
 D. Chemical Dependency
- XIX. Are you aware of the NACC audio conferences to prepare for the initial certification and renewal of certification?
 A. Yes – 54%
 B. No – 46%
- XX. Have you participated in any of the certification audio conferences?
 A. Yes – 26%
B. No – 74%

The majority that answered 'No' to this question were not aware that these existed.

- XXI. On a scale of 1 to 5 please rate the value of the certification audio conferences.
 A. No Value – 14%
 B. Somewhat Valuable – 9%
C. Valuable – 35%
D. Highly Valuable – 28%
E. Extremely Valuable – 13%
- XXI. Are you aware of the Certification and Renewal of Certification materials that are available on the NACC website?

- A. **Yes – 87%**
- B. No – 13%

XXII. Have you accessed the Certification or Renewal of Certification materials that are available on the NACC website?

- A. **Yes – 85%**
- B. No – 15%

Retired and emeritus members do not possess a need for these materials.

XXIII. Are you aware of the NACC State Liaison(s) for your state?

- A. Yes – 43%
- B. **No – 57%**

XXIV. Has there been communication between you and your NACC State Liaison?

- A. **Yes – 54%**
- B. No – 46%

XXV. Are you aware of the many NACC recent or current task forces that advance important chaplaincy projects such as the Care Services Professional Development, Metrics, Recruitment, Conference Planning, Research, Marketing and Membership Task Force?

- A. Yes – 50%
- B. No – 50%

XXVI. Have you participated in the many NACC recent or current task forces that advance important chaplaincy projects such as the Care Services Professional Development, Metrics, Recruitment, Conference Planning, Research, Marketing and Membership Task Force?

- A. Yes – 22%
- B. **No – 78%**

Time and travel restrictions inhibit the ability for volunteering and participation and such events. Day to day priorities take precedence.

XXVII. Are you aware of the following NACC collaborative initiatives?

- A. SCC Common Standards Development – 66%
- B. SCC Salary Survey 2008 – 62%
- C. SCC Summit 2009 – 38%
- D. **SCC Salary Survey 2011 – 79%**
- E. CHA Pastoral Care Advisory Committee – 33%
- F. CHA Pastoral Care Research Study 2008 – 25%
- G. CHE Spiritual Care Champions Series – 52%
- H. St. John's Collegeville Summit on Lay Ecclesial 2007 & 2011 – 20%
- I. The Joint Commission Liaison – 33%

XXVIII. Have you participated in any of the NACC collaborative initiatives?

- A. SCC Common Standards Development – 16%

- B. SCC Salary Survey 2008 – 47%
- C. SCC Summit 2009 – 23%
- D. SCC Salary Survey 2011 – 61%**
- E. CHA Pastoral Care Advisory Committee – 5%
- F. CHA Pastoral Care Research Study 2008 – 6%
- G. CHE Spiritual Care Champions Series – 38%
- H. St. John’s Collegeville Summit on Lay Ecclesial 2007 & 2011 – 4%
- I. The Joint Commission Liaison – 2%

XXIX. Are you aware of the resources for promoting chaplaincy available on the NACC website under the “Consider Chaplaincy” tab?

- A. Chaplaincy Ministry Video – 85%**
- B. Chaplaincy Brochures – 68%
- C. Power Point Presentations available for use -51%
- D. Chaplaincy Stories and FAQ’s – 46%

XXX. Have you utilized any of the “Consider Chaplaincy” resources that are available on the NACC website?

- A. Chaplaincy Ministry Video – 66%**
- B. Chaplaincy Brochures – 53%
- C. Power Point Presentations available for use -24%
- D. Chaplaincy Stories and FAQ’s – 27%

Any lack of utilization of materials via the website was due to unawareness of resources, performing the ministry on a full-time basis, and/or not having a need for them in setting such as a hospice setting.

XXXI. What I most appreciate from NACC is...

- A. Educational resources – local events and certification**
- B. Support**
- C. Providing a network of Catholic perspective
- D. Annual conference
- E. Professionalism and focus on spiritual care
- F. Continuing Education opportunities

XXXII. What would make NACC membership more valuable to you?

- A. More practical advice in Vision**
- B. Support and collaboration with other members/groups
- C. More Diversity within spiritual views
- D. Further local support

XXXIII. I remain a member of the NACC because...

- A. Professional enrichment as a Catholic Chaplain**
- B. Credentials for ministry
- C. Personal growth
- D. Love and value of chaplaincy; rewarding
- E. Continuation of the healing ministry